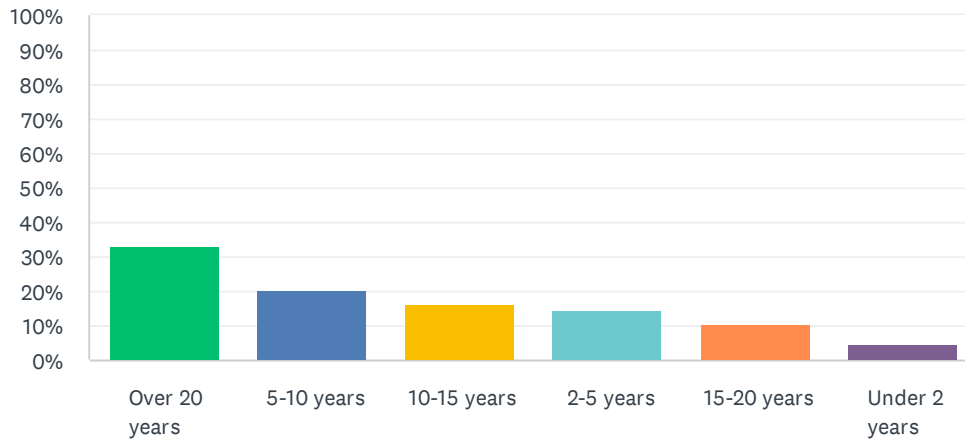


Q1 How long have you been a member of The St Andrews Golf Club?

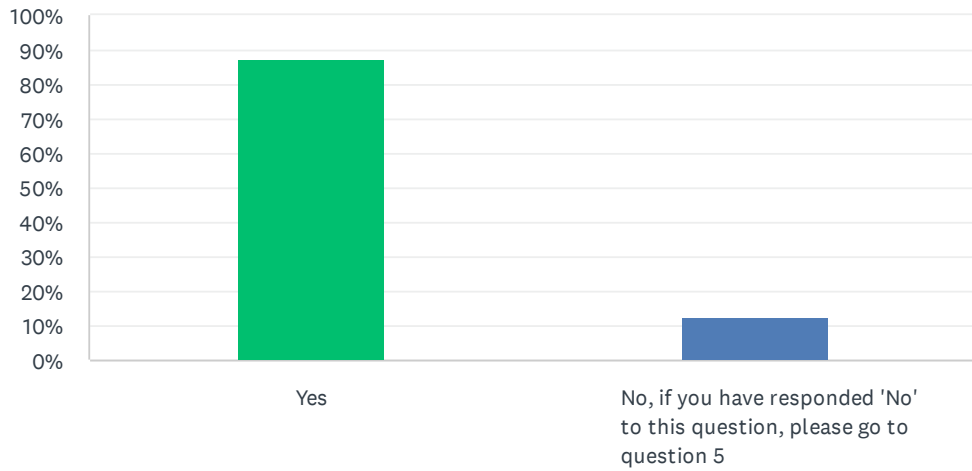
Answered: 748 Skipped: 3



ANSWER CHOICES	RESPONSES	
Over 20 years	33.16%	248
5-10 years	20.72%	155
10-15 years	16.31%	122
2-5 years	14.71%	110
15-20 years	10.56%	79
Under 2 years	4.81%	36
Total Respondents: 748		

Q2 Are you a St Andrews Links Trust Yearly Ticket Holder?

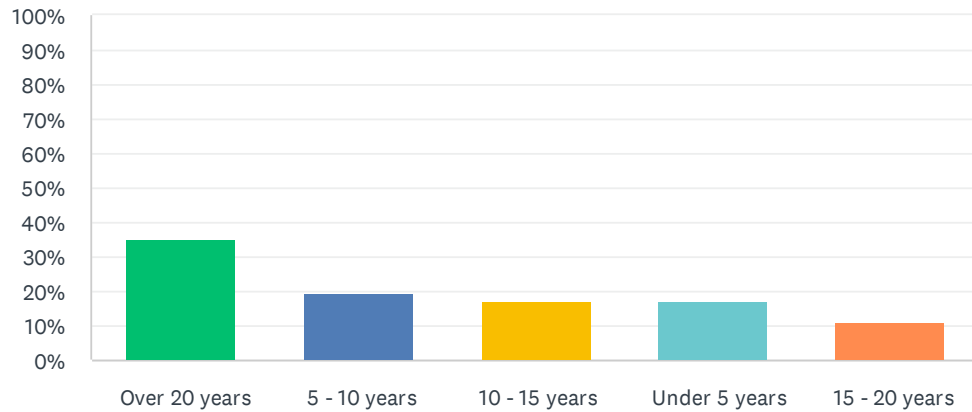
Answered: 749 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	87.18%	653
No, if you have responded 'No' to this question, please go to question 5	12.82%	96
TOTAL		749

Q3 How long have you had a St Andrews Links Trust Yearly Ticket?

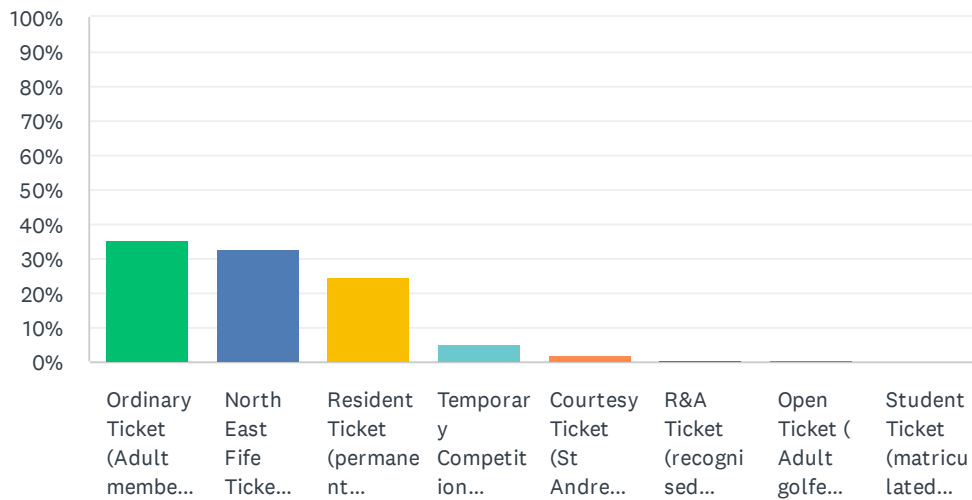
Answered: 654 Skipped: 97



ANSWER CHOICES	RESPONSES	
Over 20 years	35.02%	229
5 - 10 years	19.72%	129
10 - 15 years	17.43%	114
Under 5 years	17.13%	112
15 - 20 years	10.86%	71
Total Respondents: 654		

Q4 What category of St Andrews Links Trust Yearly Ticket do you currently hold?

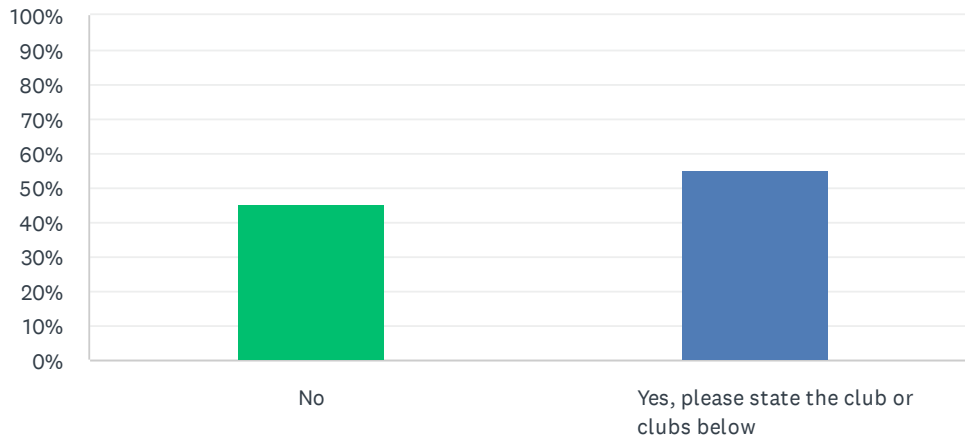
Answered: 656 Skipped: 95



ANSWER CHOICES	RESPONSES	
Ordinary Ticket (Adult members of a recognised Golf Club in St Andrews and who permanently lives outwith the NE Fife Area)	35.06%	230
North East Fife Ticket (permanent resident in NE Fife, who are a member of a recognised golf club in St Andrews)	32.62%	214
Resident Ticket (permanent resident of the Town of St Andrews)	24.70%	162
Temporary Competition Ticket (a member of a recognised Golf Club within St Andrews and be on the waiting list for one of the categories)	5.03%	33
Courtesy Ticket (St Andrews Links Trust Employee)	1.98%	13
R&A Ticket (recognised member of the Royal and Ancient Golf Club)	0.76%	5
Open Ticket (Adult golfers who are not members of a recognised Golf Club in St Andrews and permanently lives outwith the town of St Andrews)	0.46%	3
Student Ticket (matriculated Full time student of The University of St Andrews)	0.00%	0
Total Respondents: 656		

Q5 Are you a member of another club?

Answered: 745 Skipped: 6



ANSWER CHOICES	RESPONSES	
No	45.50%	339
Yes, please state the club or clubs below	55.30%	412
Total Respondents: 745		

#	YES, PLEASE STATE THE CLUB OR CLUBS BELOW	DATE
1	Cupar GC	4/5/2024 10:37 AM
2	Crail Brora Fortrose Carne Ardglass St Enodoc Royal St Davids	4/4/2024 5:43 PM
3	Thetford Golf Club	4/4/2024 12:36 PM
4	Thistle Golf Club. Crail Golfing Society.	4/2/2024 3:17 PM
5	Crail Golfing Society	4/2/2024 3:07 PM
6	New Vlub Thistle Club	4/2/2024 1:41 PM
7	Downfield GC, Dundee	4/1/2024 11:32 AM
8	New Club Thistle Club	3/31/2024 4:03 PM
9	Ole Colony USA	3/30/2024 3:09 PM
10	TPC Dorado	3/30/2024 1:50 PM
11	Cupar Golf Club	3/30/2024 12:20 AM
12	Crail Golfing Society	3/29/2024 7:07 PM
13	Crail G S	3/29/2024 6:27 PM
14	Crail Golfing Society	3/29/2024 5:48 PM
15	Lundin Kingussie	3/29/2024 5:42 PM
16	Lanark	3/29/2024 5:38 PM
17	St Andrews Thistle	3/29/2024 5:33 PM
18	Cordillera Ranch Golf Club, Boerne, Texas USA	3/29/2024 5:23 PM
19	Glenrothes, Kinghorn	3/29/2024 5:20 PM
20	Twin Cities Golf Club Minnesota, USA	3/29/2024 4:04 AM
21	Cupar golf club , merchants of edinburgh golf club	3/27/2024 10:10 AM

22	St. Andrews Golf Club	3/27/2024 6:46 AM
23	Olympic Club Druid Hills golf club	3/25/2024 8:54 PM
24	Standrews Thistle Golf club	3/25/2024 11:51 AM
25	Cupar	3/25/2024 7:21 AM
26	New Golf Club	3/24/2024 10:14 PM
27	Grove Golf Club	3/24/2024 11:17 AM
28	Dukes GC New GC	3/24/2024 9:34 AM
29	Crail Golfing Society	3/24/2024 9:33 AM
30	Elisefarm Golf Club Lunds Akademiska Golfklubb Both in Sweden	3/24/2024 6:35 AM
31	Bro Hof Golfclub	3/23/2024 3:36 PM
32	Ladybank Golf Club The New Golf Club St Andrews St Andrews Thistle Golf Club Trump Aberdeen Golf Club	3/23/2024 3:27 PM
33	New golf club	3/23/2024 1:16 PM
34	Dukes	3/23/2024 1:02 PM
35	Prestwick st Nicholas	3/23/2024 12:37 PM
36	Crail GC	3/23/2024 11:51 AM
37	Thistle GC	3/23/2024 11:09 AM
38	GOLFCLUB OBERE ALP - STÜHLINGEN (GERMANY) - SWISS&GERMAN GOLF ASSOCIATION	3/23/2024 9:06 AM
39	New Club Thistle	3/23/2024 8:50 AM
40	Thistle Golf Club	3/23/2024 4:23 AM
41	New	3/22/2024 9:09 PM
42	St Andrews Thistle	3/22/2024 8:33 PM
43	Manor Country Club Ballybunion Golf Club	3/22/2024 8:12 PM
44	The New Golf Club Crail Golf Club	3/22/2024 8:05 PM
45	N/A	3/22/2024 7:50 PM
46	Deeside Golf Club Royal Aberdeen Golf Club pecten Golf Club	3/22/2024 7:49 PM
47	New Club	3/22/2024 7:26 PM
48	Crail	3/22/2024 6:35 PM
49	Thistle	3/22/2024 5:50 PM
50	Isle of Skye	3/22/2024 5:45 PM
51	New GC and Thistle GC	3/22/2024 5:39 PM
52	The New Club	3/22/2024 4:53 PM
53	The New St Andrews Golf Club Sea Island Club (Georgia, USA) Beech Mountain Club (North Carolina, USA)	3/21/2024 8:59 PM
54	Hound ears McConnell golf Debordieu	3/20/2024 7:18 PM
55	Twin Hill Country Club, Longmeadow, MA	3/20/2024 6:03 PM
56	Bruntsfield Links Golfing Society	3/20/2024 8:06 AM
57	The Classic at Maddens, Brainerd MN USA	3/19/2024 10:49 PM
58	West Hill Golf Club Concra Wood	3/19/2024 9:23 PM
59	St Andrews Thistle Golf Club	3/19/2024 8:14 PM
60	Carluka Golf Club	3/19/2024 7:50 PM

Member Golf Survey		SurveyMonkey
61	n/a	3/19/2024 4:50 PM
62	Scotsraig	3/19/2024 4:27 PM
63	other clubs	3/19/2024 2:56 PM
64	Falkirk Golf Club	3/19/2024 1:24 PM
65	Lanark,wishaw,craik	3/19/2024 1:21 PM
66	St Andrews Thistle G C and San Javier Golf Society	3/19/2024 11:00 AM
67	The Duke's, St Andrews	3/19/2024 10:18 AM
68	Newport Beach Country Club	3/19/2024 3:58 AM
69	Kirkcaldy Golf Club	3/18/2024 9:24 PM
70	Harburn	3/18/2024 7:53 PM
71	Shoal Creek Club	3/18/2024 5:13 PM
72	New Club.	3/18/2024 1:14 PM
73	Thistle	3/18/2024 12:41 PM
74	New Club Thistle Club	3/18/2024 11:10 AM
75	New Golf Club Leven Golfing Society	3/18/2024 10:48 AM
76	dunblane new gc	3/18/2024 10:39 AM
77	Campsie GC	3/18/2024 10:19 AM
78	Lake Buena Vista, Orlando Florida.	3/18/2024 10:12 AM
79	Falkland Golf Club	3/18/2024 9:55 AM
80	Shotts Golf Club	3/18/2024 9:01 AM
81	Thistle	3/17/2024 9:28 PM
82	Elmwood Golfing Society	3/17/2024 7:51 PM
83	Harburn	3/17/2024 7:38 PM
84	ROYAL LYTHAM AND ST ANNES GOLF CLUB	3/17/2024 7:35 PM
85	Ladybank	3/17/2024 6:31 PM
86	Fortrose & Rosemarkie	3/16/2024 10:37 PM
87	St Andrews Thistle	3/16/2024 9:37 PM
88	thistle	3/16/2024 8:46 PM
89	St.Andrews Thistle	3/16/2024 8:17 PM
90	Rio Secco Golf Club in Henderson Nevada USA	3/16/2024 8:11 PM
91	Royal Automobile Club, Epsom Surrey.	3/16/2024 4:48 PM
92	Torekovs Golf Klubb, Sweden.	3/16/2024 2:56 PM
93	St Andrews Thistle	3/16/2024 2:45 PM
94	St Michaels golf club	3/16/2024 12:54 PM
95	Brechin Golf Club	3/16/2024 12:43 PM
96	Trentham golf club	3/16/2024 12:36 PM
97	New Club	3/16/2024 12:21 PM
98	New Golf Club and Thistle Golf Club	3/16/2024 11:46 AM
99	The New Golf Club & Thistle Golf Club	3/16/2024 11:33 AM
100	THE NEW CLUB	3/16/2024 11:13 AM
101	The New Club Leuchars Station Thistle Tietlingen e.V	3/16/2024 10:14 AM

Member Golf Survey		SurveyMonkey
102	Ladybank	3/16/2024 9:37 AM
103	The Duke's course	3/15/2024 10:54 PM
104	Fulford Golf Club in York	3/15/2024 9:33 PM
105	Ladybank GC	3/15/2024 9:31 PM
106	Thistle golf club	3/15/2024 8:27 PM
107	New , Thistle and Kinross	3/15/2024 8:21 PM
108	Balbirnie Park Golf Club (for now)	3/15/2024 7:02 PM
109	Elmwood Golfing Society	3/15/2024 6:14 PM
110	New Golf Club X1X hole Golf Club	3/15/2024 5:13 PM
111	many	3/15/2024 5:07 PM
112	Cupar Golf Club	3/15/2024 4:24 PM
113	Thornton golf club	3/15/2024 4:23 PM
114	Thistle New Golf Club	3/15/2024 4:23 PM
115	Lenzie golf club	3/15/2024 3:40 PM
116	New Golf Club, Thistle Golf Club	3/15/2024 3:35 PM
117	Wachesaw Plantation Club, Murrells Inlet, SC US	3/15/2024 3:16 PM
118	St Andrews Thistle	3/15/2024 3:09 PM
119	R&A	3/15/2024 1:55 PM
120	Leland, CC Kingsley GC Bob O' Link GC High Pointe GC	3/15/2024 1:48 PM
121	St Andrews Thistle Golf Club	3/15/2024 1:40 PM
122	Turnberry	3/15/2024 1:35 PM
123	Several clubs.	3/15/2024 1:01 PM
124	Royal Ashdown Forest, Royal Cinque Ports	3/15/2024 1:00 PM
125	StAndrews Thistle	3/15/2024 12:50 PM
126	Strathaven Golf Club	3/15/2024 12:43 PM
127	The St Andrews Thistle GC and the XIXth Hole GC	3/15/2024 12:27 PM
128	The New Club	3/15/2024 12:13 PM
129	St Andrews Thistle	3/15/2024 12:03 PM
130	NGC & Thistle	3/15/2024 11:43 AM
131	Kinghorn Golf Club Kinghorn Thistle	3/15/2024 11:38 AM
132	In the USA, Wade Hampton Golf Club and Piedmont Driving Club	3/15/2024 11:01 AM
133	St Michaels Golf Club.	3/15/2024 11:00 AM
134	LADYBANK	3/15/2024 10:57 AM
135	Kinross	3/15/2024 10:50 AM
136	The 19th Hole Golf Club of St Andrews.	3/15/2024 10:44 AM
137	Panmure Golf Club	3/15/2024 10:42 AM
138	Linlithgow Golf Club St Andrews Thistle Golf Club	3/15/2024 10:23 AM
139	Lundin	3/15/2024 10:15 AM
140	New Golf Club	3/15/2024 10:12 AM
141	BALBIRNIE	3/15/2024 9:59 AM
142	Crail	3/15/2024 9:50 AM

Member Golf Survey		SurveyMonkey
143	New Golf Club	3/15/2024 9:36 AM
144	St Andrews Thistle Club	3/15/2024 9:14 AM
145	Earlsferry Thistle	3/15/2024 9:07 AM
146	Blairgowrie	3/15/2024 8:59 AM
147	Overseas	3/15/2024 8:44 AM
148	The Dukes	3/15/2024 8:37 AM
149	Lundin Golf Club	3/15/2024 8:19 AM
150	St Andrews Thistle	3/15/2024 7:43 AM
151	The St Andrews Thistle Golf Club	3/15/2024 7:42 AM
152	Canmore	3/15/2024 7:28 AM
153	Lanark	3/15/2024 6:59 AM
154	Cruden Bay, Archerfield, Prince's	3/15/2024 6:43 AM
155	New club	3/15/2024 6:40 AM
156	New club	3/15/2024 5:49 AM
157	New Club	3/15/2024 5:35 AM
158	Royal Aberdeen, Deeside, Nigg Bay, Lumphanan, Pecten	3/15/2024 4:48 AM
159	Vårgårda GC, Sweden	3/15/2024 4:39 AM
160	Overseas	3/15/2024 3:47 AM
161	Champions Golf Club, The Outback	3/15/2024 3:42 AM
162	New Club, St Andrews Plum Brook Country Club, Ohio	3/15/2024 3:09 AM
163	Scotsraig Golf Club	3/15/2024 2:32 AM
164	Gallaghers Canyon - Kelowna, British Columbia, Canada North Sound Golf club - Cayman Islands	3/15/2024 1:56 AM
165	Olympic Club, San Francisco Monterey Peninsula Country Club, Pebble Beach	3/15/2024 12:15 AM
166	Murcar Links	3/15/2024 12:14 AM
167	Thistle	3/14/2024 11:58 PM
168	StAndrew Thistle Golf Club	3/14/2024 11:36 PM
169	St Andrews Thistle Golf Club	3/14/2024 11:26 PM
170	Cawder, Craigielaw	3/14/2024 10:59 PM
171	St Andrews Thistle Club	3/14/2024 10:55 PM
172	Thistle New Club	3/14/2024 10:54 PM
173	Thistle The dukes	3/14/2024 10:52 PM
174	Anstruther	3/14/2024 10:51 PM
175	Muskoka Bay in Canada Vasari Country Club in Florida	3/14/2024 10:49 PM
176	Crail	3/14/2024 10:33 PM
177	New	3/14/2024 10:06 PM
178	R&A New Club St Andrews Thistle	3/14/2024 10:04 PM
179	Ladybank Thistle	3/14/2024 10:01 PM
180	Lundin G C	3/14/2024 10:00 PM
181	Thistle golf club	3/14/2024 9:55 PM
182	Thistle Club Elwood golf club	3/14/2024 9:48 PM
183	St Andrews Thistle Golf Club Druids Heath (Ireland)	3/14/2024 9:38 PM

184	The St Andrews Thistle Golf Club	3/14/2024 9:35 PM
185	Sunningdale. London Ontario Canada	3/14/2024 9:32 PM
186	Ladybank golf club	3/14/2024 9:22 PM
187	St Andrews GC. St Andrews Thistle GC.	3/14/2024 9:20 PM
188	Royal Dornoch Panmure	3/14/2024 9:17 PM
189	Cupar Golf Club	3/14/2024 9:06 PM
190	Dunfermline Golf Club	3/14/2024 9:03 PM
191	Elmwood Golfing Society	3/14/2024 9:02 PM
192	Valhalla Golf Club, Louisville Kentucky Greenbrier Golf and CC, Lexington Kentucky Tiburon Golf Club, Naples Florida	3/14/2024 9:01 PM
193	Kinghorn GC	3/14/2024 8:57 PM
194	Kinghorn	3/14/2024 8:57 PM
195	Torslanda, Sweden	3/14/2024 8:50 PM
196	Craigmillar Park GC	3/14/2024 8:49 PM
197	New Golf Club and The Duke's	3/14/2024 8:45 PM
198	Milnathort	3/14/2024 8:45 PM
199	Kirkcaldy Golf Club	3/14/2024 8:41 PM
200	Golf House Club Elie; Inglewood Golf Club (Seattle, WA)	3/14/2024 8:41 PM
201	Kinghorn Golf Club and St Andrews Thistle Golf Club	3/14/2024 8:38 PM
202	Murcar Links	3/14/2024 8:15 PM
203	Orkney	3/14/2024 8:14 PM
204	New Club	3/14/2024 8:09 PM
205	Scotsraig GC	3/14/2024 8:06 PM
206	New Club, Milnathort & Macrihanish (Old)	3/14/2024 8:03 PM
207	R&A	3/14/2024 7:59 PM
208	New Thistle Scotsraig	3/14/2024 7:52 PM
209	Kirkcaldy GC	3/14/2024 7:51 PM
210	Clydebank and District	3/14/2024 7:46 PM
211	East Kilbride GC St Andrews Thistle GC	3/14/2024 7:46 PM
212	Brasada Canyons - Powell Butte, OR, USA	3/14/2024 7:45 PM
213	Elmwood golf course	3/14/2024 7:43 PM
214	Anstruther	3/14/2024 7:43 PM
215	New club of St Andrews The thistle club	3/14/2024 7:39 PM
216	Royal Dornoch, Princes	3/14/2024 7:37 PM
217	Scotsraig GC	3/14/2024 7:36 PM
218	Royal Dornoch Golf Club Brora Golf Club Fortrose & Rosmarkie Golf Club	3/14/2024 7:36 PM
219	New Golf Club Thistle Golf Club	3/14/2024 7:35 PM
220	The New Clib	3/14/2024 7:33 PM
221	CC of Spartanburg, Spartanburg, SC Royal Dornoch	3/14/2024 7:32 PM
222	Crail Golfing Society	3/14/2024 7:30 PM
223	St Andrews Thistle Blairgowrie GC	3/14/2024 7:29 PM

Member Golf Survey		SurveyMonkey
224	The Foundry Golf Club (USA)	3/14/2024 7:27 PM
225	Dunfermline Golf Club	3/14/2024 7:21 PM
226	Leland Country Club Country Club of Detroit	3/14/2024 7:19 PM
227	Country Club of Asheville, Asheville, North Carolina, US	3/14/2024 7:17 PM
228	Sylt Budersand	3/14/2024 7:10 PM
229	King James VI GC	3/14/2024 7:08 PM
230	A.N. Other	3/14/2024 7:06 PM
231	The K Club	3/14/2024 7:03 PM
232	Thistle Golf Club	3/14/2024 7:02 PM
233	Glasgow golf club	3/14/2024 7:01 PM
234	Crail	3/14/2024 6:59 PM
235	R&A	3/14/2024 6:59 PM
236	New and thistle	3/14/2024 6:58 PM
237	Ladybank GC	3/14/2024 6:58 PM
238	scottsdale national gc salt lake cc aldarra gc tribu	3/14/2024 6:57 PM
239	The New Club Crail Golfing Society The Thistle	3/14/2024 6:57 PM
240	Scotsraig	3/14/2024 6:51 PM
241	New Club St Andrews Thistle	3/14/2024 6:50 PM
242	New GC	3/14/2024 6:50 PM
243	Ladybank and Balbirnie Golf Clubs	3/14/2024 6:49 PM
244	Thistle	3/14/2024 6:49 PM
245	St Andrews Thistle Golf Club	3/14/2024 6:46 PM
246	The New Golf Club of St Andrews, St Andrews Thistle Golf Club	3/14/2024 6:45 PM
247	Western Gailes	3/14/2024 6:45 PM
248	StMichaels	3/14/2024 6:44 PM
249	The Dukes	3/14/2024 6:44 PM
250	St Andrews Golf Club	3/14/2024 6:39 PM
251	Lundin links	3/14/2024 6:39 PM
252	South Hills CC California	3/14/2024 6:30 PM
253	St Andrews Thistle	3/14/2024 6:27 PM
254	R&A and Leuchars Station GC	3/14/2024 6:27 PM
255	New GC, St Andrews Thistle GC, St Andrews	3/14/2024 6:23 PM
256	The New Club St Andrews	3/14/2024 6:23 PM
257	New GC, Crail, Old Sandwich GC, Adios GC	3/14/2024 6:21 PM
258	1) The New Golf Club 2) The Thistle Golf Club 3) The Crail Golfing Society 4) Anstruther Golf Club	3/14/2024 6:20 PM
259	Crail Golfing Society Highland Country Club Longue Vue Club	3/14/2024 6:13 PM
260	Dunfermline golf club	3/14/2024 6:13 PM
261	Portmarnock	3/14/2024 6:13 PM
262	St Andrews Thistle Golf Club	3/14/2024 6:12 PM
263	Falkirk Tryst.	3/14/2024 6:12 PM
264	Crail	3/14/2024 6:12 PM

265	Crail golfing society and St Andrews thistle	3/14/2024 6:11 PM
266	New Golf Club	3/14/2024 6:07 PM
267	New golf club Thistle golf club	3/14/2024 6:04 PM
268	Douglas Park GC	3/14/2024 6:04 PM
269	Stonebridge Golf Centre	3/14/2024 6:02 PM
270	RA	3/14/2024 6:00 PM
271	Lanark Golf Club	3/14/2024 6:00 PM
272	Falkland golf club	3/14/2024 5:59 PM
273	St Andrews Thistle GC	3/14/2024 5:58 PM
274	Balbirnie Park GC	3/14/2024 5:57 PM
275	KIRRIEMUIR BLAIRGOWRIE	3/14/2024 5:56 PM
276	New Golf Club	3/14/2024 5:56 PM
277	New GC	3/14/2024 5:55 PM
278	Elmwood golf society	3/14/2024 5:52 PM
279	Thistle Golf Club	3/14/2024 5:51 PM
280	Wentworth	3/14/2024 5:47 PM
281	Linville Golf Club Yeamans Hall Golf Club	3/14/2024 5:44 PM
282	Windyhill, Bearsden, Glasgow.	3/14/2024 5:42 PM
283	Milnathort GC	3/14/2024 5:42 PM
284	Fågelbro GCC Bo Hof Gc	3/14/2024 5:40 PM
285	Lochore Meadows Golf Club	3/14/2024 5:37 PM
286	New GC	3/14/2024 5:37 PM
287	Crail Golfing Society; Robert Trent Jones Golf Club; The Pete Dye Club(South Carolina);The National Golf Club (Maryland); the Half Moon Golf Club (Jamaica)	3/14/2024 5:37 PM
288	New club Macrahanish	3/14/2024 5:35 PM
289	Hopeman golf club in Moray	3/14/2024 5:35 PM
290	Wishaw, Crail	3/14/2024 5:34 PM
291	St Andrews Thistle GC.	3/14/2024 5:33 PM
292	Huddersfield GC; Sherwood Forest GC; Ladybank GC	3/14/2024 5:30 PM
293	Westfaelischer Golf Club, Guetersloh, Germany, Guetersloher Str. 127, 33397 Rietberg, Germany British Army Golf Club Sennelager, Senne 1 , 33175 Bad Lippspringe, Germany	3/14/2024 5:29 PM
294	Alyth golf club	3/14/2024 5:28 PM
295	The New Club, St Andrews	3/14/2024 5:27 PM
296	N/a	3/14/2024 5:27 PM
297	Crail Golfing Society	3/14/2024 5:26 PM
298	Crail	3/14/2024 5:25 PM
299	New GC Thistle GC	3/14/2024 5:25 PM
300	Anstruther	3/14/2024 5:25 PM
301	Crail Golfing Society In Crail	3/14/2024 5:25 PM
302	Woodlands Glencoe	3/14/2024 5:24 PM
303	Elmwood	3/14/2024 5:24 PM
304	Blairgowrie	3/14/2024 5:24 PM

305	Leuchars Station GC	3/14/2024 5:22 PM
306	St Andrews Thistle. Golspie Golf Club.	3/14/2024 5:19 PM
307	New and Thistle.	3/14/2024 5:16 PM
308	St Andrews Thistle Club Crail Golfing Society Ltd	3/14/2024 5:15 PM
309	Cupar Golf Club	3/14/2024 5:13 PM
310	The New Golf Club, St. Andrews FIFE. Bærum Golf Club, Norway. Norsk Senior Golf, Norway.	3/14/2024 5:12 PM
311	The Club at Hokulia, Kealahakua, HI and Crail.	3/14/2024 5:12 PM
312	New Golf Club	3/14/2024 5:11 PM
313	Thistle Golf Club	3/14/2024 5:11 PM
314	Douglas Park GC	3/14/2024 5:09 PM
315	Thistle	3/14/2024 5:09 PM
316	royal troon, glasgow and elie	3/14/2024 5:08 PM
317	Gullane	3/14/2024 5:08 PM
318	New golf club	3/14/2024 5:08 PM
319	Royal Dornoch for 28 years, but just gave it up after Covid epidemic	3/14/2024 5:07 PM
320	Royal Copenhagen Golf Club	3/14/2024 5:07 PM
321	Thistle golf club9	3/14/2024 5:07 PM
322	Walton Heath Golf Club , Muirfield Village Golf Club, Rolling Green Golf Club and Olympic Club	3/14/2024 5:05 PM
323	New GC Thistle GC	3/14/2024 5:05 PM
324	Thistle Golf club	3/14/2024 5:04 PM
325	Cathkin Braes	3/14/2024 5:04 PM
326	Scotsraig	3/14/2024 5:04 PM
327	New Golf Club St.Andrews	3/14/2024 5:04 PM
328	Thistle GC New GC Ladybank	3/14/2024 5:04 PM
329	Hound Ears Club in North Carolina	3/14/2024 5:03 PM
330	Sola, Scotsraig	3/14/2024 5:03 PM
331	Ptarmigan Country Club, Windsor, CO, USA. Rollingstone Ranch, Golf Club, Steamboat Springs, CO, USA.	3/14/2024 5:02 PM
332	Royal Aberdeen GC	3/14/2024 5:02 PM
333	Kirkcaldy Cupar	3/14/2024 5:01 PM
334	New Golf Club St Andrews Thistle Golf Club	3/14/2024 5:01 PM
335	Ladybank	3/14/2024 5:00 PM
336	Prague Zbraslav and Albatross golf club	3/14/2024 4:58 PM
337	St Andrews Thistle Golf Club	3/14/2024 4:58 PM
338	Golf de Montauban l'Estang (France)	3/14/2024 4:57 PM
339	St Andrews Thistle University of St Andrews Downfield	3/14/2024 4:57 PM
340	Elie	3/14/2024 4:57 PM
341	Dukes GC	3/14/2024 4:56 PM
342	New Golf Club Thistle Golf Club Crail Golf Club	3/14/2024 4:54 PM
343	Thistle GC 19th Hole GC	3/14/2024 4:53 PM

344	Cupar Golf Club	3/14/2024 4:52 PM
345	West Surrey Golf Club St george's Hill Golf Club Loch Lomond Golf Club New Golf Club	3/14/2024 4:51 PM
346	Royal Montrose Golf Club & Carnoustie Golf Club	3/14/2024 4:50 PM
347	Scotsraig Golf Club, Thistle Golf Club	3/14/2024 4:50 PM
348	Mountaingate Country Club Los Angeles California	3/14/2024 4:49 PM
349	New Golf Club St Andrews	3/14/2024 4:49 PM
350	Tadmarton Heath Golf Club	3/14/2024 4:49 PM
351	R&A	3/14/2024 4:49 PM
352	Linlithgow GC	3/14/2024 4:48 PM
353	Crail Golfing Society Royal Dornoch Golf Club Brora Golf Club Golspie Golf Club Fortrose & Rosemarkie Golf Club	3/14/2024 4:47 PM
354	East Kilbride GC	3/14/2024 4:47 PM
355	Thistle Club	3/14/2024 4:47 PM
356	Milngavie	3/14/2024 4:46 PM
357	Drumoig	3/14/2024 4:46 PM
358	Elmwood.	3/14/2024 4:46 PM
359	North Berwick Golf Club Cruden Bay Golf Club Shoal Creek (US) Hallbrook CC (US)	3/14/2024 4:46 PM
360	Kingennie Carnoustie	3/14/2024 4:45 PM
361	The New.	3/14/2024 4:45 PM
362	Kinross	3/14/2024 4:44 PM
363	Overheads in Sweden Täby GK	3/14/2024 4:44 PM
364	New	3/14/2024 4:44 PM
365	New club Leven thistle	3/14/2024 4:43 PM
366	Karlstad Golfklubb, Sweden	3/14/2024 4:43 PM
367	Kemnay GC Royal Aberdeen GC	3/14/2024 4:43 PM
368	Torekov GC Laholm GC Both in Sweden	3/14/2024 4:42 PM
369	Several in UK and USA	3/14/2024 4:41 PM
370	Elie Golf House Club La Valle Coastal Club (Rancho Santa Fe, California) Isle of Harris Golf Club	3/14/2024 4:41 PM
371	Dun Whinny @ Gleneagles	3/14/2024 4:41 PM
372	Lanark Golf Club	3/14/2024 4:40 PM
373	Mullingar golf club	3/14/2024 4:40 PM
374	Thistle	3/14/2024 4:40 PM
375	Wentworth, Ballybuion, plettenberg country club	3/14/2024 4:39 PM
376	Champions's Retreat Evans, Ga	3/14/2024 4:38 PM
377	Downfield	3/14/2024 4:38 PM
378	Thistle	3/14/2024 4:38 PM
379	Cupar Golf Club	3/14/2024 4:38 PM
380	Gullane and Crail	3/14/2024 4:38 PM
381	Ladybank	3/14/2024 4:37 PM
382	Alyth Golf Club	3/14/2024 4:36 PM
383	0	3/14/2024 4:36 PM

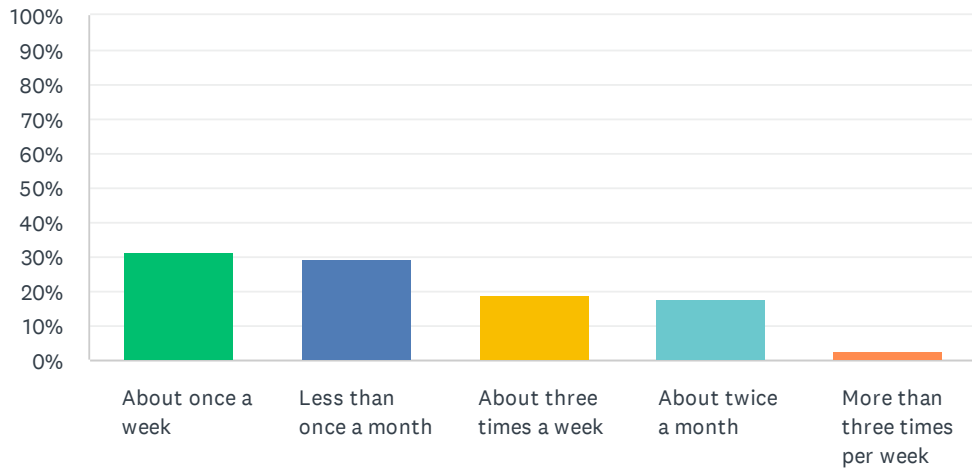
Member Golf Survey

SurveyMonkey

384	Geneva GC	3/14/2024 4:36 PM
385	Westlake Village California Los Robles California	3/14/2024 4:35 PM
386	Crail Golfing Society	3/14/2024 4:35 PM
387	Farmington CC, Charlottesville, VA, USA	3/14/2024 4:33 PM
388	Falkirk golf club	3/14/2024 4:33 PM
389	Stavanger Golf Club	3/14/2024 4:33 PM
390	Ladybank, St Andrews Thistle ⁹	3/14/2024 4:33 PM
391	The Duke's club	3/14/2024 4:33 PM
392	XIXth Hole Golf Club	3/14/2024 4:33 PM
393	Lundin GC Camberley Heath Golf Club	3/14/2024 4:32 PM
394	St Andrews Thistle	3/14/2024 4:32 PM
395	Hexham	3/14/2024 4:32 PM
396	St Andrews Thistle GC	3/14/2024 4:31 PM
397	Elmwood golf club Falkland	3/14/2024 4:30 PM
398	Crail	3/14/2024 4:30 PM
399	East Kilbride	3/14/2024 4:30 PM
400	Mount Vernon CC Alexandria Virginia USA	3/14/2024 4:29 PM
401	Galloway National Ramblewood	3/14/2024 4:29 PM
402	Anstruther	3/14/2024 4:28 PM
403	Eugene Country Club (USA) Brora GC Askernish GC	3/14/2024 4:28 PM
404	Crail golfing society	3/14/2024 4:28 PM
405	Royal Oaks Country club Dallas Texas Tehama golf club Carmel, California	3/14/2024 4:27 PM
406	Thistle golf club Cupar golf club	3/14/2024 4:27 PM
407	Bonnyton Golf Club Chicago Golf Club (USA) Bel-Air Golf Club (USA)	3/14/2024 4:26 PM
408	Hacienda Golf Cluc	3/14/2024 4:26 PM
409	Ripon City Golf Club	3/14/2024 4:24 PM
410	Celtic Manor Parc Golf Club	3/14/2024 4:22 PM
411	Bruntsfield Links GS	3/14/2024 4:21 PM
412	SCOTSCRAIG	3/14/2024 4:07 PM

Q6 How often are you playing the St Andrews Links Trust courses?

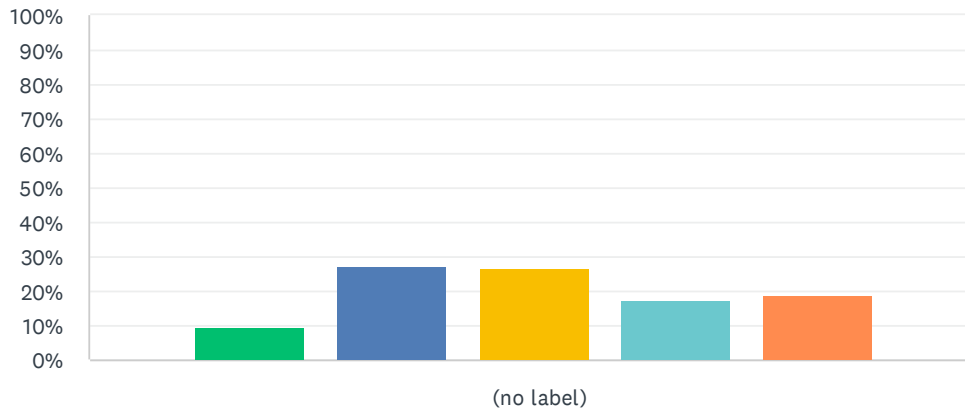
Answered: 748 Skipped: 3



ANSWER CHOICES	RESPONSES	
About once a week	31.82%	238
Less than once a month	29.28%	219
About three times a week	18.98%	142
About twice a month	18.05%	135
More than three times per week	2.54%	19
Total Respondents: 748		

Q7 How often do you play in club competitions?

Answered: 749 Skipped: 2

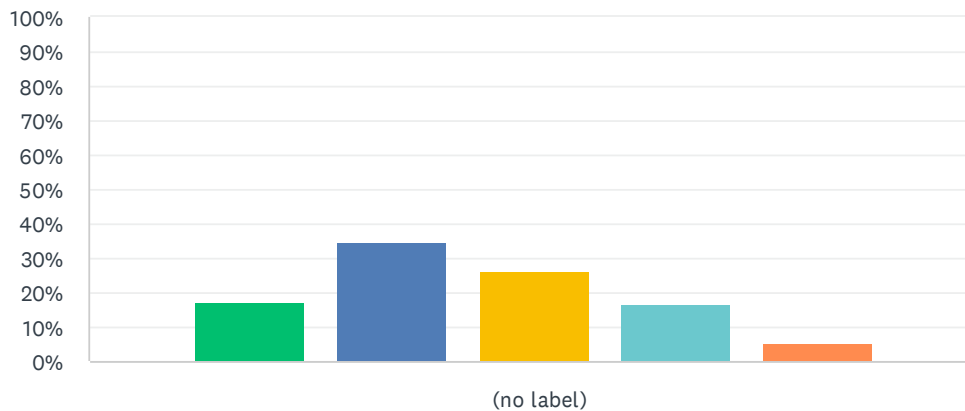


Very Regul... Regularly Rarely Almost Nev...
Never

	VERY REGULARLY	REGULARLY	RARELY	ALMOST NEVER	NEVER	TOTAL	WEIGHTED AVERAGE
(no label)	9.48% 71	27.37% 205	27.10% 203	17.36% 130	18.69% 140	749	3.08

Q8 Are you satisfied you are receiving value for money as a Yearly Links Ticket Holder?

Answered: 696 Skipped: 55



■ Very Satisfi...
 ■ Satisfied
 ■ Neither Sat...
 ■ Dissatisfied
 ■ Very Dissat...

	VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	17.39% 121	34.48% 240	26.29% 183	16.67% 116	5.17% 36	696	2.58

#	PLEASE ADD ANY COMMENTS	DATE
1	I'm dissatisfied because of the way that the links trust treat yearly ticket holders with the regard to booking and visibility of available tee times.	4/5/2024 12:32 PM
2	Price The cost of the links ticket has risen in price over last few years however obtaining a preferred tee time gets more difficult. Obtaining Old Course tee time is near impossible. I have balloted with friends over last year and only obtained a tee time circa 4 times in the year.	4/5/2024 10:37 AM
3	The Links Trust seem to be more interested in promoting visitors & various minor competitions to enhance their reputation.	4/2/2024 3:17 PM
4	The value has declined in the last couple of years as it has become so difficult to get onto the Old or New courses.	4/2/2024 3:07 PM
5	Understand courses are protected due to significant volume of traffic during summer months, however the general playing conditions are not as high as would be expected for the Links.	4/1/2024 11:18 PM
6	Price The cost of the yearly ticket, on the face of it seems good value, relative to other golf courses in Scotland. The problem is tee-times which this survey is attempting to address. The number of rounds I can play is limiting due to the tee-booking system and availability of tee-times, which creates the value for money problem.	4/1/2024 11:32 AM
7	The only downside for me is how busy the old course inevitably is.	4/1/2024 7:22 AM
8	Price Less satisfied as the Links Trust has raised the annual charge substantially over the last two years.	3/30/2024 11:32 AM
9	Residents of the town cannot get tee times despite the purpose of the Trust is to manage the courses for the people of the town.	3/29/2024 6:10 PM
10	Please let us carry over unused points to the following year	3/29/2024 5:48 PM
11	I can't normally play at weekends and unfortunately I don't know any members who play in competitions so that I could arrange to play in the midweek competitions.	3/29/2024 5:42 PM

12	Price I feel ordinary ticket holders like myself paying £500.00 or so over St Andrews residents is excessive. I think our ticket price should be brought down.	3/29/2024 5:33 PM
13	I enjoy supporting the Link Ticket membership, but the price keeps going up and up with each year and my play stay the same. I am really just supporting the Links Trust.	3/29/2024 5:23 PM
14	It's an honor of a lifetime to be a Member at The St Andrews Golf Club for the past 25 years. And having the Links ticket for the last 12-15 years is the cherry on top. I just wish having those would more of a priority to get on The Old Course and all the links courses. Since , I only get over for a week or so every year.	3/29/2024 4:04 AM
15	Price I think NEF ticket holders are overcharged compared with local residents prices.	3/27/2024 9:28 PM
16	Booking The procedure for booking tee times is frankly ridiculous and completely outdated. More often than not you do not know if you are playing golf until the day before. It's a nonsense.	3/26/2024 11:18 AM
17	I think the links ticket still offers value for money but the yearly cost of a ticket has risen sharply over the last few years.	3/26/2024 8:55 AM
18	Value in terms of what you get for your money certainly seems to have reduced over the years. Prices have gone up quickly with very little evidence of money being spent wisely. The paving around the swilcan bridge being a shocking waste of money.	3/25/2024 11:40 AM
19	The 'extra' £100 added to the cost of the links ticket because of a reduction in visitors during COVID could (and should) be taken off again not that numbers have recovered.	3/24/2024 10:14 PM
20	Profit The reason is the LT is being run as a profit making business and not as the. Charity it was set up to be and they are undermining or bypassing the ballo. By selling. Times to tour operators	3/23/2024 1:16 PM
21	Limited tee times available	3/23/2024 12:37 PM
22	NOT A TICKET HOLDER	3/23/2024 9:06 AM
23	Great courses. Often difficult to get a time.	3/23/2024 8:50 AM
24	Value Big increase in cost in the last 10 years - I still feel it's great value for money but the links trust is meant to be there for locals and seems intent on increasing the yearly subs while trying to reach £20 million in the bank!	3/22/2024 8:33 PM
25	Only thing I would complain about is getting time on the old course as I tried 7 times last year without success. When looking at the draws it appears to be the same names getting to play which I don't think is fair. I would also recommend that there is more times made available for ticket holders at the weekend as this is the only time outwith medals that we can get to play.	3/22/2024 8:22 PM
26	Price the Links Trust was set up to look after the interests of local golfers they seem to have forgotten that	3/22/2024 8:16 PM
27	Price I would rather pay more money for my ticket and be able to play golf at a time we want.	3/22/2024 8:05 PM
28	Booking Booking tee times is difficult to reserve particularly in summer, time taken to complete a round in summer is too long +4hrs, at times the courses are poorly set up and maintained for local club competitions. Many of the courses are fully booked by St Andrews Links Trust and tour operators, being a Resident the Trust should have times available for Residents during those periods,	3/22/2024 7:50 PM
29	Booking Whilst the cost is still a good deal it's less good than it was. Not because of the cost but the increased pressure on the courses and difficulty in getting times (or being able to turn up and play on the New without a long wait).	3/22/2024 5:45 PM
30	Value Basically yes - the cost compared to private clubs is acceptable. Add into this the choice and quality of courses - the answer must be ok.	3/22/2024 5:39 PM
31	The increase on ticket prices across the board following COVID was to help the Links Trust COVID recovery plan and well in excess of inflation. It would be nice to see ticket fees held, or even reduced in coming years to reflect the level of value for ticketholders pre COVID.	3/22/2024 10:37 AM
32	Visitors Access to the New, Jubilee and Eden course in the afternoons for a working local Ticket Holder is now dominated by 4 ball visitors, meaning even if you do get a time you are going to be behind a Visitor 4 ball. In the past the visitors would play the Links in the mornings, and go off to other Clubs in the afternoons but the Links Trust now do everything they can for Visitors to stay and play two rounds. If the direction of travel continues with	3/22/2024 8:24 AM

only a focus on the Tourist, then every tee time on the Links will be a 5 hour round, because there are only more visitors arriving, due to the promotions of the Tour companies.

33	Value It would be value for money if ticket holders were able to have better access to available times.	3/21/2024 9:47 AM
34	Value The ticket is good value but it is frustrating when it can be difficult to get a tee time in the peak summer period	3/20/2024 9:50 PM
35	Price ramp in past 3 years now fails to deliver value for money	3/20/2024 4:23 PM
36	I don't tend to get the 30 medals in each year which the Temporary Competitions Ticket allows me to play.	3/20/2024 8:06 AM
37	Price Lack of access to times. Quality of facilities e.g. pot holes. Pace of play. Price increases with little justification. Little visibility of Links Trust priorities and activities.	3/19/2024 4:50 PM
38	Booking Find difficulty in getting a tee time especially on the new course	3/19/2024 4:27 PM
39	Tee times are becoming impossible. I've missed out on a number of competitions recently eg Alex Fairlie. No times available to play Jubilee. The 3 ball rule results in unavailability especially when courses are full of 4 ball times.	3/19/2024 11:00 AM
40	Just not in Scotland that much	3/19/2024 3:58 AM
41	Price NEF ticket has increased substantially over the past 5 years even although the Trust is making huge profits and creating more and more senior highly paid posts.	3/18/2024 10:16 PM
42	Additional points allocation to allow extra guests to play at a discounted rate would make ticket better value.	3/18/2024 9:24 PM
43	Booking There are too many pro-booked tee times offering little flexibility for golf. Phoning at 09.00 in the morning the day before to book a tee time and having 60-70 calls in the queue.	3/18/2024 7:53 PM
44	I've been on the wait list for a Links Ticket for more than five years	3/18/2024 5:13 PM
45	Booking Booking system complicated, Limited or no tee times at popular times of day and lack of transparency about who is playing when Suspect increasing numbers of visitors with poor etiquette and slow play clearly evidenced The Trust operates with a lack of openness about the detail of plans, e.g. no annual meeting or effective consultation	3/18/2024 12:41 PM
46	Booking Whilst St Andrews is an amazing place to be able to play Golf, the access to courses and the ability to book times is unbelievably difficult. I have to admit that unless I am playing a medal I now rarely try and organise other Golf on the Links. The points system for guests is great and a welcome addition to the ticket. I believe a "twilight" deal should also exist whereby no points are deducted for guests in the dark times on any course.	3/18/2024 11:10 AM
47	Points Considering the walk on prices then even with limited success in getting tee times the value is ok. However, I think the points system could provide better value to those with links tickets and club members. As one of the big value pieces I see with my Leven Golfing Society membership is being able to sign on friends with ease and limited restrictions. I get that the Old should be more protected for Links Trust revenue and they'd fear people abusing/profiteering but for the other courses where a tee time is booked then there should be more flexibility to bring on guests. I'd suggest that the current 20 pts should be Old only and a second allocation of points be given for the other courses. Which should all be the same number of points with variable £s as is. As I see no reason why they Links Trust wouldn't want me bring a friend at a guest rate to take up a space in a tee time than see it go empty (where the friend wouldn't otherwise pay the rack rate).	3/18/2024 10:48 AM
48	I believe the links has continued to push focus towards tourism revenue versus links ticket holder 'benefit' and would like to see more protected local times, particularly early mornings, preventing slow 4 balls of tourists going out in or ahead of early local times. And provision of a greater number of local times.	3/18/2024 9:55 AM
49	Booking This answer is all about access to the courses. It is so hard to get a tee time. I love playing golf but I seem to run my life on the availability of tee times. I would love to know what day and time I am playing in advance. Sometimes you can't even get a time. I'm sure I'm not the first to say but there are to many visitors, locals need more priority given to them. (Perhaps a course only for locals each day)	3/18/2024 9:48 AM
50	I should use it more frequently but that is down to my lifestyle and not any problem with availability on any courses	3/18/2024 9:01 AM
51	Value Yes, the courses are fantastic	3/17/2024 7:51 PM

52	Unable to play at present whilst recovering from serious injuries.	3/17/2024 6:37 PM
53	seems to be regulars getting ballot time on a daily bases [NEWPORTS]	3/17/2024 2:58 PM
54	Price Recent increase in fees was arbitrary and excessive.	3/16/2024 8:46 PM
55	I am not a Links ticket holder.	3/16/2024 8:43 PM
56	Value St.Andrew Links provides a 7 star service in my opinion	3/16/2024 8:17 PM
57	Price Too much Difference between residents and North east fife tickets. Financial	3/16/2024 8:13 PM
58	Value In my view some of the best value golf in the world	3/16/2024 2:45 PM
59	Value As a resident of St Andrews I am in a very enviable position to play the Links courses at such a great yearly price.	3/16/2024 1:05 PM
60	Difficult to get tee times	3/16/2024 12:54 PM
61	I feel the annual fees have jumped up in the last few years and they blamed Covid for this as the courses were not used. Now things are back to normal, the increases made because of Covid should be reversed. The links Trust should be operating as a non profit Trust.	3/16/2024 12:43 PM
62	Booking Almost impossible to get time on the Old course	3/16/2024 12:36 PM
63	Resident Ticket Holders need to be treated in a better manner by the Trust. Eg. Access to Open tickets , range of local tee times, ballot opportunities	3/16/2024 11:46 AM
64	I would be satisfied with the monetary cost if I could get tee times that suit me. There are too many visitors eroding the times available for residents and ticket holders.	3/16/2024 11:33 AM
65	Price Profit Although the links ticket is value for money, I feel as though they are no longer looking after the needs of the people of St Andrews (golfers), they seem to be trying to make more money, offering deals to corporates, and visitors, thus reducing the amount of times we can play. Also the opening time of the phone lines should be the same as when the courses open, people are not able to hand back their tee times thus again stopping people from trying to get a time.	3/16/2024 10:14 AM
66	Used to be best value in the world but too many ticket holders now and too many visitor advance reservations.	3/15/2024 10:54 PM
67	Difficult to get tee time	3/15/2024 10:05 PM
68	I'm about 2 years away from getting mine. Then I think it will be excellent value	3/15/2024 9:33 PM
69	Booking Whilst I think I get good value for money the whole system is outdated with locals not only getting cheaper golf they also get many more privileges. The R&A also get so many privileges making for a totally unfair and unequal system. In these modern times of equality and anti discrimination it's just wrong that the people who actually pay more get less. We should all be able to get the same rights as other links to let holders.	3/15/2024 8:36 PM
70	Due to illness, I have not played since September, but hope to be back playing by the time the weather - hopefully - improves. Compared to the membership fees at course-owning clubs, the resident ticket here is an absolute bargain.	3/15/2024 8:30 PM
71	Unable to get time	3/15/2024 8:27 PM
72	It's still pretty good value and a privilege but it's less than it was as it's more expensive , times harder to get and the condition of the courses is deteriorating	3/15/2024 8:21 PM
73	Booking Would be improved if Ticket Holders could book or have better access to New Course.	3/15/2024 7:43 PM
74	Booking I have wondered what the point of having a Links Ticket is about other than being able to play the golf courses. I still have to phone up to get a tee time the day before, just like a member of the public. I still have to go into the Ballot to access the Old Course, which my ticket is meant to give me access to. Booking tee times , there are about 3 or 4 slots available seven days in advance on the Eden, Jubilee etc and these are extremely difficult to book	3/15/2024 7:02 PM
75	I would be very satisfied if access to the tee times for residents was more available	3/15/2024 5:13 PM
76	Value Satisfied regarding value for money but not satisfied regarding the availability of tee times for ticket holders.	3/15/2024 4:37 PM
77	Profit As a non local member it is almost impossible to get a time on the links now unless leaving Glasgow at 5am to stand in line at the new course. It is now made so hard to get a	3/15/2024 3:40 PM

time it is a waste of money, but my opinion is this is exactly what the links wants as the less memebtrs play the more times can be sold at a premium.

78	Booking Not enough tee times available and you can never get a time when calling into the switchboard.	3/15/2024 3:17 PM
79	Only in the area for short golf trips every couple of years or so.	3/15/2024 3:16 PM
80	Seen very little change after the huge ticket price increase in 2022	3/15/2024 3:14 PM
81	Booking Last year was v bad for booking tee times	3/15/2024 3:09 PM
82	I feel that the club members are way down the list for access to tee times	3/15/2024 3:04 PM
83	Value I am receiving value for the money spent on the Links Ticket. Over the last 5 yrs though tee times have been harder to obtain.	3/15/2024 1:48 PM
84	Value It is all relative. Does it present good value when compared to other courses/clubs? Yes. Is it good value compared to what we had 5-10 years ago? No. Would it be considered greater value if a season ticket guaranteed you a certain amount of tee times per year per course? Having equal access to golf courses and tee times as per all tickets holders would be considered fair and reasonable, and would provide greater value.	3/15/2024 1:01 PM
85	As a Country Member, I was hoping for greater priority on the Old Course	3/15/2024 1:00 PM
86	Except for difficulty getting a time and being now unable to go and book one at the office instead of by internet and if going to the office having to wait until all the phone calls are taken.	3/15/2024 12:50 PM
87	Profit From March to end of October it's almost impossible to get a tee time on The Old, New, Jubilee and the Castle due to The Links selling off tee times. This reflects the manner it which the links is run, not for the benefit of the residents and local links ticket holders, but for visitors.	3/15/2024 12:03 PM
88	Have difficulty booking tee times especially Old Course	3/15/2024 12:00 PM
89	Very rare since Covid have we been successful in ballot for old course.	3/15/2024 12:00 PM
90	Restricted ticket value for money but to add old course and Castle to restricted ticket is not good value almost doubles the price	3/15/2024 11:49 AM
91	Booking Whilst playing at good, and average golfing pace is enjoyable on the generally well prepared courses the extremely slow play, often visitors but sometimes locals, makes the experience one to forget. I will never play in a 2 ball knockout comp again, a near 6 hour round as a 2 ball is #####. Also the unseemly race to get a golf T time is also extremely frustrating and exasperating, wether by trying to hit the button on the internet within a microsecond of the times becoming available or being told you're 'no 87' in the telephone queue, again, is not good. So is it value for money, it definitely was before the recent enormous inflation busting rises in cost, now I don't know. But as a comment i would add that the recent growth in members I know who are seeking other clubs to play in, outside of StA are growing by the week!	3/15/2024 11:43 AM
92	Not played since Covid	3/15/2024 11:38 AM
93	Tried on a number of occasions to play on the Old course with no success in the ballot.	3/15/2024 11:19 AM
94	Impossibilities in accessing the old course. Several times I have entered the ballot without success. Also, the other courses are booked up. We pay so much for the ticket but gain nothing in return. This happens every day during the high season. The R/A is taken up too many times, also the course is empty when they Medal competitions. Students never turn up when allocated times.	3/15/2024 11:14 AM
95	Value SEEMS OK COMPARED TO WHAT OTHERS PAY ELSEWHERE	3/15/2024 10:57 AM
96	Local It is getting more and more difficult to get a tee time and I feel that locals are losing any privileges we once had in the past.	3/15/2024 10:53 AM
97	Local Too many visitors	3/15/2024 10:50 AM
98	Profit The £100.00 levy was wrong, and against the Links Act.	3/15/2024 10:44 AM
99	Local Only for the Old Course: even if this year has seen a drastic change to allow single players in the Old Course ballot, it is hugely unfair to be considered the same as the one shot visitors when entering the ballot... Special tee times (through a ballot) should be allocated for Links Ticket single players/ holders.	3/15/2024 10:42 AM

100	I would like to play more competitions, but getting a tee time can be difficult, however the optional courses for medal play works reasonably well, providing you can get a playing partner.	3/15/2024 10:23 AM
101	Booking FIND BOOKINMG TEE TIMES VERY DIFFICULT COMPARED WITH OTHER COURSES AND MY HOME CLUB	3/15/2024 9:59 AM
102	Value If I had the time to play more then I would be able to get value for money.	3/15/2024 9:47 AM
103	Value Although I believe we are getting value for money with our links tickets. I think that it is very difficult to be successful in the ballot for the Old.	3/15/2024 9:44 AM
104	Booking Becoming more difficult to obtain tee times. The problem lies in being forced to arrange tee times by phone.	3/15/2024 9:36 AM
105	I am only present in St Andrews about 3/4 months (during summer season)and play regularly and in club competitions	3/15/2024 9:14 AM
106	Profit Following covid and appointment of new director, on the pretext of covid reducing the numbers of players and apparent revenue loss, my fees were increased by £100 or approximately 25%. During that period courses were as busy as ever. Accounts continue to be reported as healthy allowing new buildings to be completed and other expenses met As the revenue is presumably back to normal I would like the £100 excess removed from present and future invoices.	3/15/2024 9:07 AM
107	Booking The way the booking system work means that I typically only get access to the 'lesser' courses such as The Strathtyrum at the times I'd like to play, which are very limited as I work out of the area most weeks.	3/15/2024 8:37 AM
108	I cannot get tee times and disappointed that I have to try alternative choices of courses.	3/15/2024 8:29 AM
109	Restrictive booking system for local tee times and inability to book any times on the New Course is poor. More online times and ability to book in person and longer in advance would be beneficial.	3/15/2024 7:43 AM
110	I live in Thailand at the moment so I am only back now and then.	3/15/2024 7:35 AM
111	Booking restrictions on tct can make playing in midweek comps difficult as can only book day before play.	3/15/2024 7:28 AM
112	The season ticket price has gone up considerably of late. As a non resident it can be hard to get tee times and almost impossible to get on the old. As a result, I'm changing to a restricted ticket.	3/15/2024 6:57 AM
113	Local Can't access courses due to visitors having been sold prime T times by the links trust	3/15/2024 5:49 AM
114	I'm an overseas member and last few years with Covid and all has made it very difficult to get to Scotland	3/15/2024 5:35 AM
115	Price Profit The ticket is a reasonable price but over the last two years the prices have increased alarmingly.	3/15/2024 4:00 AM
116	Local Very difficult to get tee times in the morning and hard to get a ballot time on the Old course. As a local we used to get priority but now local times seem to apply to all LT category's. I know we have a cheap ticket but we play on mats for at least 5 months of the year to help protect the fairways for all golfers and we seem to be being squeezed out of tee times by the Links who give priority to visitors which is against the act.	3/14/2024 11:26 PM
117	Local I was born in St Andrews to a family with maternal history in the town dating back to 1700. I was baptised and educated in the town and worked in the town for 5 yrs and still conduct all my business in the town but sadly I reside outwith the town where property is affordable....I am a proud St Andrean by all accounts and will be until I die but the wording of the Links act favours, and is biased towards RESIDENCY within the town. I could not consider purchasing or renting property in the town due to grossly inflated prices but I have to sit and watch wealthier people than myself with no affinity or connection to the town remotely close to mine moving in and being granted the lowest rates for their golf. I am further dismayed to see the LT giving season tickets out to employees as part of their remuneration package...please tell me how that is 'protecting the rights of local golfers.'	3/14/2024 11:07 PM
118	Booking I would be very satisfied if booking a teetime and access to the courses was easier.	3/14/2024 10:59 PM
119	Booking Getting to the point that you can't get a tee time	3/14/2024 10:52 PM

120	Local Profit I think the links trust are forgetting there here to maintain the course for the township , not to do as they please without consultation. The links ticket has jumped over £130 in 2 years. for less access to the course? with the links selling tee times off to tour operators , spending money to improve the swilken bridge? but to rip it back up as the basically trashed a 400 year old iconic bridge again without consultation with the towns people.	3/14/2024 10:19 PM
121	Local The Links Trust is losing focus on benefiting the community of St Andrews and golf generally. It's far too focussed on its own agenda	3/14/2024 10:06 PM
122	In saying that the fee structure needs reviewed.	3/14/2024 10:00 PM
123	Sometimes struggle to get a tee time	3/14/2024 9:55 PM
124	Satisfied in so far as access to quality courses but limited access to the Old course because of ballot restrictions.	3/14/2024 9:35 PM
125	As an american who comes to St. Andrews two weeks a year it easily pays for itself.	3/14/2024 9:26 PM
126	Raising the annual subscription without any consultation with local members in the past with no long term plan or structure of when it will be increased again?	3/14/2024 9:26 PM
127	I love and cherish my links ticket, however, in my category it is increasingly more difficult to get a tee time on the old course. And with the local dark time option, it's even more frustrating. I come across every year and I struggle to get on the old. In the past three years I think I am only 1 for 14 on the ballot and I've never been successful on the advanced booking opportunity. It would be nice if the links trust would consider giving us something, we pay the highest fee for our tickets. My answers to the next questions are in regards to the old course. As far as the jubilee and new, I find it easier to get times.	3/14/2024 9:17 PM
128	Profit I feel I am subsidising all of the Links Trusts other business ventures. Shops, Restaurants, Golf Academy, Golfers Pavillion etc. - everything that the Links have added on for visiting golfers and are not mentioned in the Links Act. Ticket price keeps increasing, and tee time availability seems to be decreasing.	3/14/2024 9:06 PM
129	Links does not lend itself to spontaneous golf....only by advance planning which does not suit everybody's lifestyle	3/14/2024 9:02 PM
130	I am an overseas member that visits once a summer.	3/14/2024 9:01 PM
131	Too many comps nor eligible for	3/14/2024 8:57 PM
132	I'm an overseas Member. No yearly tacket	3/14/2024 8:50 PM
133	The courses are always busy and slow. Extremely difficult to access times.	3/14/2024 8:45 PM
134	Not enough tee times available to ticket-holders.	3/14/2024 8:45 PM
135	Spring and summer bookings on old course are few are far between in ballot. Despite repeated consecutive day entries (best bet is playing in club competitions)	3/14/2024 8:38 PM
136	Value Having been a member of prestigious golf clubs inEngland- club's with eye watering yearly subscriptions- by comparison the Links Ticket, giving access to 6 full courses, including the Old Course, represents the best value for money in the whole world of golf.	3/14/2024 8:36 PM
137	Booking I dont feel their booking system is fair. Opening lines at 09.00 in thee days is ridiculous. Most people are at work. When you do get an answer at 09.01 your often no.30+ in the queue. Then you're likely to get offered 1530 or after.	3/14/2024 8:21 PM
138	I have put my name and at least one other member. In the 5 years I have been a member I only really know the person that introduced me to the club. I have volunteered for Opens and the Dunhill cup (on 4 occasions). I pay my fees when the first reminder comes out. With the latest changes the links have introduced does not sit well with me. I have never been successful in any of the club/ link ballots since I have been a member including the car park passes	3/14/2024 8:15 PM
139	We could have more online times available 8 days before	3/14/2024 8:10 PM
140	Visitors I appreciate that it is not easy to get tee times on occasion, however the cost of a links ticket is excellent value. Ultimately we are subsidised by the large number of visitors making it difficult to get times during the summer	3/14/2024 8:06 PM
141	Local The cost of the ticket is still very good but from mid - high season I don't feel LTH's are given enough priority for booking tee times. Over the last few years it's very difficult to get tee times when you're competing with a huge amount of visitors. The Links Trust put too many visitors out at the expense of LTH's.	3/14/2024 8:05 PM

142	Profit Price increases over last decade bit over the top	3/14/2024 8:03 PM
143	Value For 7 courses NEF rate of £683 is good value, having spoken to many others and what they pay.	3/14/2024 8:03 PM
144	I don't hold a ticket	3/14/2024 8:02 PM
145	Value Best deal in golf. I don't think anyone is in a position to complain.	3/14/2024 7:59 PM
146	Booking Ballot difficult to succeed from March to October. Too many double bookings going on! Too many no shows! 4 people in same 4 ball can book 4 courses to cover themselves No penalty for no show. Can't see full picture on line of who has booked times including Club times.	3/14/2024 7:52 PM
147	Difficult to get local tee times and courses closed too often.	3/14/2024 7:51 PM
148	Profit Difficult to get a tee time and expensive to sign a guest on, Royal Troon is £20 for a guest.	3/14/2024 7:46 PM
149	Ability to book times particularly in summer and especially on the Old and the Castle	3/14/2024 7:46 PM
150	I am on the waiting list for a Links Ticket along with my wife. We are currently 2-3 years away and will use it only when we visit Scotland & St. Andrews - usually every 1 to 2 years. I don't believe we have a hope of receiving value for what we will spend, but we were very well aware of that when we added our names to the list.	3/14/2024 7:45 PM
151	Difficult getting tee times on certain courses	3/14/2024 7:43 PM
152	Value Probably good value compared to other courses of a similar level	3/14/2024 7:42 PM
153	Booking I find the booking system very complicated and restrictive that you can only book two days in advance.	3/14/2024 7:36 PM
154	I am in St Andrews twice a year for about 10 days each. I play the Links courses regularly when in town. I have not been successful in a ballot for an Old Course tee time since COVID.	3/14/2024 7:19 PM
155	Value Cost compared to what you get is great value for money considering what others pay for one course.	3/14/2024 7:09 PM
156	Visitors Visitors are given priority over tee times to the detriment of ticket holders.	3/14/2024 7:06 PM
157	There should be some sort of country membership for those of us who no longer live in Scotland but who want to be able to play when visiting Scotland	3/14/2024 7:03 PM
158	Booking Booking times can be difficult. Why are the Links Trust still working to the booking hours implemented during Covid. Why did they not revert back to the previous booking hours once lockdowns had ended?	3/14/2024 6:59 PM
159	There was a large "one off" ticket increase in 2020 because of Covid but it has never been given back/accounted for. The links accounts do not justify that one off increase continuing	3/14/2024 6:58 PM
160	The money paid is not unreasonable in itself. However it is nigh on impossible to get a time consistently. It involves going to extreme lengths just to even give yourself a chance.	3/14/2024 6:58 PM
161	Value Great value, outstanding golf courses.	3/14/2024 6:57 PM
162	As an Overseas member and former resident of St. Andrews, I don't get back to play much in Scotland.	3/14/2024 6:54 PM
163	Unfair cost to north east fife members	3/14/2024 6:54 PM
164	No discounts for club members over 76 years old	3/14/2024 6:52 PM
165	Profit The 43%, £100, increase post COVID for residents was very steep relative to other ticket categories! Especially when green fees were also raised significantly and visitor revenues started to boom again for SALT, putting pressure on available tee-times.	3/14/2024 6:50 PM
166	Not getting the same rights as resident members and NE Fife members is grossly unfair. An example would be the Kingsbarns vastly reduced green fee.	3/14/2024 6:49 PM
167	Pay for the Old course but rarely make the ballot, seems to me I have more chance of I bring guests on, feel it is a money maker for the Links	3/14/2024 6:48 PM
168	Booking I had a full ticket for a lot of years but switched to a restricted one as I didn't think that the full ticket was worth the extra money. With an ordinary ticket it is difficult to get a tee time on the Old Course, as there are a limited number of tee times for this	3/14/2024 6:45 PM

category and you are competing against a lot of entrants including non ticket holders. It seems to me that it is a bit unfair to ordinary ticket holders that there are no advantages when it comes to getting a tee time after paying all the extra money. I realise that you gain a lot from not having to pay the green fee, but that's not much good when you struggle to get a tee time.

169	Not as good value for town residents as it used to be.	3/14/2024 6:45 PM
170	But the challenge is trying to get on any of the courses	3/14/2024 6:45 PM
171	Very difficult to get tee times	3/14/2024 6:44 PM
172	The number of prepaid bookings on the courses has increased dramatically in last few years	3/14/2024 6:44 PM
173	Think it's getting harder to get a time in peak season on all the courses and play is becoming ridiculously slow. It is time the Trust and the clubs become harder on speed of play	3/14/2024 6:42 PM
174	As an Ordinary (International) Ticket Holder I find it difficult to get a tee time, for a foursome, when visiting from The Colonies. Unfortunately I don't have any solutions/suggestions as how to remedy this.	3/14/2024 6:39 PM
175	Priority to tourism, a system showing how often members apply to play using points , the amount of times they are knocked back especially high season. The only time I have used points is when mats are being used.I would love to play old course without mats	3/14/2024 6:39 PM
176	Profit Prices have risen considerably in recent years.	3/14/2024 6:36 PM
177	Provided that the percentage increase that was experienced last year (post COVID) doesn't translate into an annual event.	3/14/2024 6:32 PM
178	The quality of golf is incredible for the price of the ticket. However, I find it so incredibly difficult to get a tee time that I have not got my money's worth the last couple of years.	3/14/2024 6:32 PM
179	Little space to get a game beyond competitions and now even limited spaces in competitions. I can't play all the golf that I want to.	3/14/2024 6:23 PM
180	Difficult to find a Tee time on the Old in high season.	3/14/2024 6:20 PM
181	Of course it is good value for money. The down side for me is that it just isn't as enjoyable as it used to be as the overall pace of play is totally unacceptable.	3/14/2024 6:20 PM
182	It is difficult to say its not good value but in recent years its very difficult to get tee times in the summer. It's only good value if you can get a time	3/14/2024 6:16 PM
183	Value The cost of the ticket is very reasonable. However obtaining a morning tee time is now difficult.	3/14/2024 6:16 PM
184	Na	3/14/2024 6:13 PM
185	Profit Obviously the fees are good but as someone that lives 20 miles from St Andrews - I am disappointed at the disadvantage I have versus nef members who pay far less and have more chance of old course ballot- the links have become too Focussed on tourists and if it was not st andrews -I suspect many members would have left	3/14/2024 6:11 PM
186	Tee times very hard to come by particularly April to September	3/14/2024 6:07 PM
187	Availability of tee times is proving more challenging	3/14/2024 6:04 PM
188	Relative to a local member the guest points are poor. It would help if unused points could be carried forward to a second year. I find tee times the main golfing season are difficult to book during the day (outside the local time window).	3/14/2024 6:02 PM
189	Not having access to The Old Course in a par with R&A members is unacceptable	3/14/2024 6:00 PM
190	Value With the number of courses available and the condition, I am satisfied it is value for money 👍	3/14/2024 6:00 PM
191	You can usually get a game, albeit often not at the time you might have preferred.	3/14/2024 5:57 PM
192	I feel there should be more tee times available to LTH to prebook	3/14/2024 5:56 PM
193	Live in US and travel to Scotland once or twice a year.	3/14/2024 5:54 PM
194	Profit I think the vast increase because of Covid was acceptable because loss in visitor fees, but I don't understand why this decision wasn't reversed post Covid after the Links	3/14/2024 5:52 PM

Trust sent an email out stating visitor numbers were back to normal. This suggests Covid was used as a dishonest excuse to hike prices up

195	Booking Getting tee times is very hard ..a certain few seem to get either 1st on 2 and time out every week ..call lines never open at the same time each day and its a lottery to try and get a time ..selling packages to visiting golfers seems to be more important than looking after local golfers as that was what the 1974 act was suppose to do and the links are eradicating the act year in year out ..this club seems to be doing very little to stop our the links doing this !	3/14/2024 5:52 PM
196	Booking Often very hard to get a tee time. And there appears to be a lot of tee times being wasted at very short notice when players jump over and play the new course if they can on arrival (especially from the jubilee), which leads to tee times being cancelled at very short notice leaving no chance for other members to utilise them	3/14/2024 5:52 PM
197	Waiting list is horrendous but getting my TCT again this year	3/14/2024 5:52 PM
198	Would like to be able to turn up and walk on times.	3/14/2024 5:51 PM
199	Would like to access the Old course more often. But as a country member and normally a single I cannot get off.	3/14/2024 5:47 PM
200	Value It's a privilege to play all of the courses in St Andrews	3/14/2024 5:42 PM
201	Up till recently yes but in the last few years the increase is over the top for residents	3/14/2024 5:41 PM
202	Local Very hard to access times in peak season, St Andrews links trust absolutely prioritising full paying visitors and non local R and A members over St Andrews residents	3/14/2024 5:40 PM
203	If you are not on line to enter comp or on the phone at 8am & 9 am you have no chance of getting a tee time.	3/14/2024 5:37 PM
204	Tee time availability is getting less every year. Covid rules requiring phone bookings for tee times not rescinded.	3/14/2024 5:37 PM
205	Local Profit Given that the courses are held in trust for the people of st andrews and the huge revenue generation they enable it is unacceptable to then charge residents and local members substantial fees to play on heavily restricted courses - comparing the costs to other courses is moot because it is the wrong way to view what a local ticket holder should expect to contribute to the cost of the links courses when the other revenues are considered Fees for guests are far too high and greater discount for points should be made - points should also be carried over at least in part - it makes playing with friends expensive	3/14/2024 5:35 PM
206	Value Despite the gripes, we get a tremendous deal unmatched anywhere in the world! That's the standard 'defence' but that, in itself, should not lead to complacency.....always room to improve!	3/14/2024 5:33 PM
207	Each year that goes by it gets harder to get a suitable time with the links.	3/14/2024 5:30 PM
208	Sadly don't have one. On applying I was told I need to go on the waiting list. (About 5 years to wait)	3/14/2024 5:29 PM
209	Local I love the links but as each year goes forward members are treated more and more as second class citizens. Almost impossible to pley the old and now the new in the summer. Winter which was always quieter now is full of pre paid deals	3/14/2024 5:28 PM
210	Although i have entered the ballot 22 times and not got a time.	3/14/2024 5:27 PM
211	Profit Overall, I am satisfied with the value for money of the Links Ticket. However, the rates keep going up every year, and yet, it seems that access to courses is harder and harder to obtain. Also, to keep my Links Ticket, I had to pay for a Links Ticket for 2 years in which it was almost impossible to go to Scotland due to Covid and Covid travel restrictions. I got no use from the ticket during those 2 years (except for extra concession points which really were of little use to me). Yet, the Links Trust says they are losing money, but at the same time they want to build more restaurants, amenities, etc. that I myself would almost never use, and I don't think that the majority of golfers playing there would use either.	3/14/2024 5:27 PM
212	Profit Can understand why the links charge more money just because you don't live in St Andrews .also pay more and get less points than locals doesn't seem a fair system .	3/14/2024 5:27 PM
213	On waiting list and feels like they are prioritising visitor income.	3/14/2024 5:25 PM
214	Booking I would like to be able to book tee times online on the New course.	3/14/2024 5:25 PM
215	Would be better if I could get times	3/14/2024 5:25 PM

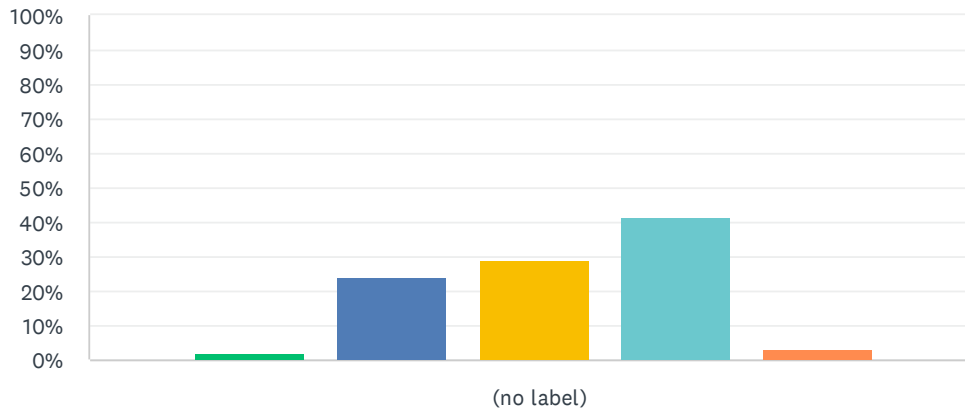
216	As a US citizen that visits St Andrews 2-3 times a year (except during COVID years) I have not made the ballot for 5 years at 6 attempts/visit! Very disappointing indeed. Play on the other courses doesn't seem to be a problem. Way too many golf tours, major events, special events, and EXPENSIVE Old Course Experience, golf week, and so on. Extremely small number of open ballot slots per day about 4-6! I'm just a visitor, but I know lots of local citizens of St Andrews feel the same way.	3/14/2024 5:25 PM
217	Booking Seems to be getting harder to get tee times. The lack of advance booking is also a problem.	3/14/2024 5:24 PM
218	It is the best value golf in the world, however it is increasingly difficult to book a time. You can be 5th in the queue or 40th when phoning. And even if you are 5th, often any earlyish times are unavailable - how can that be the case? I know visitors subsidise Links Tickets, but it does feel that visitors receive preference over Links Ticket holders. Frustrating and disappointing.	3/14/2024 5:24 PM
219	To many groups and external competitions that slow down play.	3/14/2024 5:21 PM
220	Holder of courtesy ticket	3/14/2024 5:19 PM
221	N/A	3/14/2024 5:19 PM
222	Booking On the surface it looks great value for money for 7 courses but booking times is too difficult and rounds are too slow because courses are so busy.	3/14/2024 5:19 PM
223	Exceptional value but there are issues with booking tee times.	3/14/2024 5:16 PM
224	Booking Value The value for what we get is excellent compared to any normal club. However the Links are missing out in revenue by not giving ticket holders more points to bring guests and particularly focussed towards the off season. I can share ideas I have already sent to Links Trust (but got no response) Also the Old Course booking is a joke for ticket holders and again I have suggested many ways to improve such as one guaranteed date (evening it is off season) when you can get a time so that you can plan ahead, giving more slots through the winter, and maybe offering more specific dates for additional money. I would be happy to help with more ideas if that is helpful.	3/14/2024 5:15 PM
225	As an overseas member visiting St. Andrews two to four times a year it is difficult to answer this question. For my part as an Ordinary Full 7-Day ticket holder, value for money is accessibility. What about giving ticket holders with club membership in St. Andrews one extra day "headstart" booking tee-times?	3/14/2024 5:12 PM
226	As an Ordinary Ticket Holder I am not eligible for any preferential booking / ballot for the Old Course. In the past Ordinary Tickets could at least turn up early morning and secure one of the first Dark Times, but that has been taken away and instead put into the local ballot. I understand that locals want more times, and I have plenty of local friends to ballot with, however I feel the Links should open Dark Times for all Ticket Holders equally, especially considering many of us are international members and travel far and have a limited window of time.	3/14/2024 5:12 PM
227	Difficult to get tee times at weekend. Opted for 5 course ticket as next to impossible to get time on Old.	3/14/2024 5:09 PM
228	Was making at least two to three trips a year to Scotland from my home in California prior to Covid, Have not been able to get over since. Plan on coming this year . Yearly ticket is getting a bit pricy...but feel it is great value!	3/14/2024 5:07 PM
229	Good value but recent rises would have been unnecessary if management of Links Trust had not relied almost totally on a single income stream.	3/14/2024 5:05 PM
230	Booking The value we get for our fees is good but could be better. The LT tee time reservation system needs an update and there are times when I want to play but cannot get a time because the system is so overwhelmed and available times get booked so quickly.	3/14/2024 5:04 PM
231	Profit 1. Too many times taken up by visitor package's just to raise more money for the Links Trust. 2. Too many Directors with bloated salaries and perks. 3. Links is no longer a non-profit organisation but Executives only out to feather their own nests by increasing fees and Links Ticket Holders.	3/14/2024 5:04 PM
232	It is absolutely disgraceful that RandA get cheaper tickets.	3/14/2024 5:03 PM
233	Booking Local To hard to get a time it's all geared up for the tourists	3/14/2024 5:03 PM
234	N/A. I do not purchase this ticket. I would like information on how I might purchase one.	3/14/2024 5:02 PM
235	Can never get a t time in the old course.	3/14/2024 5:02 PM

236	Not applicable as I receive a courtesy ticket	3/14/2024 5:01 PM
237	Prices have gone up significantly in the last few years at the same time as it being much harder to get a tee time outwith competitions. Also, we are having to play on mats for a 1 month longer than we used to.	3/14/2024 5:01 PM
238	Would probably play in more Club comps, but there are not many available times for the playing membership the club has, and there are none on a Thursday for people like me, who don't have regular playing partners on that day. A lot of times are very early. Not sure why they have to be	3/14/2024 5:01 PM
239	as an ordinary ticket holder there is no value in me having a full ticket. ordinary ticket holders are only able to enter open ballot times. I was never drawn. one last year in the ballot however certain NEF ticket holders are in the ballot at least 3 times per week	3/14/2024 5:01 PM
240	Local The links trust has lost there Identity and it's definitely money that comes before locals now it's disgraceful they way we are treated now and I'm sure I speak for many off the locals .	3/14/2024 4:59 PM
241	Local Not enough local times	3/14/2024 4:59 PM
242	Value The ticket fees are generally fair until you add in the 7 course options. The difference in costs from Ord to St Andrews resident is abhorrent. A good idea would be for SAL to offer a direct debit monthly payment option - especially in the economic times we find ourselves in.	3/14/2024 4:58 PM
243	It's getting extremely difficult to get times with the amount of golfers playing in the high and low seasons.	3/14/2024 4:58 PM
244	Price Too expensive	3/14/2024 4:58 PM
245	Price As much as it is the best deal in world of golf, due to covid the % increase in cost did increase quickly	3/14/2024 4:57 PM
246	The cost has increased significantly in recent years, but I see no significant increase in the service or quality of product.	3/14/2024 4:56 PM
247	Finding myself going for the restricted options without old and castle as it's so difficult to get a time	3/14/2024 4:56 PM
248	Price Premium for old and Castle is excessive in my view	3/14/2024 4:55 PM
249	Value The cost of a yearly tickets is reasonable but access to courses and tee times is poor, especially when the Links encouraging so many visitor rounds throughout the year.	3/14/2024 4:53 PM
250	Didn't play as much as I'd hoped in 2023 but hope to play more this year.	3/14/2024 4:52 PM
251	I know the tourists contribute greatly to the finance of the Links trust but I feel some of them take the mickey The amount of time they take to playable courses is obscene	3/14/2024 4:51 PM
252	Rarely successful in the Old Course Ballot	3/14/2024 4:51 PM
253	I have entered the ballot around 8 times to play on the old course and have not been successful once. I think as a ticket holder, you should be able to enter a ticket holders ballet for the old course.	3/14/2024 4:50 PM
254	Profit Following covid financial shortfall the links trust is being run like a business not a registered charity which is a pity.....even wintwr golf packages are being sold aggressively/ actively on line so although the links ticket for n e fife residents and others seems value for money - in reality with demand for tge various packages being marketed - it means the tee times are under great pressure. It all gets down to wetger its a charity or a business after costs are covered it should be a run like a registered charity.	3/14/2024 4:50 PM
255	I come for 3 months every summer and use the ticket as much as possible.	3/14/2024 4:49 PM
256	I do not feel the value of the TCT is maximised as Saturdays do not have enough Medals. Having McGregor and Thursday medals are only useful in summer and/or if you do not work full time. Additionally, the reliance on playing with a scoring member is not great - why does it have to be that on HDID I am required to play with someone else in the same competition? Many of my friends don't play in competitions therefore I cannot play on these Optional dates as they HAVE to score. Finally, the Winter Stableford is great when it's not frosty. There needs to be more consideration taken to the courses that are available, maybe we can't play all but given that the 18th may be frozen, it's four hours until people get round there...	3/14/2024 4:48 PM
257	Yearly subs have increased significantly over the last 3 years. Courses have all suffered	3/14/2024 4:48 PM

	and are not as well maintained as before. Divots go unrepaired for days on certain courses.	
258	Value The annual subscription is fine but the difficulty in getting access to the courses is frustrating.	3/14/2024 4:47 PM
259	Value Superb value for money. Over the summer I regularly play over 6 courses that are always in fantastic condition. But would like better access to the Old Course- I do not qualify for local times.	3/14/2024 4:46 PM
260	Booking Tee times are not easily booked. The new is patented unfair.	3/14/2024 4:45 PM
261	Value Hard to be dissatisfied given the quality of courses available, especially during the winter compared to inland/West Scotland. However, there's been a noticeable change in recent years, with prices increasing significantly.	3/14/2024 4:44 PM
262	Booking Would like to play more but very difficult getting a tee time especially during the season	3/14/2024 4:44 PM
263	Local Profit As a local member the accessibility and availability of times has reduced over the past 6 years. The links trust is looking to maximise visitor times at the expense of locals for who the links represent.	3/14/2024 4:44 PM
264	Booking It is getting busier and it would be beneficial having the phone lines reinstated from 0700.	3/14/2024 4:44 PM
265	My only issue is I would prefer to have more points with less discount. Just now the discount for times went to 25%. I would rather it was 50% but double the points	3/14/2024 4:43 PM
266	Value While it is still exceptional value for all the golf, I still feel it has jumped up in price by a lot since the pandemic	3/14/2024 4:42 PM
267	Can't get tee times on Saturday. It is a nightmare online and on the phone.	3/14/2024 4:41 PM
268	Not applicable	3/14/2024 4:41 PM
269	Yes, in principle. It is good value in relation to the subscription costs at most member clubs. That said I find it difficult to get times for "bounce games" and given the distance I travel (from Lanark) I am unwilling to travel in the hope of getting on the New, I need a guarantee of specific tee time and that can be difficult particularly at high season. Club competitions are my best way to play the courses.	3/14/2024 4:40 PM
270	i am no holder of ticket	3/14/2024 4:40 PM
271	N/A	3/14/2024 4:38 PM
272	Value I believe it is excellent value for money when compared with other courses, however am growing increasingly frustrated, with the limited tee times, the courses are getting busier and busier, reducing the value for money	3/14/2024 4:36 PM
273	Limited booking and being based in Aberdeenshire, the New Course is essentially out of use to me unless playing in a medal.	3/14/2024 4:34 PM
274	Since COVID I have felt like a second class citizen, with visitor numbers feeling to have increased considerably. And tee times, access to practice facilities and even parking at the Jubilee course car park are regularly very challenging.	3/14/2024 4:33 PM
275	Value I think for the quality of golf courses the price is extremely reasonable. Access is challenging however.	3/14/2024 4:33 PM
276	More through having a young family than the ticket not being value for money. Have moved to restricted ticket as an extra £300 for the Old and Castle is ridiculous.	3/14/2024 4:32 PM
277	I do believe access to the Old Course has become severely restricted to ticket holders which is disappointing.	3/14/2024 4:31 PM
278	Not a ticket holder	3/14/2024 4:30 PM
279	Overseas member and only get to Scotland once every few years	3/14/2024 4:29 PM
280	I am an international member of SAGC. I love the opportunity to be so. I have brought friends from the USA on 3 different occasions for their "Trip of a lifetime".	3/14/2024 4:27 PM
281	Have been on wait list for a ticket for several years	3/14/2024 4:26 PM
282	Live away from the town now so don't use club or links often	3/14/2024 4:22 PM
283	Hardly ever get a time on the Old.	3/14/2024 4:21 PM

Q9 Do you find that you are able to book the tee times you prefer?

Answered: 719 Skipped: 32

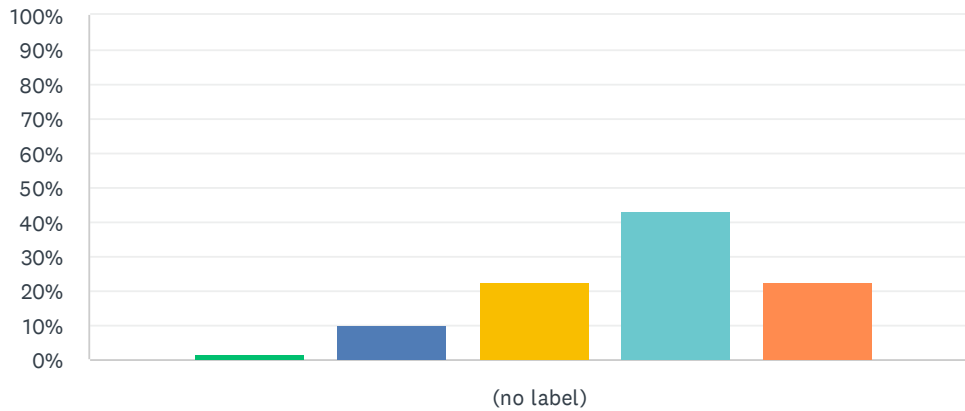


Always Often No View Either Way Almost Never Never

	ALWAYS	OFTEN	NO VIEW EITHER WAY	ALMOST NEVER	NEVER	TOTAL	WEIGHTED AVERAGE
(no label)	1.95%	24.20%	29.21%	41.45%	3.20%	719	3.20
	14	174	210	298	23		

Q10 Do you agree there are adequate tee times allocated by the St Andrews Links Trust to Yearly Links Ticket Holders

Answered: 717 Skipped: 34

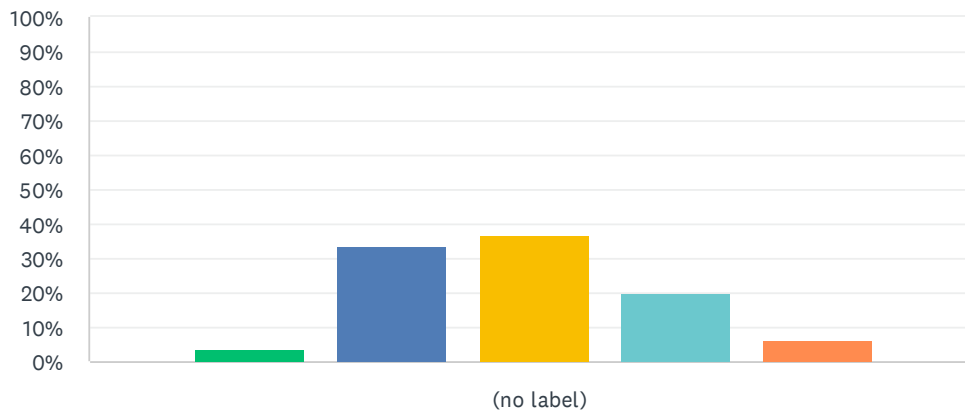


Strongly ag... Agree Neither agr... Disagree
Strongly dis...

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
(no label)	1.67% 12	10.04% 72	22.45% 161	43.38% 311	22.45% 161	717	3.75

Q11 In your experience, have you found the pace of play across the St Andrews Links Trust courses reasonable?

Answered: 726 Skipped: 25



■ Almost Alw...
 ■ Usually
 ■ About Half ...
 ■ Seldom
 ■ Almost Nev...

	ALMOST ALWAYS	USUALLY	ABOUT HALF THE TIME	SELDOM	ALMOST NEVER	TOTAL	WEIGHTED AVERAGE
(no label)	3.44% 25	33.47% 243	36.64% 266	20.11% 146	6.34% 46	726	2.92

#	PLEASE ADD ANY COMMENTS	DATE
1	Handicaps Since the trust reduced the times from 10mins to 8mins between tee times it has caused congestion especially with tourists rate of play and course etiquette. Handicaps are not checked!!!!	4/5/2024 12:32 PM
2	Handicaps On every round there is a point where you have to wait at a tee to play. Sometimes with more than 1 group. During summer months this gets even worse with increased visitors playing. I have on many occasions walked off the course as it is so slow. The Old Course in my experience is worse with waiting almost guaranteed when playing at any time. Again I know of members walking off as it is so slow. I often find that play is slow as there are players on courses (especially the Old Course) who are not of an appropriate level of skill to play it. If players are taking more than 6 strokes constantly to complete a hole the pace of play will be very slow. Limiting handicaps to play the old and other more testing courses would speed up play.	4/5/2024 10:37 AM
3	Ballot Getting selected on the Old Course Ballot rarely seems to work for the times I am in St. Andrews area.	4/4/2024 12:36 PM
4	Slow play is accepted now. I think the biggest problem is due to the use of individual hole timing. Also the overall standard of golfer appears to have declined. Is this due to the WHS system.	4/2/2024 3:17 PM
5	Marshals Visitors Generally speaking pace of play is fine. Could it be better yes, but the layout of courses and significant visitor numbers will slow things down. I don't feel marshals operate efficiently.	4/1/2024 11:18 PM
6	Visitors Pace of play is slow relative to other courses I play, including Downfield GC. In summer months this is primarily due to visitors who slow play to almost 5 hour rounds. A suggestion is that visitors should have a form of proof of golf competency. Further the Links Trust staff seem to be reluctant to approach visitors for slow play and request an increase in pace. I can understand this to an extent, but there needs to be improved guidance to the stewards and to all golfers - visitors or Links Trust members.	4/1/2024 11:32 AM
7	Again, only old course can prove frustrating	4/1/2024 7:22 AM
8	I think there are times where members have unrealistic expectations about the pace of play.	3/30/2024 7:38 AM

If you are not the first tee time then I think you should not have a expectation of how long your round will be.

9	Caddies Marshals There is a lack of etiquette displayed regularly by 4 balls not letting quicker players through. Students also tend to be slow and display all the mannerisms of PGA tour players. Worst offenders by far are caddies. When in front they can add at least an hour to your round, and have no intention of letting faster games through. Course Marshalls keep a low profile instead of pushing pace of play. Always have a chuckle to myself when I regularly see a number of them congregated on the hill right of 6th tee on the Old.	3/29/2024 7:07 PM
10	Marshals Visiting golfers should be made aware of the Maximum permitted time a round should take and Ranger's should be empowered to enforce this. Local club's should also police their own competitions to sort out those who are spoiling the enjoyment of the majority.	3/29/2024 7:01 PM
11	Although not in peak tourist summer months.	3/29/2024 5:42 PM
12	It is only us Americans who play slowly anyways that foul up the course. I think a Marshall on 7 teeing area (on the Old) or on number 11 'directing traffic' would keep things moving better thru the loop....always a lot of confusion	3/29/2024 5:23 PM
13	Caddies I think all visitors should be required to take caddies. Especially on the Old Course. That would solve any slow play issues.	3/29/2024 4:04 AM
14	Rangers Rangers must be given more authority to improve pace of play. If rangers already have this authority the Links Trust must encourage the rangers to use enforce it.	3/25/2024 5:41 PM
15	Rangers could certainly be more effective in this regard. Still, I don't want visitors who are slow (and enjoying the experience) to feel harrassed - just encouraged to let faster games through	3/25/2024 11:40 AM
16	The time taken to play a round of golf in St.Andrews appears to be increasing exponentially. Something should and must be done.	3/24/2024 10:14 PM
17	Tour operators clients are slow	3/23/2024 1:16 PM
18	In summer, too many people with too many cameras but this is their round of a lifetime.	3/23/2024 11:09 AM
19	Depends on time of year. Summer can be painful	3/23/2024 8:50 AM
20	If not out first times or at later times don't be expected to be a quick round. Pace of play is poor just because your on time with the cards doesn't mean you pace of play is good	3/23/2024 4:23 AM
21	Locals Maybe stop letting 4 balls out before the early local times would help.	3/22/2024 8:33 PM
22	Think the guide times for the courses are over the top as it should take no more than 3.5-3.45 hours per round. To many people don't know the rules about letting faster players through if you have lost your place on the course.	3/22/2024 8:22 PM
23	Caddies The time taken to play 18 holes general takes over 4 hours. Visitors with caddies should be pushing their players along or stand aside and along faster games through - tis rarely happens	3/22/2024 7:50 PM
24	In winter, it's mostly reasonable. During the summer, especially on medal days, absolutely not. There is also a difference between the Strathtyrum/Eden and the others. They are better, although I have had slow rounds on the Eden.	3/22/2024 5:45 PM
25	Caddies Rangers On occasions it can be pitiful. Rangers seem to be restricted or handcuffed into not doing much to better place of play. Also Caddies should be taught that pace of place is also their responsibility - I have regularly witnessed slow play which included caddies.	3/22/2024 5:39 PM
26	Generally slow play, lack of etiquette and understanding. Being ready to play the next shot, as we have a rule when ready.	3/22/2024 4:53 PM
27	in the summer high season pace of play, mainly due to inexperienced visitors around the old course can be ridiculously slow.	3/22/2024 10:37 AM
28	See above. Mornings it should be accepted that a Visitor Group is likely to be booking, but the afternoons the tee times (except the Old) should be more available for Locals	3/22/2024 8:24 AM
29	My only comment here would be too many low handicappers putting pressure on high handicappers and learners playing the Strathtyrum.	3/21/2024 9:47 AM
30	It is course dependent and time of year dependent. I do feel that the recommended round times on the card are perhaps overly generous and I feel that the rangers could, at times,	3/20/2024 9:50 PM

	cajole people more often.	
31	There are always the odd days when play is a bit slower than usual.	3/20/2024 8:06 AM
32	Old course is slower, feel that the Crowe over on the old can be helped with a ranger	3/19/2024 11:35 PM
33	Pace of play is very slow in summer months	3/19/2024 9:23 PM
34	Caddies Marshals It is a nightmare in summer. Needs much better and proactive marshalling from staff. Set expectations with visitors and/or tour companies when they book and turn up to play.	3/19/2024 4:50 PM
35	Golfers are taking longer to play courses and players refuse to let other players through even when there is a clear ahead. There should be a notice at all starter boxes highlighting player etiquette.	3/19/2024 11:00 AM
36	Try to play early to avoid slow play	3/18/2024 10:16 PM
37	As long as you can get a time early on any course the pace of play is reasonable. It only takes a group of 4 players, playing slowly, to hold up the whole course. As I understand it, the course rangers are reluctant to instruct visitors to keep up with the group in front, so unless that changes, we are stuck with slow play.	3/18/2024 9:33 PM
38	I haven't played enough rounds to make an informed comment on pace of play, however has been acceptable over rounds played.	3/18/2024 9:24 PM
39	Never, unless you are first out. Too many tourists getting out before 10am setting the pace for the course for the day.	3/18/2024 1:14 PM
40	This varies depending on each course. The Old, Jubilee and New tend to have most visitors and tend to be slowest. Rangers not being allowed to deal with slow play. Key problem is ridiculous 8 minutes gap between games - lunacy or greed which greatly reduces enjoyment. Caddies slow things even more! 2 or 3 ball games should have earlier times or bunched times. Slow play is a critical issue which needs to be dealt with on an urgent basis	3/18/2024 12:41 PM
41	Rangers The marshals seem ineffective at monitoring pace of play on the Old and I don't recall ever seeing anyone on the other courses. Club medals on the Old are arguably the worst for time of round. People walking back to the tee after losing a ball is not something that should happen in amateur golf :) Play a provisional or NR. Caddies on rounds should be encouraged to encourage the pace of play but suspect providing stories and having people rehit lines on putts pays better.	3/18/2024 10:48 AM
42	I prefer to play early in the morning so pace of play not usually a problem	3/18/2024 10:19 AM
43	N/A	3/18/2024 10:12 AM
44	Locals allowing tourists out early, ahead or amongst local times kills pace of play	3/18/2024 9:55 AM
45	I'm old school, no faffing about, the problem is visitors have all day to play and are milking the experience. When locals play they usually have something else to do that day.	3/18/2024 9:48 AM
46	rarely are we held up to any extent	3/18/2024 9:01 AM
47	old too slow. new and eden quite good.	3/16/2024 8:46 PM
48	Club competitions take too long to complete	3/16/2024 8:13 PM
49	Rangers Pace of pace is generally always too slow and the rangers don't get people moving once they fall behind	3/16/2024 6:32 PM
50	The more visitors, the slower it gets	3/16/2024 2:45 PM
51	Never had any problems. Links staff always on hand if need be.	3/16/2024 1:05 PM
52	Very slow in summer with visitors. I was once at the fifth tee on the Castle course and three groups were waiting so decided to walk in.	3/16/2024 12:21 PM
53	Rangers The rangers very rarely push on visitors for slow play or instruct them to let groups behind play through.	3/16/2024 11:51 AM
54	Handicaps Rangers Rangers need to enforce slow play rules The Links needs to verify clearly visitor handicap certificates.	3/16/2024 11:46 AM
55	Pace of play from groups before the local times kick in is often slow. I have had to walk off or cut across holes regularly to try and get within a 4-4.5 hours round. This was never the case historically but has become prevalent in recent years.	3/16/2024 11:33 AM

56	Rangers The rangers are not permitted to ask golfers to miss a hole if they are not keeping up with the game in front, I think this should be a stipulation informing all golfers before they play.	3/16/2024 10:14 AM
57	Rangers A lot of the time it runs ok but on a few occasions slow play is a problem and I feel the rangers could do more to speed up play	3/16/2024 8:09 AM
58	Time taken is almost always too long. All too often 2 hole gaps are allowed to form on the course I'm playing - it is a problem that affects every course.	3/15/2024 9:31 PM
59	Depends which course you play, and at what time of day. I usually play Strathtyrum or the Eden around 8.30am when the pace of play is - nearly always - OK, but the snail's pace of play the last time I played the Old decided me not to buy a full ticket last year.	3/15/2024 8:30 PM
60	Marshals Not policed enough	3/15/2024 8:27 PM
61	Bounce games getting slower	3/15/2024 8:21 PM
62	Do not try to play Old course in the summer as pace of play very slow. Main problem is groups of visitors allocated early tees before Ticket holders can book. This results in pace of play slowing down.	3/15/2024 7:43 PM
63	Locals On competition days the Links Trust are regularly putting visitors out at unreserved times before 7am. If there is a competition on no visitors should be out before the first tee time, they slow play up and refuse to allow faster paced players through.	3/15/2024 7:02 PM
64	New I am almost retired so have a 5 day ticket as the weekends are far too busy. I also purchase a restricted ticket between April and September as I find the pace on the Old Course in the summer excruciatingly slow. We tend to book links ticket holders times (including the Old Course during October-March) reasonably early in the morning so we can get round at a decent pace. During the summer we tend to play the Eden or Strath as these are quicker / less busy than the others. One gripe is we seldom play the New Course due to there being no ticketholders times available. Surely the walk up method is a thing of the past and should be on the same booking system as the other courses	3/15/2024 4:58 PM
65	Rangers The pace of play on the old course is ridiculously slow and the rangers don't get involved in encouraging the slow player to keep pace and you never get called through. The other courses are better most of the time.	3/15/2024 4:23 PM
66	Visitors Slow play is typical from April to September. I imagine this is principally amongst holiday makers and students who seemingly have little regard for general etiquette.	3/15/2024 4:06 PM
67	Caddies Never and the links are happy to move local members on but will never challenge visitors who have caddies that should also be moving them on	3/15/2024 3:40 PM
68	It's typically only reasonable if you play very late when the course is relatively empty. Very early used to be (and still is occasionally) also decent, but visitors are now frequently playing early before the ticketholder blocks, so a decent pace is now rare and cannot be relied upon in the mornings.	3/15/2024 3:35 PM
69	I have mostly just waited in the morning to get a tee time on the Old Course but have never had an issue getting a time on the other courses. Actually have been put on the wait list for the Old Course in the morning then went and played to New Course as I was not going to be called until late in the day.	3/15/2024 3:16 PM
70	In high and shoulder seasons!	3/15/2024 3:14 PM
71	Caddies Groups with caddies invariably slow.	3/15/2024 3:09 PM
72	Only reasonable during non tourist season	3/15/2024 3:04 PM
73	Pace of play is a huge problem for World Golf. It won't change any time soon. Encouragement should be highlighted to all golfers that rounds should take no more than 4 hours and you may be moved on or removed if your pace of play is beyond this. Golfers could complain but they wouldn't have any basis in doing so.	3/15/2024 1:01 PM
74	Only when I can play first thing otherwise it's awful.	3/15/2024 12:50 PM
75	Provided your not playing on the Old Course the pace of play is generally okay. It can be just as bad when playing in a club competition where the Club has blocks of times as it is when playing a bounce game	3/15/2024 12:27 PM
76	I play on the Eden/Strath regularly and the pace can be slow sometimes but usually okay at early tee times. The Old Course pace is painfully slow on the few occasions played.	3/15/2024 12:00 PM
77	Very slow in summer time	3/15/2024 11:49 AM

78	Why has pace slowed? It has slowed, despite the odd stat published by the links to astonishingly suggest we're playing 'quicker than ever',	3/15/2024 11:43 AM
79	In peak season when we play on the Jubilee the later you play the slower the round, the New course is slow if you are out after 9am.	3/15/2024 11:19 AM
80	To many photographs on the courses that do not take consideration to other golfers.	3/15/2024 11:14 AM
81	I find that I am having to wait for the fairway to clear of golfers before I can tee off most of the time in recent years. Sometimes it can be from the 1st tee and the slow pace of the game means I sometimes finish after only 9 holes.	3/15/2024 11:06 AM
82	HAVE TO EXPECT SLOWNESS WITH SO MANY FIRST TIME VISITORS	3/15/2024 10:57 AM
83	Okay if you play early.	3/15/2024 10:44 AM
84	Not good on the old course or castle. Reasonable on other courses.	3/15/2024 10:30 AM
85	New In my opinion, the links takes too many advanced pre-paid bookings for various courses which squeezes out the links ticket holders tee times. Also during and directly after COVID the ability to book The New Course, worked very well. Why remove that option?	3/15/2024 10:23 AM
86	Visitors Students, visitors and juveniles tend to ignore the 'Etiquettes' of golf: not letting groups through when there is a blank hole ahead of them, looking for balls for more than the allotted time, et al.	3/15/2024 10:01 AM
87	Locals Marshals There is an obvious difference between playing times in summer and winter due to the amount of visitors and the fact that the marshalls do not enforce timings.	3/15/2024 9:44 AM
88	if out early enough pace is fine. But hard to get tee time early.	3/15/2024 9:33 AM
89	Inevitably tourists spending large green fees want to savour the experience	3/15/2024 9:07 AM
90	It depends which course you play. On the more desirable courses, the pace of play is very slow.	3/15/2024 8:37 AM
91	Rangers Course supervision could be better and course rangers given more power to speed play up.	3/15/2024 8:29 AM
92	We play early morning, so miss the the times when play is likely to be slow.	3/15/2024 8:19 AM
93	Marshals Course marshalls are very reluctant to challenge visitors for pace of play.	3/15/2024 7:43 AM
94	I feel that unless you are out before 8/8:30 am (excluding the old) the pace of play is pushing 4 hours	3/15/2024 7:42 AM
95	Caddies I have noticed that groups with caddies can be the slowest!	3/15/2024 7:28 AM
96	Rangers Course rangers should challenge pace of play especially on Old and visitors. Visitors should be respectfully reminded about pace of play by starter. Remove times from scorecards and replace with keep up with game ahead	3/15/2024 7:07 AM
97	Largely fine as I tend to play early morning. I know the old can be slow but only tend to get on there when we have a club comp and it is 4 balls and actually think we do well to keep play moving on those days.	3/15/2024 6:57 AM
98	Too many 4 ball visitor groups holding up play esp in summer	3/15/2024 5:49 AM
99	I love coming to Scotland and getting around in 3-3-1/2 Impossible to do in the states.	3/15/2024 5:35 AM
100	In the winter it's usually ok but in the summer it slows down.	3/15/2024 4:00 AM
101	Varies with the tourist season being the slowest pace.	3/15/2024 3:09 AM
102	Visitors To many visitors seem to think that they can take as long as they like on the St Andrews Links courses but if they were playing their home courses the 5 hour rounds would not be tolerated.	3/14/2024 11:26 PM
103	More tourists seems to mean slower play . Games that fall behind should get a hole chance to catch up or put off course.	3/14/2024 10:52 PM
104	Rangers depends when you get out first thing in the morning behind locals perfect in the afternoon very seldom on time. Also there are not rangers to speed up play the tend not to get involved with moving people along. even though they can see the hold up and have tee sheets to see the players are falling behind prefer to sit in the buggies and not get involved.	3/14/2024 10:19 PM
105	Rangers There is inadequate marshalling and the Marshalls never seem to deal with	3/14/2024 10:06 PM

	Americans if it's slow play or bad behaviour	
106	Those that have the power to do something about slow play never do so. Clubs, links trust, Scottish golf etc condone it with their inaction.	3/14/2024 10:00 PM
107	Caddies A lot of times to many Guests with caddies so slows play down because caddies don't want upset guests because of there tips	3/14/2024 9:55 PM
108	Rangers Not many rangers on the course ,except the old course, to ensure pace of play is kept to a reasonable standard	3/14/2024 9:48 PM
109	Given that I play in the first times we find that pace of play is fine. We can play in 3hrs or less in a fourball.	3/14/2024 9:35 PM
110	Us Yanks have to pick it up to keep up with the group in front, we are doing our best not to be the bottleneck.	3/14/2024 9:26 PM
111	At least half an hour too slow across all courses.	3/14/2024 9:21 PM
112	Summer season can be slow with however in comparison to others the St Andrews courses run fairly well.	3/14/2024 9:10 PM
113	Caddies Rangers The old course in the summer - if you manage to get a time! - is almost intolerable. Course Rangers are virtually handcuffed and cannot really do anything, and the caddies act as the Unofficial Police of the course. 4 caddies in a group is a guarantee of slow play. They won't jeopardise their tip, so will not keep pace of play moving.	3/14/2024 9:06 PM
114	Caddies Usually ok unless tourists are out with caddies. They never let you play through either, it's frustrating.	3/14/2024 9:03 PM
115	Early tee times are best for place of play. Afternoon are bad.	3/14/2024 8:57 PM
116	Rangers 4 hours has now become an acceptable pace and the Rangers for whatever reason are extremely reluctant to force golfers to speed up.	3/14/2024 8:45 PM
117	With the exception of the Old Course, the pace of play is fine.	3/14/2024 8:41 PM
118	Playing in a two ball can be painfully slow behind 4's. Especially visitors	3/14/2024 8:38 PM
119	We locals, aware of possessing our precious Links Ticket, are mostly tolerant of the slightly slower pace of play on the 4 'tourist' courses. Visitors from far away places rightly want to savour what might be the only occasion to play these hallowed Links, so do not want to race round as locals might prefer themselves.	3/14/2024 8:36 PM
120	I find tee times arried oOn Line are very Difficult at most times and if you are looking for prime times almost impossible unless you are very fast and also you are computer proficient!. Phoning is a case of what number you are on the main switch board.	3/14/2024 8:07 PM
121	Rangers Playing after 10am in the summer and when there are large groups of visitors can lead to 5hour rounds which is too long. The course rangers no longer seem to push visitors along and I understand are now referred to player's assistants!!! There is a feeling that visitors are not asked to increase pace of play.	3/14/2024 8:06 PM
122	Caddies Visitors Too many visitors leads to slow play - especially old course. Problem is there are too many visitors using the course who regularly take caddies and pace of play plummets.	3/14/2024 8:05 PM
123	It's a problem in golf in general times on score cards if maintained still very slow	3/14/2024 8:03 PM
124	Rangers If you book to go out in early slots fine, anything after about 09:30 very slow, and ranger engagement to address becoming less visible.	3/14/2024 8:03 PM
125	Marshals Generally pace of play on the Old is a bit on slow side in summer. Hoping that these trackers prove to be of some value. I wish the marshalls had more power to push groups along or ask slow ones to let others through.	3/14/2024 7:59 PM
126	Rangers Rangers are few & far between on the Jubilee & Eden	3/14/2024 7:51 PM
127	Usually visitors are slow	3/14/2024 7:51 PM
128	Marshals The Marshalls do not appear to challenge slow play.	3/14/2024 7:46 PM
129	It's fine in the winter before 9:30 provided the courses are open. When visitors arrive it's very different and slow. I understand if someone has paid the expensive green fee they want to take their time to enjoy the experience.	3/14/2024 7:46 PM
130	We usually tee off early and move along at a good pace. Any time we've played later in the	3/14/2024 7:45 PM

	day, the pace has been bad.	
131	Taking 5 hours to play a round in the summer is just ridiculous	3/14/2024 7:43 PM
132	Only in the morning when we rarely get times before 8:30am	3/14/2024 7:43 PM
133	Can occasionally be delays with groups bunched up, but as we play in the evenings we are rarely under time pressure	3/14/2024 7:42 PM
134	Caddies Caddies need to speed their groups up, but never do in fear of jeopardising the tip!	3/14/2024 7:36 PM
135	Marshals The links trust seems to have no idea how to manage pace of play, disappointing for what is the home of golf. Marshalls are instructed to encourage groups to speed up rather than instruct groups to play through. They may as well not be there, based on many discussions they feel the same way. The logic for this is that they think that letting a group through slows the course overall. Clearly don't appreciate the way that groups should play through, ie standing aside and waving thru, then carrying on up the hole and standing aside again. Also most marshalls purely go by the time on the card and ignore the principle of losing more than a hole to the group in front. Have taken this up with the director of golf, waste of time. Would appreciate if the club can take this up on behalf of the members.	3/14/2024 7:34 PM
136	The Old Course is always the worse. Others depend on time of day and number of tours.	3/14/2024 7:19 PM
137	I regularly play in the evening so occasionally get caught up in slow play, however play during the day can be slow. Competitions are usually ok.	3/14/2024 7:09 PM
138	Caddies Too many visitors, and know it all caddies out on the courses, holding up play.	3/14/2024 7:06 PM
139	Rangers I have complained to Links Rangers when playing 5 - hour -plus rounds and they are unwilling to ask culprits to let quicker games through	3/14/2024 7:01 PM
140	Rangers Lack of rangers in areas other than the hill next to the 6th tee of the Old Course. None on Eden or strathtyrum - Ever	3/14/2024 6:59 PM
141	Rangers Can be very slow may to September because of tourists. Rangers must be much more proactive.	3/14/2024 6:58 PM
142	Typically 4hrs plus	3/14/2024 6:58 PM
143	To be fair, locals also guilty of slow play, not just visitors	3/14/2024 6:57 PM
144	I do think members of The St Andrews GC should be given preferential tee times over tourists.	3/14/2024 6:54 PM
145	...and I am not a super quick player. Three of my medal rounds at the end of last season were completely in pitch darkness due to slow pace of play by numerous visiting golfers ahead on the course.	3/14/2024 6:50 PM
146	Can be very slow in the summer. 5 hours is unacceptable on any course.	3/14/2024 6:49 PM
147	Caddies 4 foreign tourists and 4 caddies not pushing them on takes 5hrs a round and lack of eticit to allow 2/3 balls to play through.	3/14/2024 6:48 PM
148	Marshals The marshals are not pro-actively engaged.	3/14/2024 6:45 PM
149	Slow play is becoming part of the game unfortunately,	3/14/2024 6:44 PM
150	Unless you're playing the old. It's so slow as to be unplayable. So I got a restricted ticket. Not that we can get a tee off time in summer anyway.	3/14/2024 6:44 PM
151	The level of visitor numbers is huge and impacts the pace of play significantly	3/14/2024 6:44 PM
152	Summer is bad, not just visitors though.	3/14/2024 6:42 PM
153	Caddies Marshals Pace of play has always been completely acceptable which I attribute to your Marshal's and Caddies.	3/14/2024 6:39 PM
154	Either too busy or held up by students, tourists or general slow play.	3/14/2024 6:36 PM
155	The pace is generally better outwith peak visitor season	3/14/2024 6:33 PM
156	Some people have no awareness of people behind them (or don't care). It is not necessarily 4 balls that are slow, often it can be one or two balls. Once the hole is finished golfers should clear the green and move away as soon as possible, same once they have played any shot. I know this should be obvious but signage requesting what is obvious could help,	3/14/2024 6:32 PM

i.e. "if there are people waiting behind you and there is no group immediately in front then please speed up play"

157	Rangers I feel the rangers could get slower groups moving more.	3/14/2024 6:27 PM
158	Rangers Pace of play on courses with visitors is dreadful with no intervention from Rangers. St Andrews Links Trust management of courses is poor.	3/14/2024 6:23 PM
159	Caddies Especially during the Summer months the pace of play is mind numbingly SLOW. People also seem to have forgotten the etiquette of letting people play through. If you are lucky enough to get an early tee time, it is still often the case that tourist 4 balls with caddies are out even earlier and the SLOW pace of play is set for the day. 4hrs 30 minutes - 5hours is totally unacceptable in my book. I spend an awful lot of time waiting for other people to play golf. Very rarely does a group stand aside to let faster groups play through. More needs to be done to educate the slow players, and some caddies about how to let people play through.	3/14/2024 6:20 PM
160	In winter it's fine and ok on the less played courses in summer. Match play competitions are going to be difficult to get played when they are supposed to be weekday evenings between struggling to get a time and slow play making it impossible to finish.	3/14/2024 6:16 PM
161	Rangers Visitors Lots of visitors slowing play down. Also feels like the rangers aren't pushing them on as much as they should be. Also visitors are tending on not letting groups play through.	3/14/2024 6:13 PM
162	Play is slower than it needs to be.	3/14/2024 6:12 PM
163	Often find many groups of 3/4balls reluctant to wave quicker groups through. Either due to poor etiquette or lack of knowledge regarding pace of play.	3/14/2024 6:12 PM
164	Getting slower and slower	3/14/2024 6:11 PM
165	Slow during high season	3/14/2024 6:07 PM
166	Too much commercialisation of courses	3/14/2024 6:04 PM
167	Only reasonable during club competitions.	3/14/2024 6:02 PM
168	Anecdotally, the slower rounds tend to be those behind students.	3/14/2024 6:00 PM
169	Different courses are played at different paces	3/14/2024 5:58 PM
170	Caddies Rangers Overall pace of play is fine on all courses excluding the Old Course. On a few occasions we've had 5hr rounds on New course behind 4 balls with caddies. Caddies made no effort to pick up pace or let us play through. When asked we were met with blank expressions, obviously not wanting to mention to players putting any tips in jeopardy. Like I said only on a couple of occasions. Rangers could do more, haven't seen any speed groups up, most just go around in buggies looking but not doing much.	3/14/2024 5:57 PM
171	Worse in summer when there are more visitors.	3/14/2024 5:57 PM
172	By playing about 9 o clock	3/14/2024 5:56 PM
173	Rangers During summer months pace of play is dreadful and the course marshals seem to be ,generally , unwilling to speak to visitors to point this out!! At times ,particularly later in afternoon, No marshals are even visible!!	3/14/2024 5:56 PM
174	I always strive for an early morning tee time as from 9.00am onwards you can almost guarantee that a round will take 4+ hours even on the shorter courses.	3/14/2024 5:55 PM
175	Early and late afternoons are ok but during the day especially in the summer you can be 5 hours to get round the New or Jubilee.	3/14/2024 5:53 PM
176	Marshals Visitors Harassed by marshals on the Old when you're playing in a medal final or emotionally blackmailed to take on visitors who have fabricated handicaps and essentially are beginner golfers. But when it's just me and my playing partner stuck behind visitors taking 5hrs 45mins, marshals only apologise and do nothing because visitor money talks.	3/14/2024 5:52 PM
177	Very few groups play " ready golf "	3/14/2024 5:52 PM
178	During high season it can be slower due to the increase in visiting golfers.	3/14/2024 5:50 PM
179	Marshals Don't seem to be many Marshalls anymore? Or they're instructed not to push the visitors too hard?	3/14/2024 5:43 PM
180	Rangers Rangers are instructed to avoid problem golfers by links management	3/14/2024 5:41 PM

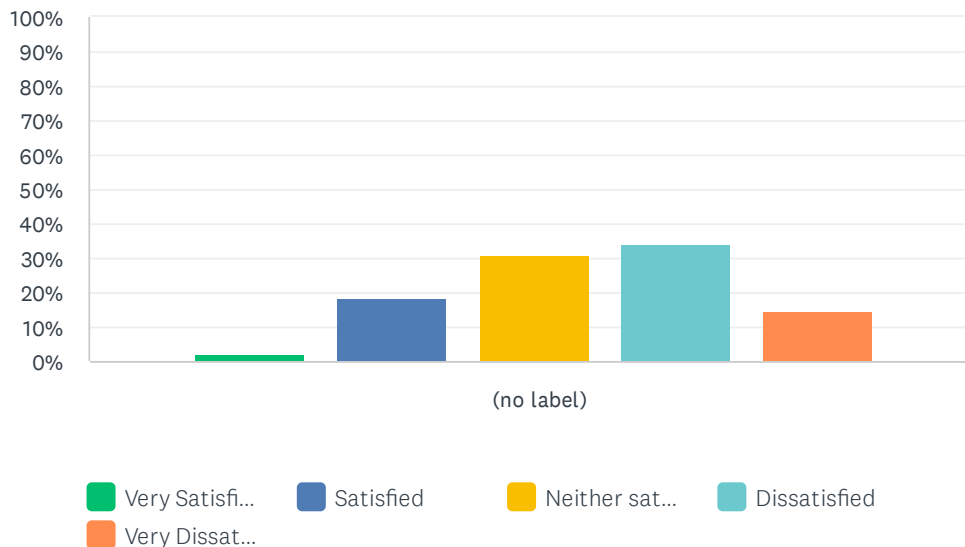
181	Rangers Painfully slow, rangers not interested in speeding up play	3/14/2024 5:40 PM
182	Visitors Visitors slow play and it's obvious many visitors don't play golf but want the experience. But the St Andrews LT just want the cash.	3/14/2024 5:37 PM
183	Rangers Visitors Particularly on the old and castle where the course rangers simply do not do enough to move play on or even enforce playing through very slow groups of visitors I get the once in a lifetime experience argument but by default that means every visiting group feels entitled to make it a misery for the groups behind - st andrews should be the bastion, the bar by which others measure themselves and being strong on pace of play should be a hallmark of playing at the home of golf	3/14/2024 5:35 PM
184	Depends usually on whether locals or visitors playing in front!	3/14/2024 5:34 PM
185	Rangers Feels like unless you tee off in the first hour you are at risk of playing a round where you will be waiting to play a lot, probably taking between 45 mins to an hour longer to play a course than you should (times on the cards are too long in my opinion which is also a problem). Particularly when there are groups of visitors or students on the course there are gaps on the course in front of them but have no intention to let people through when others are bunched up behind them and this can be from early in the morning I.e. 8:00 tee times so wrecks it for entire day. There seems to be a lack of rangers on the courses. Only seen maybe 3 at most in last 12 months whereas before covid you would see one every round you played.	3/14/2024 5:34 PM
186	Caddies Behind four visitors with four 'bag carriers' (I hesitate to use the word 'caddies') on the Old Course.....nightmare!!!	3/14/2024 5:33 PM
187	In the summer I understand that people are on holiday but when it takes five hours or more to play a round it can be a bit frustrating.	3/14/2024 5:30 PM
188	On the courses I have played. The pace of play till, was always good.	3/14/2024 5:29 PM
189	Caddies Marshals Marshall's are simply pointless. Caddy's don't speed up play either. I understand the old is bucket list but pace of pply is brutal always	3/14/2024 5:28 PM
190	The new has become unplayable unless in a club comp	3/14/2024 5:27 PM
191	Rangers Overall, the pace of play on all courses is pretty good, with the exception of the Old Course (and I understand why the Old Course pace is slower, due to many people having only once chance to ever play it). However, it wouldn't hurt to send rangers around all of the courses once in a while.	3/14/2024 5:27 PM
192	Rangers Pace of play is far too slow and rangers do not seem to approach the people who are causing this .	3/14/2024 5:27 PM
193	More tee times should be offered online.	3/14/2024 5:25 PM
194	There is a big difference in pace ie slower when there visitors on the course.	3/14/2024 5:24 PM
195	It is what it is. Golf is not a race. There are lots of tourists that have paid a lot of money or are on a once in a lifetime trip - they are entitled to enjoy the golf and not be rushed, but no need to take all day. There is a balance. And, let's face it, it's not just tourists that can be slow/slower.	3/14/2024 5:24 PM
196	There are slow days and quicker days. On occasion members and particularly R&A members are very impatient even when the pace of play is reasonable.	3/14/2024 5:23 PM
197	Summertime is slow	3/14/2024 5:22 PM
198	The Old Course in peak times is extremely slow. I think this is due to bad etiquette on the other courses. High hdcp golfers i feel is a problem.	3/14/2024 5:22 PM
199	Rangers Very slow play and no rangers on courses doing their job most of the time.	3/14/2024 5:21 PM
200	During summer it can be abysmal. There seems to be little if any managing of pace of play.	3/14/2024 5:16 PM
201	Rangers Play had got slower after covid due to lack of rangers on course	3/14/2024 5:11 PM
202	Too many tour operators times and too many Americans. No attempt to monitor play to say not more than 4 hours	3/14/2024 5:11 PM
203	Caddies Seeing a mixed fourball with caddies in front is a depressing sight.	3/14/2024 5:05 PM
204	Rangers The course rangers should be given more power to speak to groups who are slow.	3/14/2024 5:04 PM

205	Particularly if you are lucky enough to get a game on the Old, 4.5 to 5 hour rounds typical.	3/14/2024 5:04 PM
206	Rangers do virtually nothing to improve pace of play, and caddies slow pace of play.	3/14/2024 5:03 PM
207	Rangers The rangers don't tell enough people to hurry up or stand aside and let them play though	3/14/2024 5:03 PM
208	Handicaps Given the amount of visitors then pace of play will be slower than normal as visitors are usually on holiday and are in no hurry. Without visitors however the cost of a links ticket would be much higher. It is also the case that many visitors are very occasional golfers with no idea of pace of play or etiquette. I have rarely seen a handicap certificate requested nor suitability of golfer for the course. Eg Unfit 75 year old golfers with a handicap of 20+ being expected to get round the Castle course in under 5 hours. St Andrews Links Trust reservations and tour operators should be more responsible in allocating golfers the the most suitable option for visitors to play	3/14/2024 5:01 PM
209	Only if you play early in club competitions. Otherwise it is brutally slow most of the time.	3/14/2024 5:01 PM
210	Rangers the links are unwilling to impose a reasonable pace of play with visitors. course rangers are non existent and have no power to improve pace of play for fear of bad feedback from visitors	3/14/2024 5:01 PM
211	Rangers Depending on time off year but you seldom see the rangers now	3/14/2024 4:59 PM
212	Rangers I would like to see the course rangers being more proactive when pace of play has been slow.	3/14/2024 4:58 PM
213	Rangers Course Rangers afraid to push on paying tourists/ visiting groups.	3/14/2024 4:58 PM
214	Rangers The Rangers tell us now they are not allowed to speak to or ask golfers especially when it's high season to pick up pace of play . That's all wrong as they will tell us locals. It's worse when it's back to back group's with Caddies!	3/14/2024 4:58 PM
215	Rangers Slow play by visitors Time to play holes is deliberately made too long Rangers don't encourage quicker play	3/14/2024 4:58 PM
216	Old Course can be very slow	3/14/2024 4:56 PM
217	I fully appreciate that for visitors- particularly from overseas - this could be a once in a lifetime experience and they should be allowed to enjoy it as much as possible	3/14/2024 4:56 PM
218	Depends on the grouping in front.	3/14/2024 4:56 PM
219	Slower over the summer.	3/14/2024 4:54 PM
220	Visitors On the Old Course allocating early morning times to visitors is illogical as it slows play.	3/14/2024 4:53 PM
221	Placing visitors in front of locals doesn't help for pace of play.	3/14/2024 4:52 PM
222	Rangers The rangers should have the power to get people off the courses if they are too slow Some of them take videos!	3/14/2024 4:51 PM
223	Far too many season tickets have been allocated in recent years which together with increase visitor / visiting golfers has had the obvious pressure on tee times	3/14/2024 4:50 PM
224	Visitors are generally slower than locals and usually play in fours, often from the black tees (why?). I understand the value that visitors add so am not in any way opposed. My issue is that the starters seem almost entirely focused on getting groups onto the course on time (admirable) but there is no chat at the window about pace of play and rarely do we see rangers "encouraging" groups that have lost their place on the course to hurry up. Slow play is expected on the Old and Castle - visitors are paying top prices and must be able to enjoy their experience, but even through this winter I have noted regular slow play on the Eden and Jubilee. This could and should be addressed proactively and sensitively by the Trust.	3/14/2024 4:50 PM
225	Have never made a ballot for the Old Course from my own submissions since getting my ticket. Usually get on when local ticket holders ballot and include me in their group. Otherwise booking on the other courses is usually successful.	3/14/2024 4:49 PM
226	Marshals Pace of play is terrible if you're not out first or within the first five groups. There are never any marshals on the courses except the Old. It's a genuine joke - this couples with my frustrations with Thursday medals etc. Sometimes a round cannot be completed even with four hours light left.	3/14/2024 4:48 PM
227	Rangers Pace of play in general is acceptable. Not enough done to speed up slow play despite rangers being employed. Perhaps a policy should be in place to highlight slow play	3/14/2024 4:48 PM

	won't be tolerated and offenders being instructed to walk a hole to catch up. This policy could be part of the booking process so everyone is aware of the ruling before beginning play	
228	Rangers Course rangers are never really on top of issues and you never see them after the first 6 holes in my opinion.	3/14/2024 4:48 PM
229	Afternoon games can be excessively slow....circa 4 1/2+ hours.	3/14/2024 4:47 PM
230	Pace of play has certainly slowed in the last 20 years. Sadly members are equally as slow as visitors	3/14/2024 4:47 PM
231	Caddies The Castle and Old Course are too slow in summer usually caused by 4 balls with caddies.	3/14/2024 4:46 PM
232	The pace of play would put you off playing golf.	3/14/2024 4:45 PM
233	Visitors Visitors should not be taking up early times, which slows play dramatically.	3/14/2024 4:44 PM
234	In peak season, it can be 5 hours plus, with no real control.	3/14/2024 4:44 PM
235	Marshals If your out early yes. But I also appreciate that a lot of visitors may be there once in a lifetime so I thinks it's tolerable when marshalled properly	3/14/2024 4:43 PM
236	Club competitions are fine and move along at nice pace. Other than early morning, which I find difficult to secure a time, most courses are slow, especially the Old and Castle.	3/14/2024 4:40 PM
237	Depends on time of day and what course really. I feel when playing the old the pace of play can be improved	3/14/2024 4:40 PM
238	Pace of play on all courses other than the Old Course is reasonable. Pace on the Old Course can be slow.	3/14/2024 4:40 PM
239	I have played Links Trust courses, but usually as a guest of a yearly ticket holder.	3/14/2024 4:38 PM
240	Depends what time one plays - playing early pace is fine - playing later pace can sometimes be 'slowish' (also depends on what course.	3/14/2024 4:38 PM
241	Marshals I'm aware that the visitors to the. Area are important but Marshall's don't move the pace along at all	3/14/2024 4:37 PM
242	Definitely quicker in the winter when there are fewer visitors.	3/14/2024 4:36 PM
243	Pace is getitng slower, i would like to see one course designated to sub 4 hour golf	3/14/2024 4:36 PM
244	Marshals Very slow, especially in the last couple of years. Caddies in front, in general, make rounds even slower. Haven't ever witnessed course marshals asking people to pick up pace on Eden or Jubilee courses.	3/14/2024 4:36 PM
245	Only early morning, after 9am courses slow by approximately 45-60 minutes per round	3/14/2024 4:34 PM
246	Caddies Unless on Old Course can sometimes be 5-6 hours, behind visiting groups,caddies never allow you through, every shot is a photo opportunity.	3/14/2024 4:34 PM
247	I enjoy playing in the winter when pace of play is better. I also used to enjoy playing late in the afternoon and evening during the summer, but now I find that the courses are so busy you can't even play quickly in the evening anymore as you always catch up with the back of the field and then it gets dark.	3/14/2024 4:33 PM
248	Rangers Appreciate that visits to St Andrews can be special for visitors but wonder if rangers couldn't gently move pace along or allow faster groups to play through. I know this is hard.	3/14/2024 4:30 PM
249	I am an overseas member and would love to be able to play when I come once per year without having to enter a drawing	3/14/2024 4:30 PM
250	It can vary dramatically depending on weather , day of the week and course. I played the Eden on Sunday in under 2h30mins but if its our club comp you could almost double that!	3/14/2024 4:28 PM
251	I and my guests might be the reason others feel differently about the pace of play. It is nearly impossible to be on those grounds and not take photos to remember the moment. Thank you for your understanding.	3/14/2024 4:27 PM
252	Depends on time of year. Winter is OK but summer not	3/14/2024 4:27 PM

Q12 Are you satisfied with the current booking system operated by the St Andrews Links Trust?

Answered: 729 Skipped: 22



	VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	2.19% 16	18.24% 133	30.86% 225	34.02% 248	14.68% 107	729	3.41

#	PLEASE ADD ANY COMMENTS	DATE
1	Visibility No information visible online for tee bookings already allocated, so we are in the pot luck minority.	4/5/2024 12:32 PM
2	Outdated I know many members of, and have played, many other courses and do not know any where booking can only be made 1 day in advance. There are very limited online places 2 days and 7 days in advance the percentage of the number of links ticket compared to these online tee times is very small. The day before booking system makes planning golf or obtaining a preferred tee time very difficult and cumbersome. Sometimes you are waiting for circa 100 callers to be attended to when calling immediately at 9am. This is time consuming and very cumbersome. Calling at 9am is sometimes an impossible task when in the working environment. The arranging of golf with friends and golfers visiting St A to play is near impossible to plan as you may not get a suitable tee time to play. If friends visit to play there is no guarantee that play is possible. This is more of the case with the Old Course where tee times are harder to obtain. A visiting golfer paying for a package can get guaranteed times on the date/dates they require to suit there time of visit. However as ticket holder I cannot book a tee time for friends visiting on a specific date until 1 day before or 7 days at most if lucky enough to obtain an online time and it suits your time of playing. Why can a ticket holder not book in advance to arrange golf for friends visiting as package purchasers can. Overall the booking system is cumbersome in its policy and process (in fact archaic given the world of technology we live in). It is very time consuming to the ticket holder making a booking and very labour intensive to the organisation. I believe the booking policy and process is unfair to the ticket holder given the limitations on advance booking especially when organising golf for visiting friends or guests from other courses/areas. I believe this option should be available even if it is just in limited amounts in a year.	4/5/2024 10:37 AM
3	Visibility For a top golfing resort, the inability to find out what tee times are available on a tee sheet is ridiculous. Looking at the tee sheet outwith the Old Course and New, 55+ tee times may be available - telephone only, although when you call up you'll be lucky if there's one free in the afternoon. If the time is not available, it should be removed from the system or shown as booked. There is a silly demand for tee times and that is appreciated, but the fact that once a time is booked this info is kept hidden rather than being shown on the system is very very poor.	4/1/2024 11:18 PM
4	Sanctions I am unsure if there is insufficient times available, however my main issues are	4/1/2024 11:32 AM

	the lack of transparency to tee bookings to be able to view available tee slots and names for each slot, similar to my other golf club. This would allow me to identify any individuals I can perhaps join up with at a given date and time. It would also be more efficient for me to book this electronically. There is also annoyingly repeat offenders booking tee-times 1 week out and cancelling on the day. There should be sanctions for repeat offenders.	
5	Should operate the system with a week in advance lottery tee times allowing for adequate planning as it is done elsewhere around the world	3/30/2024 3:09 PM
6	Visibility Would be beneficial to be able to see live tee time bookings especially on the New course. It would save turning up only to find no tee times available because of pre paid bookings.	3/29/2024 7:01 PM
7	Residents Residents should have priority booking	3/29/2024 6:10 PM
8	Ticket holders Think links ticket holders should have a 30 minute window to book times before bookings are open up to visitors	3/29/2024 5:38 PM
9	I believe more times should be added to the online booking system. As phoning at 0900 in the morning doesn't always allow folk working, putting children into school etc the opportunity to call. It also seems the same folk get all the early online tee times every week.	3/29/2024 5:33 PM
10	Ticket holders I just think if a person has been a member at a St. Andrew Golf for 25 years and a links ticket for most of that time. That person should have more Priority to get a time on the Old.	3/29/2024 4:04 AM
11	No preference on the Old Course for Ordinary Ticket Holders	3/28/2024 6:10 PM
12	Visibility I think it would save time and the amount of phone calls to the links if the booking system would show the available times for booking over the phone (rather the just how many slots there are for telephone bookings.	3/27/2024 10:10 AM
13	Outdated See above. Call 8 days in advance, call two days in advance, go online at 7pm the night before. Call the day before. What is it? It's crazy. Booking should open at one time for all and be available online with up to date availability there for all to see. If you can't go online, then you can still call. In this day and age that I cannot plan my weekend, decide if I am playing golf for 5-6hrs as that's how long it can take with the pace, until the night before is nonsense. How does one organise a family life with this in place?	3/26/2024 11:18 AM
14	Visitors The current system show that all tee time seem available to book, however many of the tee times have already been reserved for tour parties etc. This should be reflected on the booking system so that links ticket holders can see the real number of available tee times	3/26/2024 9:52 AM
15	Outdated The online booking system could be improved, offering more online tee times rather than having to phone the links trust all the time.	3/26/2024 8:55 AM
16	Outdated Telephone method of booking is totally out of date. Electronic booking should be available to replace telephone system with the system showing all tee times available on every course.	3/25/2024 5:41 PM
17	Positive I like the online and telephone options	3/25/2024 11:40 AM
18	Visibility It is almost impossible to get a tee time on the day and even trying to book ahead they all seem to have been booked. It is very frustrating if I have family or friends visiting for a few days and I am unable to book a tee time. This never happened years ago and I feel the courses were much busier.	3/23/2024 11:18 AM
19	Outdated The phone queue can be long.	3/23/2024 8:50 AM
20	Think more times should be made available for ticket holders to book on line.	3/22/2024 8:22 PM
21	Phoning Can't believe you phone bang on 9 o'clock and are 50th in the queue	3/22/2024 8:16 PM
22	Very difficult to plan to play golf on the links.	3/22/2024 8:05 PM
23	Phoning telephoning at 9am on the dot the queue is always more than 30 waiting calls. The telephone booking was always opened at the same time as the courses were opened at 6:30am why this has changed	3/22/2024 7:50 PM
24	Phoning A 9 am o'clock opening time is ridiculous. Whilst the old time of 6 am could be viewed as too early I believe it spread the booking out and those who were very keen to have an exact time got up; those who weren't were happy to take the available times.	3/22/2024 5:45 PM
25	Visibility No. It's not transparent. Packaged bookings on New course seems a nonsense	3/22/2024 5:39 PM

particularly as Links ticket holders can't book this. All bookings from all sources ought to be seen on tee time booking forms.

26	Difficult to get times on all courses.	3/22/2024 4:53 PM
27	Outdated Phoning in this day and age we should be using a fully online booking system for ticketholders. The queuing on the phones system at 9am is outdated, and is not a good use of resources, resulting in additional overheads that need to be met by golf prices.	3/22/2024 10:37 AM
28	App based system Visibility It would be handy to know via an App where there are spaces (although that is going t be extremely rare with the emphasis on attracting more Visitor income) But it is not just a tee time you are looking for but the chance to get round in a reasonable time 3- 3.5 - hours, and that is now so rarely the case with 4 ball visitors teeing off until 4 pm in the afternoons.	3/22/2024 8:24 AM
29	Outdated Should be able to book tee times from 7:00 like previously. Should also be able to book at the desk if you are there in person instead of having to phone	3/21/2024 10:13 AM
30	Visitors It's pretty clear that far too many times, especially in the morning, are taken up by pre-booked visitors. Anecdotally being present at the Links clubhouse when the phone lines open and still not being able to get a time until near midday.	3/21/2024 9:47 AM
31	Ticket holders There should be more online times available to st Andrews links ticket holders. It is quite incredible that you can be 70th in the call queue if you dial up at a few seconds past nine in the morning	3/20/2024 9:50 PM
32	Visibility Live online availability would be a welcomed feature	3/20/2024 4:23 PM
33	New However I would say that the system in operation at the New is not fit for purpose - often there is a scrum of people queuing to get signed in.	3/19/2024 9:23 PM
34	Ticket holders Very small number of times available for Ticket holders a week in advance. If you are not first on the button at the exact moment they are released you will miss out.	3/19/2024 7:50 PM
35	The calling times have not changed since they were reduced to save money. Too few times available for local booking. Generally a very confusing system.	3/19/2024 4:50 PM
36	Difficult to get near the front of the queue	3/19/2024 4:27 PM
37	Outdated Visibility Eden Club, for example, are providing tee times for their members at a high price without naming players which used to be against the rules. The Trust is only interested in maximising and the lack of transparency prevents the opportunity to debate any possible mismanagement.	3/19/2024 11:00 AM
38	New Outdated Not enough internet times available and not early enough on some courses. Can't book the New course which is very disappointing.	3/18/2024 10:16 PM
39	Cancel The system is so fragmented, and subject to pot-luck. The pot luck being able to time it exactly to the second whenever phoning or booking on-line. There's no visibility of available or booked tee-times (there must be a lot of pre-booked times). There's nothing to stop all 4 players in a 4-ball booking different times then cancelling 3 of them (some time later). On a number of occasions it's been apparent that groups either haven't bothered to cancel, or cancel at the last minute, or don't turn up. You have to book for 4 people on-line (even if there are only 2 or 3) if quick enough to get through, or you lose that slot. Trying to book the same tee time on a weekly basis, I've found to be nigh-on impossible, on most of the courses.	3/18/2024 9:33 PM
40	Phoning There are too many pro-booked tee times offering little flexibility for golf. Phoning at 09.00 in the morning the day before to book a tee time and having 60-70 calls in the queue is not acceptable.	3/18/2024 7:53 PM
41	Profit Very unhappy. Complete lack of transparency leading to widespread distrust that it is favouring certain groups or that increasing numbers of visitor times are being introduced. The Trust is a charity but operates like a for profit commercial business	3/18/2024 12:41 PM
42	Online I think there should be the opportunity for YTHs (particularly those who dont benefit from LB/Dark times) to participate in Advance tee time booking for the Old (and the other courses) like tourists can do. Even if this is limited to a couple of tee times a year. I preferred the previous version of the YTH booking platform. The current version doesnt feel as smooth. It also really frustrates me that you can't see the availability of the "telephone" times online. This would be an easy fix to people calling up to book times to find none available. I also think "telephone" times should become "online" times after the first morning of booking.	3/18/2024 10:48 AM
43	Ticket holders the 9am telephone lottery is painful. More times needed. also ticket holders	3/18/2024 9:55 AM

should be forced to cancel if they are going to be no-shows or 'punished' to prevent tee times being wasted

44	Online Phoning Site on the phone ages. One day I rang smack on 9 and was 67 in the queue, this happens regularly why am I never in the top 10. I rang the other week, there were 128 tee times free on the internet for the Eden, I was 37 in the queue and didn't get a time.	3/18/2024 9:48 AM
45	Ticket holders Advanced booking for Links ticket holders limited	3/17/2024 6:31 PM
46	Phoning Very tricky to get through if you work as 9am is within the working day. 8 was better.	3/16/2024 8:46 PM
47	Outdated I have praised the Links Trust in my comments above, but the booking system is the worst it has ever been since it changed having to phone in at 9am along with booking online. Also it shows on the online booking there could be up to 62 spaces or 48, but there is never that amount as the Links don't show what is actually booked. If you phone at 9am and end up 75th in the que, there is hardly any times that you want.	3/16/2024 8:17 PM
48	Lots of Tee Times booked, but players not turning up and not cancelling Times. Especially online booking times	3/16/2024 8:13 PM
49	Cancel New Outdated The booking system doesn't work however I don't know what the answer is. My biggest bug bear is that people book times on the Jubilee but the. Go to the New Course starter to get a tee time. Then cancel their Jubilee tee time with no chance of anyone being able to get that time. As a ticket holder who lives an hour away this is very frustrating because I know at times I've teed off at the Jubilee with 3 or 4 tee times empty around me when the tee sheet was fully booked the day before. Some ticket holders don't even bother to cancel or show up which is even more frustrating.	3/16/2024 6:32 PM
50	Outdated There are big problems in trying to book tee-times, 7 days ahead. Initially, it was the golfer attending at the Booking-in, at the Links or Eden Clubhouses. Now the golfer phoning in at 9 a.m has a 30 minute advantage ahead of those who turn up at the Clubhouses, but can't book until 0930!	3/16/2024 5:38 PM
51	Positive The system is clear	3/16/2024 1:05 PM
52	Ticket holders MORE PRIORITY TIMES FOR LINKS TICKET HOLDERS	3/16/2024 12:36 PM
53	Phoning Not enough times. Very few online and when phoning even if the first five in the queue there are no morning times for optional competitions	3/16/2024 12:21 PM
54	Phoning Visibility Very regularly when calling in on a Saturday or a tee time on a Sunday, although 1-5 in the queue, you will struggle to get a time that you prefer although it looks like there are plenty times available when looking on the trust site.	3/16/2024 11:51 AM
55	Access to times	3/16/2024 11:46 AM
56	Phone lines can have over 40 waiting takes what it takes time wise	3/16/2024 10:50 AM
57	Fastest finger or trying to get on the phone.	3/16/2024 10:14 AM
58	The system is far to complicated	3/16/2024 10:13 AM
59	Phoning Not enough times are readily available on line. This means you are required to phone in which on occasion can leave you in a queue of 50 to 70 callers - this inspite of calling in at the opening time of 9:00am	3/15/2024 9:31 PM
60	New It's ridiculous that you have few online bookings available and you can only book by phone the day before play. The turn up and play on the New is fine most times but you do get days where R & A members are sitting in their clubhouse and phoning down and booking every second tee time and occasionally don't turn up when they should.	3/15/2024 8:36 PM
61	New Phone lines should open at 8.00, not 9.00. Make more on-line times available a week ahead. Allow season ticket holders to book at least some times on the New course.	3/15/2024 8:30 PM
62	Unable to book direct at links club house . I do not have computer and unable to get on evenings.	3/15/2024 8:27 PM
63	Visibility It's a bit dated and to knife edged. It it in general works , it's not very transparent ,	3/15/2024 8:21 PM
64	Not enough early online times. Also the booking in person tee times is now 9:30am, when it was 7am then moved to 8am and changed to 9am during Covid. It should be returned to 7am. This would allow Ticket holders to book in person before going to work.	3/15/2024 7:43 PM

65	Outdated Phoning I should be able to go online a week in advance and book a tee time. Not sit in a phone Q waiting as 'you are number 53' the day before. I have never been able to use any of my points to ask guests on because of this archaic approach to booking tee times. Golf Tour Operators are allowed to pre book tee times in advance as part of package deals !	3/15/2024 7:02 PM
66	Ticket holders They are now discriminating against residents but not allowing to book in person at the same time as the phone lines open	3/15/2024 5:13 PM
67	Phoning Quite often I dial at exactly 9am and find myself c45th on the waiting list - I don't know why. This can result in a 15 minute wait but at least you are kept apprised of progress.	3/15/2024 4:58 PM
68	Outdated Current online system of a few slots being available a week before and two nights before is inadequate followed by a queue the day before on the phones. If you are unable to call at exactly the time the switchboard opens then no chance of getting a tee time at a reasonable time.	3/15/2024 4:37 PM
69	Phoning Positive When trying to book tees within the club competitions via the club it is quite good, when trying to book tees via the links that's when it gets very tricky, the tees stated online as being available to book the day before by telephone are generally not available as they have been block booked by the links, phoning in for a time can be a waste of time, I know that the links has to make money but it would be better if I could see somehow if there actually are any tees to book, too many times I have made the effort to phone in and get through well up the waiting list to find out that actually the tees ARE NOT available.	3/15/2024 4:23 PM
70	This needs to be digitised and the local rules have to be removed as that is the lowest membership cost but gets most access it has to fair accross the board and you can book a time online	3/15/2024 3:40 PM
71	Outdated It's way too complicated. And requires too much effort.	3/15/2024 3:35 PM
72	Online There could be more times when booking for early morning times online	3/15/2024 3:22 PM
73	Online Needs to be more interactive with phone calls & online bookings to starters etc.	3/15/2024 3:14 PM
74	Phoning Phone lines used to open at 6 am in summer. Now 9 am all year	3/15/2024 3:09 PM
75	New Phoning Phoning at exactly 9:00 and being number 70+ in the queue Need more joined up thinking to protect members access Also the archaic practice of being asked to step aside for an R&A member needs to be amended	3/15/2024 3:04 PM
76	Positive Operationally the system works very well however receiving tee times has been a struggle lately....	3/15/2024 1:48 PM
77	Resident More times should be available to locals on a Thursday when most Clubs have a mid week competition.	3/15/2024 1:40 PM
78	Residents The booking system should be geared towards local resident ticket holders first and foremost. Thereafter, a booking system for all other ticket holders and tourists.	3/15/2024 1:01 PM
79	Online The main gripe I have is that as an ORD ticket holder i am finding it increasly ore and more difficult to get a tee time on The Old Course, I could sometimes get a dark time in the past but now they are asking RES and NEF ticketholders if they want these if unsuccessful in the ballot. In the winter months there are usually quite a few dark times available which i feel could be offered to other category of ticketholders too. They are only handed out on the day and in person, I am personally 100 miles away from St. Andrews which doesn't make this practical.	3/15/2024 12:43 PM
80	Online I do think there could be slightly more local times made available on-line 8 days in advance. In saying that, I've often found times which have been booked online in advance are not always used, even if the weather is reasonable	3/15/2024 12:27 PM
81	Phoning Why is it only from 0900 in the morning you are able to book by phone a tee time, should be open when the first tee time of the day.	3/15/2024 12:03 PM
82	Online Outdated Phoning see comments above. I am crushed when told you are '80 something in the queue' when trying by telephone. And exasperated because i don't push buttons at exactly the right time to get an online time on the web.	3/15/2024 11:43 AM
83	Tried numerous times for a ballot time for the old with no success. The last time I played on the Old course was in June 2022.	3/15/2024 11:19 AM
84	Outdated The inability to book a month or two ahead, eg when a visitor is coming from	3/15/2024 11:18 AM

	abroad, is disappointing.	
85	Phoning Always having to wait for and operator at 9am. A data voice telling youre number 80 in the queue. very annoying and just hang up.	3/15/2024 11:14 AM
86	Online Phoning I find that when phoning at the exact time the lines open I can be in a queue of maybe 40 or more. The on line system works ok but there aren't enough slots available. Those slots that are available can be filled within seconds of becoming available, often with the same names.	3/15/2024 11:06 AM
87	Online NEED MORE ACCESS TO ADVANCE BOOKINGS, TOO MUCH EMPHASIS ON TELEPHONE THE DAY BEFORE, NOT UNUSUAL TO BE ON THE PHONE FOR 30 MINS PLUS TO GET A TIME	3/15/2024 10:57 AM
88	Residents Our local privileges have been eroded away by the very people that was supposed to look after locals interest in our links.	3/15/2024 10:53 AM
89	Residents More times should be allocated to Resident ticket holders.	3/15/2024 10:44 AM
90	For the Old Course only	3/15/2024 10:42 AM
91	Residents Visibility Why not give more clarity of available tee times ie On-line, 8 days in advance, I can see when a local tee time is booked, why not populate the full tee sheet with pre-booked tee times. This will give links ticket holders the visibility of available tee times and we may have time to organise players for competitions even when played over optional courses. Also why can't ORD ticket holders not be allowed to enter the local ballot for Old Course tee times? They are members of local golf clubs The same for dark times, why can't ORD ticketholders not be allowed to enter for a dark times? They are members of local golf clubs.	3/15/2024 10:23 AM
92	Online Should be more times available to book online.	3/15/2024 10:13 AM
93	Online WOULD LIKE THE ON LINE BOOING TO BE EASIER WITH MORE TEE TIMES AVAILABLE, THE RACE TO THE PHONE AT 9AM IS A BIT ARCHAIC	3/15/2024 9:59 AM
94	Visibility Very difficult to understand availability and even to see what has been reserved	3/15/2024 9:50 AM
95	Outdated Phoning Its amazing that you can ring up when the office opens up, be about 20 in the queue and when you get connected there are no tee times available.	3/15/2024 9:47 AM
96	Phoning Waiting times for the phone calls can be a bit long.	3/15/2024 9:44 AM
97	Phoning The lottery of phoning the links to obtain a time is becoming more difficult	3/15/2024 9:36 AM
98	Positive Online booking system rarely works and phoning helpful, polite, links staff is quicker and easier	3/15/2024 9:27 AM
99	Outdated Furious scramble online or phone to book	3/15/2024 9:07 AM
100	Outdated I work away for most of the week, and the methods of booking do not work for me at all. The system is biased towards those people who are probably retired and/or have plenty of time on their hands to make a booking either on-line or by phone at the designated time. The conditions around bookings need to be drastically overhauled in my opinion to ensure there is more availability for the wider ticket holder community.	3/15/2024 8:37 AM
101	Online Phoning Telephone booking system very restrictive. Not enough online times. Ability to book alternate times on New Course would be helpful. Ability to book online, via phone or in person longer in advance would be good. Also prevent individuals from booking multiple similar tee times on various courses only to decide on the day which course they will opt to play.	3/15/2024 7:43 AM
102	In person Should be able to book in person at links buildings as we were able before	3/15/2024 7:07 AM
103	Because I come infrequently and have short opportunities to play if I don't get a time with a local I can rarely get a time on the old.	3/15/2024 5:35 AM
104	Phoning It's ok but often baffled by how many people are in the queue in front of me when I phone bang on nine o'clock.	3/15/2024 4:00 AM
105	Ticket holders More priority for ticket holders would be nice. Especially on shorter notice.	3/15/2024 1:56 AM
106	Residents Not enough tee times for local golfers, especially in the morning. If you look at many clubs for visiting golfers you are restricted to later tee times during the day.	3/14/2024 11:26 PM
107	Online Outdated The number of online tee times are not sufficient. The telephone system is cumbersome and what seems like a mad scramble 24 hrs prior to play is neither	3/14/2024 10:59 PM

	ideal or allows sufficient time for non locals to plan. The	
108	New Online Residents It would be useful to have some more local times bookable online, and for some local times on the New to be set aside for pre-booking as well.	3/14/2024 10:53 PM
109	Residents Never enough times for the people of the town , which is what the trust is there for	3/14/2024 10:52 PM
110	Phoning Residents if you phone bang on opening time i have never once been in the que under 45 calls in front of me? how is that possible. why is one course not locals only till 12 noon it can be moved between the eden the jubilee and strathtryum. again it basically boils down to dont get enough money from a local	3/14/2024 10:19 PM
111	Outdated Sometimes difficult to understand the booking system.	3/14/2024 10:04 PM
112	Online More local times to book on line should be available	3/14/2024 9:55 PM
113	Visibility Cannot see what times are available and how many tee times have been pre-booked	3/14/2024 9:48 PM
114	There needs to be a clear link to telephone and online availability. Local times are often taken by prebooked visitors.	3/14/2024 9:35 PM
115	Positive It seems to work well for us, but we are only using it on our two trips here a year. I can see where if you are trying to get on the Old over the course of 5 or 6 months where the tourists are here it could be frustrating. We try to take advantage of the Dark Times if they are available.	3/14/2024 9:26 PM
116	Not everyone is IT literate so you should still be able to phone and book a tee time!	3/14/2024 9:26 PM
117	Again, just want to have some sort of priority for the old course. The emails and website call us "members" yet I have no priority on the old. If anything, maybe just the opportunity for dark times if we fail in the ballot like the locals. For those like me, we only get a matter of days a year to get on the old course. Students and locals can play almost any time.	3/14/2024 9:17 PM
118	But I have not been able to play The Old Course in the last 2-3 years, I have entered the ballot manytime without luck, and disappointment for visitors. I feel it might be easier if the visitor had entered the ballot and I am one of the other players.	3/14/2024 9:13 PM
119	Phoning Very rarely do you get a tee time around the time or course you want to play. Regularly calling at 9am you can be in a very long queue & then do not get anytime. Online tee times for locals are very limited & again it appears the same names day in day out manage to get these tee times however unsure as to how this is possible??	3/14/2024 9:10 PM
120	Online Almost impossible to get a time through the online booking system. Unless you are one of the select few who gets the same times every Saturday and Sunday... Looking at you Tom Gallagher... The phone system is awful. To stand any chance of getting a reasonable time 24 hours ahead you have to hit dial at exactly the right time or you are 40+ in the queue.	3/14/2024 9:06 PM
121	Outdated Booking system is very poor. We have BRS system at DGC and it works perfectly, can book online no problem. For comps booking opens two weeks in advance and can always get a time. I find it to be a great effort to try book a time for a game around the links. I can imagine it to be a challenge to find a system that works well given the very large volume of people looking for times at the links, but the current system doesn't work well in my opinion. Needs to be addressed.	3/14/2024 9:03 PM
122	Limited tee times released and often told to wait until day before to get a course or suitable time	3/14/2024 9:02 PM
123	I have not been able to book advanced times for over 5 years now.	3/14/2024 9:01 PM
124	Online Phoning Very few online times bookable. When phoning if you are not on the dot of 9am you are 80th in the queue. If you are not local its tough to get times on old course.	3/14/2024 8:57 PM
125	Online Online would be much easier option	3/14/2024 8:49 PM
126	Unless you are available and quick on the draw you can almost never get a time before 10.00 am	3/14/2024 8:45 PM
127	Visibility 1. Phone queueing system is good in theory but if you are more than 2 seconds late you are not in top 50. Has to be a better way. 2. Why can't the website show which phone-booked times have been taken and which are free? 3. More times should be available for ticket-holders to book online.	3/14/2024 8:45 PM
128	Online Additional online times with advance access would be good to have. Avoid long	3/14/2024 8:38 PM

	queues waiting on telephones	
129	Positive The staff answering the phones for booking purposes are extremely friendly and helpful. As one who uses the system 3 or 4 times a week, it has been possible to establish a rapport with many of the staff.	3/14/2024 8:36 PM
130	As above.	3/14/2024 8:21 PM
131	As previously stated	3/14/2024 8:15 PM
132	Ticket holders Need more links ticket times	3/14/2024 8:10 PM
133	Residents It could be improved to accomodate local golfers in the prime times	3/14/2024 8:07 PM
134	Visibility I would prefer to see more pre-bookable online times available to ticket holders. It would also be helpful if you could view on the booking total when telephone times have been booked. A "Live view" would be helpful.	3/14/2024 8:06 PM
135	Phoning Have regularly been number 50+ in the telephone queue to get the prime tee time I want.	3/14/2024 8:05 PM
136	Outdated Probably not a lot that can be done, but on line and 9am scrum to book times is random and seems like on line times get bagged the same old names. Its very frustrating when you have got into a time slot and it says half way through someone has booked it. By the time you come out and try to access another slot its good night Irene.	3/14/2024 8:03 PM
137	The whole ringing up process to book a time in advance seems inefficient. I think it would be good if each day the first 6 tee times on a designated course (rotating each day, ie. Monday New, Tuesday Jub, Wed Eden, Thurs, Castle, Friday Strath) should be reserved for 2 ball competitions.	3/14/2024 7:59 PM
138	Online Insufficient online bookings available and telephone booking system not fit for purpose. Also the same golfers names always seem to get the same peak tee off times with suspicious regularity.	3/14/2024 7:55 PM
139	See above	3/14/2024 7:52 PM
140	Residents It appears the links Trust are not very interested in local players,governed by greed.	3/14/2024 7:51 PM
141	Need to have a benefit for paying £895 per year.	3/14/2024 7:46 PM
142	Two systems which don't talk to each other. The portal (which does not automatically refresh), and the phone system which by its very nature cannot show times which have been taken either by pre-booking or club usage which doesn't show on "Busy Dates" page when there are less than 15 times being taken. To be able to know what times are to be available it's necessary to phone prior to the booking day to enquire what slots are available. This is an unsatisfactory way to run the most popular seven courses, certainly in the UK.	3/14/2024 7:46 PM
143	New Too many people book jubilee then play the new course taking tee times	3/14/2024 7:43 PM
144	App based system Think there should be an app, where we LTH can see cancellations on all courses rather than calling up. Lots of locals move from Jub to New course, and it would give us more opportunities to use these times.	3/14/2024 7:43 PM
145	Positive Easy to phone in teeing off times	3/14/2024 7:42 PM
146	Should be far easily bookable than a phone call at a certain time.	3/14/2024 7:36 PM
147	Online Visibility There should be more tee times allocated to local golfers. The booking system should be more transparent with all bookings able to be seen on line.	3/14/2024 7:35 PM
148	Online Need More online times	3/14/2024 7:29 PM
149	Online Phoning is archaic - online should be offered in all cases.	3/14/2024 7:21 PM
150	In person It seemed to be better when times were made by phone or in person.	3/14/2024 7:19 PM
151	Positive I would like to get better times, in time slots I would prefer on a more regular basis. However, I also recognise that the Links Trust income is important for the upkeep of the courses and facilities which we all use and enjoy.	3/14/2024 7:16 PM
152	Phoning Online times very hard to secure. Telephone times are often very difficult too, even when calling on the opening time	3/14/2024 7:12 PM
153	If you get through quickly it's good, very few times available online which is frustrating	3/14/2024 7:09 PM

	sometimes.	
154	Not enough tee times available online. Everything these days is done online, not by telephone.	3/14/2024 7:06 PM
155	You are unable to book sufficiently in advance when planning a trip	3/14/2024 7:03 PM
156	Too few times available online. Too few times available at reasonable notice. Telephoning the day before makes planning or bringing guests difficult. Being unable to book New Course needs to be reviewed as it distorts the numbers wishing to play the Jubilee	3/14/2024 7:01 PM
157	Outdated The phone system is a complete lottery. Online seems almost impossible to get a time with the same people getting a time every week. Usually end up trying to phone the day before play which doesn't really allow you to make any plans if you have guests or any other activities on that day.	3/14/2024 6:58 PM
158	Visibility The availability of tee times is opaque as is access to courses, lack of transparency about how it all works, preference given to revenue generating golfers	3/14/2024 6:57 PM
159	I do think members of The St Andrews GC should be given preferential tee times over tourists.	3/14/2024 6:54 PM
160	More tee times should be available on line and all bookings should be able to be seen online and vacant slots are bookable.	3/14/2024 6:54 PM
161	When booking tee-times a week in advance or the day before we need transparency on how many tee times are actually available and not already pre-booked. Many of us have worked out how to get to the start of the waiting list for phone callers, often being in the top 10 of callers, yet we are often told the first available tee time is in the afternoon and often in a dark time when there's no guarantee of finishing your round. This makes planning a game at the time you'd like to play, especially with visitors, almost impossible. Even if the booking system showed 'tee time unavailable' that would help groups plan better. Transparency is key - the system is already there to deliver it! Although the new 2924 system hadn't addressed this issue!	3/14/2024 6:50 PM
162	Getting a time is an unseemly race to log in to the system (or phone) the instant that the system goes live.	3/14/2024 6:50 PM
163	The day before booking is a wrong. It should be perhaps 5 days before.	3/14/2024 6:49 PM
164	Insufficient local times and inability to book New course very frustrating	3/14/2024 6:49 PM
165	Always too busy to get times online and phone systems cannot cope with demand	3/14/2024 6:48 PM
166	I think that more advance tee times should be made available to links tickets holders. Having to phone up the day before and being unsure what you can book makes landing ahead difficult.	3/14/2024 6:45 PM
167	There should be full transparency online - what is booked already for visitors and what is available. It should at least be as user friendly as BRS.	3/14/2024 6:45 PM
168	A joke trying to get tee times either online or on the phone	3/14/2024 6:44 PM
169	I don't know if I'll be working seven days in advance of when I want to play so invariably I'm '68th in the phone queue the day before and it's 0700 or 1500 on the Strath'.	3/14/2024 6:44 PM
170	The main basis of booking is still over the telephone which has not changed in 20 years. Unbelievable the online system is so poor given the income generated by the Links.	3/14/2024 6:44 PM
171	More ability to book more than a day ahead, usually same names in online times	3/14/2024 6:42 PM
172	If you call 5 seconds late you are number 60 in the queue with no chance of getting a tee time.	3/14/2024 6:38 PM
173	Crazy 9:00 am phone rush every morning. Not sure of a better system though.	3/14/2024 6:37 PM
174	I find the new online booking system is actually less user friendly than the previous iteration. I tend to use it on a phone or tablet	3/14/2024 6:33 PM
175	Overall it is good and staff taking telephone bookings are polite and friendly. It could however be improved and the point that is constantly raised by fellow golfers is not being able to book any times on the New Course. In this day and age this seems crazy.	3/14/2024 6:32 PM
176	Having to commit to waiting in a phone queue the day before is absolutely ridiculous. I refuse to believe that an organization as wealthy as the links trust cannot come up with a better solution and that there are so few tee times available to locals across 7 courses.	3/14/2024 6:32 PM

177	Early morning times eg 1st hour should be for ticket holders, especially in high season, that would help to avoid lengthy rounds, therefore hopefully helping to set the pace of play for the rest of the day	3/14/2024 6:29 PM
178	I don't think there are sufficient tee times to book online and you are less likely to get the time you want calling up the day before.	3/14/2024 6:27 PM
179	We play the telephone lottery	3/14/2024 6:23 PM
180	It is very disappointing to phone bang on 9am to find you are 93rd in the call queue. By the time you get to speak to someone all the times you would prefer have normally gone. I also don't see why you can't book the New Course. The online times that become available 1 week in advance are gone in seconds !! There needs to be more early morning online times in my opinion,	3/14/2024 6:20 PM
181	Why after Covid did the phone lines not revert to opening times of 07.00 & 08.00 Summer & Winter respectively. I have yet to meet anyone whilst waiting at the Starters Boxes who thinks turning either the Eden or Strathtyrum into two nine hole courses over the winter to be a good idea. It was understandable during Covid when not all the courses were open.	3/14/2024 6:19 PM
182	The switchboard opening at 09.00 AM is a disgrace, most people are at work and unable to join a line of 80 other people all on hold. I've yet to see an available tee time on the online booking system	3/14/2024 6:16 PM
183	There are a number of ways to book a time. However for the 9 am next day booking it normal to be very far down the queue as some ticket holders use computer skills to make their phone exactly on the hour.	3/14/2024 6:16 PM
184	I was upset to read the changes to the queue. Merit should matter and those willing to stay up all night to get a chance to play have earned their right versus the move to a blind luck of the draw approach. I queue at times and find it a positive experience, meeting golf lovers from around the world who care so deeply about playing the Old that they are willing to earn it by all means necessary. I find that to be a beautiful thing and am sorry to see it go away.	3/14/2024 6:13 PM
185	Booking non competition rounds is stressful, often requires 3 touch points through the week to hopefully book a time. The process takes away any level of planning in advance with tee times often not confirmed until the day before, if you're lucky! Don't start me on the 9am phone line process where you generally wait 10 mins to be told there's no availability. The tee time availability has been particularly problematic this winter (more than others) due to the reduced day light and not helped by closing 1 of the courses.	3/14/2024 6:13 PM
186	It feels like a lottery phoning to book a tee time. Local times go in a flash, often to the same players every week. How does that happen?	3/14/2024 6:12 PM
187	Would prefer to have bookable times 8 days in advance between 0900hrs and 1000hrs as I live over 50 miles away about 1 hours 20 minutes driving time the 0700 to 0800hrs time slots are not very convenient.	3/14/2024 6:12 PM
188	Would help if telephone booking opened earlier	3/14/2024 6:12 PM
189	More times should be made available for online booking. Especially a week in advance	3/14/2024 6:12 PM
190	Priority seems to be Tourists not member with tourists in Addition	3/14/2024 6:11 PM
191	Lack of local times	3/14/2024 6:07 PM
192	Should be more on line times and local times available for casual turn up and play and not sold to visitors	3/14/2024 6:04 PM
193	To be fair, I've found calls to reservations are well handled, courteous and helpful.	3/14/2024 6:02 PM
194	The online booking starting the evening before the telephone has very limited tee times available, I think this should be opened up. Although when you phone the next morning you generally get a time that is ok.	3/14/2024 6:00 PM
195	Having to phone at 9am and then join an automated waiting list , to find out you can't get a time or a late time . Being able to see online what courses and times are available would be helpful	3/14/2024 5:59 PM
196	Quite often I find the times available are full and when you turn up there are a lot of empty times.	3/14/2024 5:58 PM
197	Currently I have points that will go unused this year. Planning a game with guests is very difficult. Giving the guest 1 days notice if I've got to phone 9 am the day prior isn't great. People need to plan around lives enable them to get a game. I feel more bookable times or	3/14/2024 5:57 PM

	opening the phone line 5 days in advance would be much better. Overall it's becoming harder to get a time just now and we're currently off peak season.	
198	Too few times available online, some days none. Why is the New Course not bookable? Is the Old Course ballot entirely random? Some people seem to have extraordinarily good luck in getting prime times??	3/14/2024 5:57 PM
199	Improvements required in both the online and phone booking process.	3/14/2024 5:55 PM
200	The system should be more transparent than it is showing all the block booking, so when you phone to book a course for a certain time you know if you have a chance.	3/14/2024 5:53 PM
201	Suits retired or self-employed people. I cannot phone at 9am because I'm a teacher. The online booking system is essentially hundreds of ticket holders scrambling over 4 or 5 teetimes on each course.	3/14/2024 5:52 PM
202	Phone lines are a lottery ..you call.at 0900 and your no 45 in the queue..desk now opens at 9.30 ..once all the times are gone !! Just a farce	3/14/2024 5:52 PM
203	The amount of bookable tee times via online means is embarrassing. Phoning and sitting in a queue (often for 10-15 mins) 24 hours before potential day of play is archaic. And unless you phone 1 second after phone lines open there are often no suitable tee times left. This system also leaves no chance to pre plan days/time off work given the 24 hours before booking scenario.	3/14/2024 5:52 PM
204	Why can't you book tee times face to face with the Links Staff at the check-in desks? Why only phone call Tee Time bookings accepted and why can't two consecutive Tee Times by one person holding a Links Ticket.	3/14/2024 5:50 PM
205	Would like the phone lines to open at 7.00am like they did before covid.	3/14/2024 5:47 PM
206	Its all in favour in the tourists before residents	3/14/2024 5:41 PM
207	Not happy with rules for booking Old for ORD member. No priority.	3/14/2024 5:40 PM
208	Too many tee times blocked	3/14/2024 5:38 PM
209	Online tee times are often gone within minutes of opening the slots	3/14/2024 5:37 PM
210	It should be easier for local ticket holders to book tee times and further ahead - also the fees charged for bring a guest are unreasonably high and points should be carried over from year to the next	3/14/2024 5:35 PM
211	Not enough early local times available .Current electronic booking system a bit hit & miss.	3/14/2024 5:34 PM
212	Maybe would like to book further in advance but with the number of ticket holders feel the current one day ahead phone booking is fairer than an online system	3/14/2024 5:34 PM
213	Over complicated!	3/14/2024 5:33 PM
214	Try and book a few times eight days before, try again two days before and finally phone one day before. It's about time they go all times online or all times by phone call and stop wasting our time trying to beat the rush three times a week.	3/14/2024 5:30 PM
215	Should be an app for ticket holders	3/14/2024 5:29 PM
216	More online members times would help but punishing those who book and don't turn up would improve the system.	3/14/2024 5:28 PM
217	Phoning system is a rat race.	3/14/2024 5:27 PM
218	Next to no experience with it.	3/14/2024 5:27 PM
219	Not enough times on line and they seem to be taken by the same people every week.	3/14/2024 5:27 PM
220	Too many times are on the telephone system & booking times on the New required you have to come to the course. Often the New is not full so playing with friends on that course is difficult to manage.	3/14/2024 5:25 PM
221	Why has Coulson opened the switch board later? Oh to save money and his bonus is based on revenue	3/14/2024 5:25 PM
222	The telephone system does not allow for equality for ticket holders that work and cannot phone at telephone opening times to book for the following day	3/14/2024 5:25 PM
223	Phoning up is a nightmare. Booking online for teh very few local times is not much better.	3/14/2024 5:24 PM
224	It's a lottery as to if you get a tee time and the phone line and online system is like quickest	3/14/2024 5:21 PM

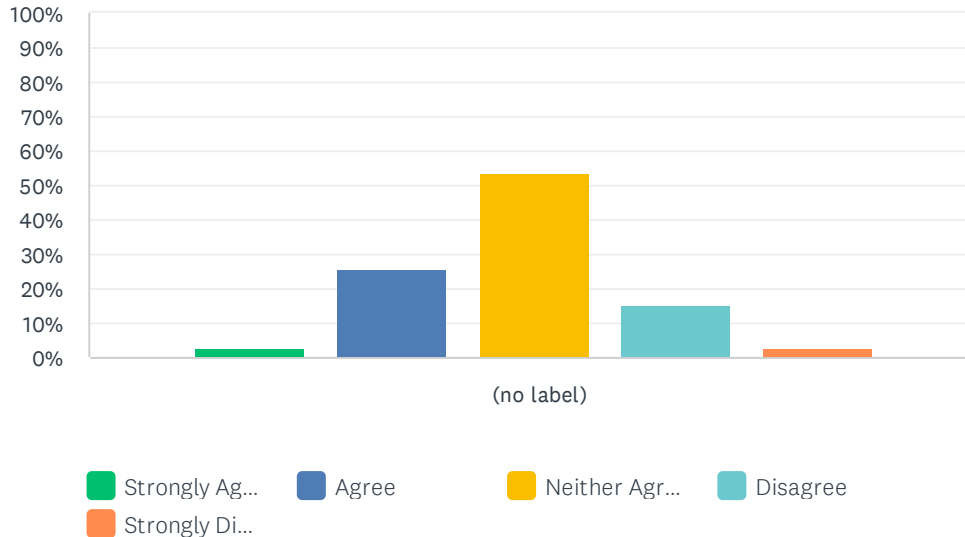
	finger contest!	
225	Would like to see tee times bookable on the New Course	3/14/2024 5:19 PM
226	I play a lot of golf at other courses with friends. They are able to book times a week in advance which allows us to actually plan a game. Also, the cost of a guest is a nominal fee (£20 or less) which is what it should be for a guest, not the extortionate fee the links charge.	3/14/2024 5:19 PM
227	Telephones not opening till 9am is pathetic - they should open before first tee time. Phone and internet booking is a shambles.	3/14/2024 5:16 PM
228	During the summer I find it reasonable but in the winter it is very difficult and they seem to keep aside times for guest bookings when most days the tee is not full. Releasing more local times online earlier will help. I also think ticket holders should be fined when they don't turn up for a time as it's depriving someone else - this happens a lot.	3/14/2024 5:15 PM
229	All booked times should be shown.	3/14/2024 5:13 PM
230	Are we allowed the same number of tee times this last year or two or more being set aside for tours etc	3/14/2024 5:07 PM
231	Very difficult to see the unavailable times on the website and too many block bookings of visitors.	3/14/2024 5:05 PM
232	More use should be made of online booking. The process of phoning for a time the day before play is rubbish, especially when you get through early and still find that there are very few times available the next day.	3/14/2024 5:04 PM
233	Very hard to book at tee time if your not phoning through at 8am on the dot	3/14/2024 5:04 PM
234	Too many visitor pre-booked slots and there is no doubt the Old course ballot is "rigged"	3/14/2024 5:04 PM
235	The booking system is a next to useless and serves no one. It is appalling that certain clubs like the R and A still have preference over other clubs both in number of tee times on the Old, as well as ridiculous club competitions for weeks at a time in peak season, which are rarely if ever even close to being fully subscribed and it is also unfair and inequitable that they still get every second time on the new. This is 2024 and the Links Trust should operate a system with fear or favour to any club.	3/14/2024 5:03 PM
236	Locals should be able to go down to desk and book a time before the telephones open up	3/14/2024 5:03 PM
237	Shouldn't have sold all those blocks to the overpriced US commercial arrangements	3/14/2024 5:02 PM
238	Local times between 8am and 9am cannot be cancelled as telephones are only manned after 9am. This means if a golfer has booked a time between 8 and 9 they cannot cancel and free up a time if they are unable to play	3/14/2024 5:01 PM
239	There should be way more times available to book online rather than by phone.	3/14/2024 5:01 PM
240	Don't like that you can book in the club the day before as driving 40 mins is not practical.	3/14/2024 5:01 PM
241	Very few internet times seem to appear, except on the Balgove	3/14/2024 5:01 PM
242	calling up at 9am 1 day in advance is antiquated.	3/14/2024 5:01 PM
243	We are past covid now I would prefer to see the links booking time's opening at 07.00 again and make the locals links experience more enjoyable	3/14/2024 4:59 PM
244	Again local ticket holders can't times	3/14/2024 4:59 PM
245	Too many phone times available which means Links Ticket holders are disadvantaged, I would like to see more online times made available to ticket holders.	3/14/2024 4:58 PM
246	Very subjective and open to abuse/misuse. A live tee sheet which is accessible to all SAL ticket holders would provide transparency and trust in SAL operations.	3/14/2024 4:58 PM
247	Telephone at 9 .a m is too busy, not enough online times for residents then all the visitors have a serious amount of pre paid times the links no longer care about local people.	3/14/2024 4:58 PM
248	More online times for ticket holders versus guests needed	3/14/2024 4:58 PM
249	I would love them to change the New Course away from generally being walk-ups for booking. The tee sheet should be run in the same way as others - if the R&A are entitled to every 2nd time then give them that allocation (with times released if not booked a certain amount of time ahead). It would help with people booking the Jubilee as a back-up then moving to the New as well.	3/14/2024 4:57 PM

Member Golf Survey		SurveyMonkey
250	I can't see that the recent changes have brought any benefits to ticket holders	3/14/2024 4:56 PM
251	Pot luck over the winter	3/14/2024 4:54 PM
252	There should be more times for local golfers. Especially in the evening times for match play competitions . And during the day for non medal and casual play.	3/14/2024 4:53 PM
253	As a TCT holder I can't book online. Have booked using telephone and online for pay as play rounds - easy enough	3/14/2024 4:52 PM
254	Being a yearly ticket holder doesn't appear to help with obtaining tee times on the Old Course	3/14/2024 4:51 PM
255	It would be good if more times could be booked online.	3/14/2024 4:50 PM
256	Insufficient online times and insufficient advance local times. The phone in at 9 am is a nightmare	3/14/2024 4:50 PM
257	Given the density of the field trying play the Old, I don't know how one could make it better? It is a worldwide destination. All the other courses are relatively easy in securing a time.	3/14/2024 4:49 PM
258	The telephone booking system is inadequate. To telephone at bang on opening and be 50th in the queue is not ideal and often means not getting a suitable tee time on any of the preferred courses.	3/14/2024 4:49 PM
259	Currently all telephone lines open at the same time therefore there are long queues to be connected with an operator. Perhaps make it two tier ie lines open at 9 for next day bookings and 10 for next week bookings to ease congestion?	3/14/2024 4:48 PM
260	Why are locals restricted in booking at the counter until 30mins after phone lines have opened. Very discriminatory.	3/14/2024 4:48 PM
261	There are some golfers who appear to be able to get a suitable time but you need to know the system and process	3/14/2024 4:47 PM
262	Phoning at 9am the day before is an outdated way of operating tee times	3/14/2024 4:44 PM
263	Very complicated system not able to see available tee times in real time	3/14/2024 4:44 PM
264	The on line process fails to prioritise those who access the site early, but are beaten to a time by another ticket holder, failing to get one of the other times. And there are not enough times for Links ticket holders.	3/14/2024 4:44 PM
265	I think the phones should be reinstated from 0700	3/14/2024 4:44 PM
266	It's better than it was before	3/14/2024 4:43 PM
267	Not enough tee time's available for ticket holders to walk on. Not everyone knows what they are doing a week in advance	3/14/2024 4:43 PM
268	I travel to play and have a window time to play in and it can be difficult sometimes to get the tee times I would like.	3/14/2024 4:43 PM
269	Would love to play the New Course more often but full with visitor bookings or R & A	3/14/2024 4:42 PM
270	I this day and age, I am not happy about the R&A getting preferential tee times on the new. The New needs to be bookable as it was during Covid.	3/14/2024 4:41 PM
271	I am in Scotland roughly every other year, so I have played the Links Trust courses very rarely for the past few years.	3/14/2024 4:41 PM
272	Very difficult to get a time via online, I don't think I have ever been successful when booking an advance online tee time, I generally have to phone the following morning and hope for the best, or wait until day before for last remaining times.	3/14/2024 4:40 PM
273	I keep seeing the same names pop up in the ballot results. Would like to know what the criteria is to get picked out as it's clearly not a random draw.	3/14/2024 4:40 PM
274	I would prefer that we could book the Jubilee and Castle course a month or more in advance. I am not supportive of the elimination of the in person queuing system .	3/14/2024 4:40 PM
275	Apart from the Old Course you can't see the start sheet for any other golf course. If it were possible to see all start sheets it might be possible to spot a vacancy with other groups you could join.	3/14/2024 4:38 PM
276	If you book a time you should be able to see it on your computer,at present you can't.	3/14/2024 4:36 PM
277	Having to be fastest finger first seems antiquated	3/14/2024 4:36 PM

278	Having fast internet and/or phoning at 2 seconds to 9a.m. Is the only way of getting times wanted. It's even more annoying when times that weren't available are free on the day because people book and don't turn up (or cancel). I don't have any solutions for booking system but would be very agreeable to some sort of penalties for no shows.	3/14/2024 4:36 PM
279	Shambles of a system. Very clunky. We also used to be able to forward book times months in advance, bring that back.	3/14/2024 4:34 PM
280	Obviously, I would like additional opportunities to play the Old.	3/14/2024 4:33 PM
281	There appears to be an issue with the online booking with the same group of members regularly getting the slots.	3/14/2024 4:33 PM
282	The online booking portal is pointless as unless you are within the first 10 seconds all of the tee times have gone. Calling for a time at 9am is not functional when I am at work.	3/14/2024 4:33 PM
283	Grabbing tee-times at the start of the booking window then giving them up if it doesn't suit seems to be a common occurrence. Noticed for instance that Jubilee tee times are all gone then start appearing in online booking as the date gets closer. Is the system being abused or is it genuine reasons for taking a tee time then giving it up a few days later?	3/14/2024 4:32 PM
284	It's difficult to plan so far in advance and rarely times left if you decide day before.	3/14/2024 4:32 PM
285	I do not know what better system could be used but the current system does lead to a lot of frustration.	3/14/2024 4:31 PM
286	The Links should release all times that have not yet been booked online the day of play. Would make it a lot easier to book times and also less strain on the workers manning the phone	3/14/2024 4:30 PM
287	Tee times seem to be gone almost as soon as booking opens. Frustrating that advised tee times gone then tees seem free if turn up on chance. Wonder if multiple tee times booked then not used.	3/14/2024 4:30 PM
288	It is fair for all as you do not need to book in person, you can book online 7 days in advance and can call the day before	3/14/2024 4:28 PM
289	I haven't used since 2018	3/14/2024 4:27 PM
290	Booking on the on line system is hopeless Very rarely am I able to get a time so then have to join the phone queue which can also be hit or miss	3/14/2024 4:27 PM
291	Day before booking with a long phone queue seems very backward. Transparency of phone queue questionable, when you phone 5 seconds after lines open yet are caller number 45 in the queue.	3/14/2024 4:23 PM

Q13 Do you agree with the statement that the St Andrews Golf Club receive a fair and proportionate allocation of tee times to hold their club competitions?

Answered: 727 Skipped: 24



	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
(no label)	2.48%	26.00%	53.51%	15.41%	2.61%	727	2.90
	18	189	389	112	19		

#	PLEASE ADD ANY COMMENTS	DATE
1	Limited times I do not play many competitions as the places are limited. On signing up there is only limited slots to book for the competition and these are filled very quickly making playing difficult. More club golfers would play competitions if more bookable slots were available. Compared to members in the club the percentage of slots available is very limited.	4/5/2024 10:37 AM
2	As I do not currently participate in competitions via St Andrews GC, I cannot comment. However I would probably play in competitions if there was increased tee-time availability and hence more competitions for the club to create. My comment above relating to tee-booking transparency would also help me identify individuals who I may be able to join to play in a competition.	4/1/2024 11:32 AM
3	Some competitions are hard to get into and others I have no issues. A lot depends on the weather.	3/30/2024 7:38 AM
4	Can't really comment on this as I play all my competitions at Crail being my home club.	3/29/2024 7:07 PM
5	It does seem some competitions are over subscribed. I'm sure the committee have the data on this.	3/29/2024 7:01 PM
6	Clubs and visitors get more than a fair allocation at the expense of Residents	3/29/2024 6:10 PM
7	Winter There seems to be a disproportionate amount of competitions during the winter as apposed to the summer season.	3/27/2024 10:10 AM
8	Old Course I think SAGC should be allocated more times on the Old Course	3/25/2024 5:24 PM
9	I have no idea	3/25/2024 11:40 AM
10	I tend not to play in competitions any more so difficult to comment.	3/23/2024 11:18 AM
11	Frost Would be better in colder months to get slightly later times so comp still goes ahead if light frost early morning (unsure if this is Links related or not)	3/23/2024 11:06 AM
12	Thursday I don't have a huge problem getting a time for club booked competitions	3/22/2024 7:50 PM

	however the other club members I know have big issues. Thursday medal on alternative courses are very difficult to get a booked time - I now don't play in them due to difficulty in booking.	
13	The Links has an impossible task to satisfy all clubs, visitors, tour operators and national and international comps. They will never satisfy everyone - but their Act they should be adhering to does prioritise local golfers which I feel they are not doing well enough. Trust highlighted that LTH had a reasonable percentage of times - over the whole year this might be the case - but during April-Sept I would suggest this is not the case.	3/22/2024 5:39 PM
14	New Competitions on the New course are interrupted by the R&A block booking which often results in very few times early AM for those who like, or need, to play early in the morning.	3/22/2024 10:37 AM
15	Never play medals so can't really comment.	3/21/2024 9:47 AM
16	R and A It seems unfair the R&A members get so much more tee times than any other club	3/19/2024 9:23 PM
17	Not enough access.	3/19/2024 4:50 PM
18	Haven't played enough competitions to know whether time availability is adequate/fair.	3/19/2024 1:24 PM
19	Lack of tee times, eg Alex Fairlie etc.	3/19/2024 11:00 AM
20	Rarely play in competitions, so doesn't affect me.	3/18/2024 9:33 PM
21	I am not aware of them being reduced, so if we as a club do not have enough tee times, that is our problem for allowing to many country members in, who travel from far and wide to play golf in St Andrews. It also hurts other clubs around the country where these members leave and no longer play.	3/18/2024 1:14 PM
22	I have an eyesight issue and cannot play in competitions so cannot judge this	3/18/2024 12:41 PM
23	I've never seen a published listing of allocation of times spread across clubs, accommodation, tour co's, links direct, etc. So hard to provide opinion.	3/18/2024 10:48 AM
24	We seem to play all our comps but I don't know how many problems there are for the committee. The main problems are outside of our reserved times.	3/18/2024 9:48 AM
25	It is becoming increasingly difficult to get a tee time.	3/17/2024 7:51 PM
26	Residents Problem is that most competitions are over subscribed. Residents have advantage over other ticket holders as they can book 13 hours before. ie 5pm on a Wednesday and they have cheaper yearly tickets. Bit unfair	3/16/2024 8:13 PM
27	Senior Section It would great to have a Senior Section within the club and tee times made available for this during the week.	3/16/2024 12:43 PM
28	Access to tee timex	3/16/2024 11:46 AM
29	On a recent occasion a rescheduled competition put members into dark times.	3/16/2024 11:33 AM
30	We now do not have the times for the members who want to play available.	3/16/2024 10:14 AM
31	Don't usually play in competitions	3/15/2024 9:31 PM
32	As I'm nearer 80 years old than 70, I no longer play competitions, so can't answer this.	3/15/2024 8:30 PM
33	Our club get a lot more than the rest of the clubs	3/15/2024 8:21 PM
34	The demand for golf from all sources has increased over the past ten to twenty years. The times allocated to the Club has not. The Links should meet with all clubs every 3 to 5 years and discuss any changes in requirements.	3/15/2024 7:43 PM
35	Have been unable to get a time in at least three competitions so far this year.	3/15/2024 4:37 PM
36	New R and A The club does not seem to get many tees when the competition is on the New Course. The RandA obviously have preferential use on this course for some reason, never been told why, we all pay towards the upkeep and maintenance of this course along with the RandA in equal measures so an age old "tradition" giving preference to one club is elitism gone mad.	3/15/2024 4:23 PM
37	Time could be better and more accessible	3/15/2024 3:40 PM
38	Old Course R and A I agree that the club receives a fair and proportionate time in relation to the other local clubs except the R&A. The R&A receive a much greater number of	3/15/2024 3:35 PM

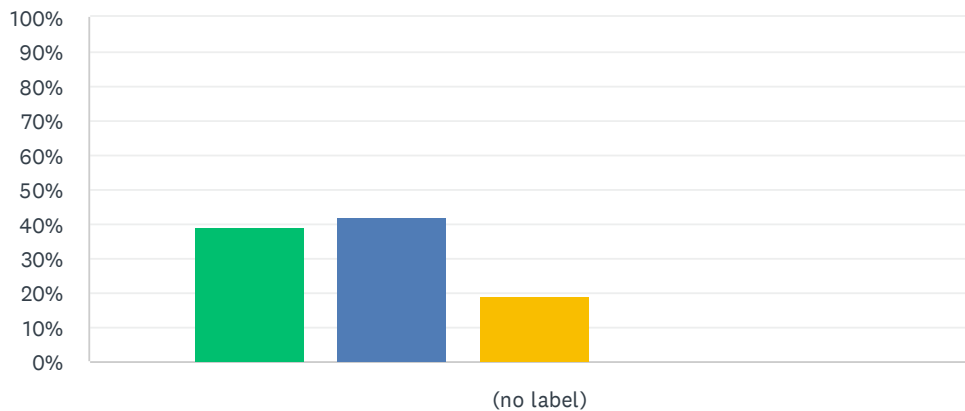
	times, particularly on the Old. With the increasing crowdedness of the courses, all clubs need additional competition times, as unreserved times are now too difficult to use.	
39	I'm working in the summer so I'm not in a position to assess it	3/15/2024 3:04 PM
40	I am not close enough to address that question	3/15/2024 1:48 PM
41	You can't compare like for like when an Act was written to promote and secure access to one Club over others. Should the SAGC receive more tee times/days for competitions, absolutely. Only additional competitions on the Old Course would be filled up completely. Additional days/times on the other courses would not be utilised.	3/15/2024 1:01 PM
42	Should be more.	3/15/2024 12:03 PM
43	Few competitions played	3/15/2024 12:00 PM
44	I WOULDNT KNOW	3/15/2024 10:57 AM
45	The allocation of competition tee times seem to be taken very quick.	3/15/2024 10:23 AM
46	Think we have enough times but should move jan and feb comps to later in the year.	3/15/2024 10:13 AM
47	I can't answer this as I have no idea what the proportion of tee times allocated currently is.	3/15/2024 8:37 AM
48	I don't really play in club competitions so unable to comment.	3/15/2024 8:19 AM
49	New Most competitions have a reserve list as demand exceeds tee times - in particular on the New Course	3/15/2024 7:43 AM
50	I don't know what the allocation is or how it is arrived at so without knowing this I don't feel I can comment on its fairness.	3/15/2024 7:28 AM
51	As a club we must enforce sanctions on members who don't turn up for times. Maybe bar from spring prizes etc	3/15/2024 7:07 AM
52	Seems to be less times available in recent years? That might just be my impression.	3/15/2024 6:57 AM
53	N a	3/15/2024 4:00 AM
54	Would prefer more tee times on the Old Course.	3/15/2024 3:09 AM
55	R and A I agree with the caveat that R&A members seem to get a disproportionate allocation of times.	3/14/2024 11:57 PM
56	Very difficult to get a time in the morning for competition days. We used to have time on three courses for our medals but now we only have one course and limited tee times.	3/14/2024 11:26 PM
57	Should be more times for people who can only play later in the day due to working	3/14/2024 10:52 PM
58	i would say that is a question to ask the golf club	3/14/2024 10:19 PM
59	Often can't play because not enough tee times	3/14/2024 9:55 PM
60	I am not there enough to really comment	3/14/2024 9:26 PM
61	Don't play in enough competitions to comment.	3/14/2024 9:10 PM
62	It seems difficult to get times on a Saturday	3/14/2024 8:57 PM
63	Historically there were still some times out with the clubs reserved times to access, however that is now a thing of the past.	3/14/2024 8:45 PM
64	Option to play unreserved helps, Club competitions are often over subscribed meaning that playing late or being on a reserve list is the only option.	3/14/2024 8:38 PM
65	Not really applicable to me	3/14/2024 8:21 PM
66	Mats We have too many times for competitions during winter conditions when mats are in play and many bunkers are out of play. I estimate that 40% of our weekend medals are now played on the winter course. This is partly due to the change in mats being still in use in March. I have no problem with the requirement to protect the course but it would be helpful if the Links could provide more opportunities to play conceptions in the main golfing season. I estimate that 80% of our weekend medals are played in the first 6 months of the year (3 months of that is off mats and winter course)!! Times provided for the James Terry rounds are only 2 hours or less! Can we make changes to the fixture list?	3/14/2024 8:06 PM
67	Always seems to be a waiting list developed quickly??	3/14/2024 8:03 PM

68	On balance, probably fair given how many people want to play the links.	3/14/2024 7:59 PM
69	Not in a position to comment.	3/14/2024 7:46 PM
70	I wish I could comment intelligently but simply don;t have the background. It seems as if competitions are run smoothly.	3/14/2024 7:45 PM
71	Residents It can be difficult to get into the larger competitions as the screen in the club opens up to local members night before we can use HDID to register and grab a time.	3/14/2024 7:43 PM
72	Cannot provide a view on this	3/14/2024 7:42 PM
73	I feel speed of play would be better in completions which are heavily subscribed if we had more times. We would also be able to have 2 or 3 balls instead of 4 balls which do seem to slow everyone down.	3/14/2024 7:16 PM
74	Allocation should be much higher.	3/14/2024 7:06 PM
75	New R and A We do not have rights like the R & A to shove people off the tee on the New Course. Their right should be challenged.	3/14/2024 7:04 PM
76	I do not have any knowledge of this so unable to comment	3/14/2024 7:01 PM
77	I do think members of The St Andrews GC should be given preferential tee times over tourists.	3/14/2024 6:54 PM
78	Not enough tee times are allocated on weekend competitions	3/14/2024 6:44 PM
79	I play medals elsewhere as find the Links so busy for medals and the time taken to play a round is well over 4 hours. The marshals on duty should be stronger in managing the pace of play.	3/14/2024 6:44 PM
80	No later times	3/14/2024 6:42 PM
81	Not applicable in my case.	3/14/2024 6:39 PM
82	More times needed & not just early times.	3/14/2024 6:36 PM
83	In my experience there are a lot of players who miss out due to insufficient number of allocated tee times	3/14/2024 6:20 PM
84	Difficult to know so links trust should have to make public who ALL tee times go to	3/14/2024 6:16 PM
85	Residents For me the issue with club allocated times is the accessibility of those times to all members as it's now usual practise that the majority of early/mid morning times are taken by members with early / local access to book before the online booking opens.	3/14/2024 6:13 PM
86	Even booking club times go in a flash unless you come into the club to book on a Wednesday evening.	3/14/2024 6:12 PM
87	However one of the Ladies Clubs appear to have a batch of Tee Times most Mondays and Tuesdays which takes up a lot of the morning times.	3/14/2024 6:12 PM
88	Too many comps eg ladies open dunhill etc when we lose access to courses	3/14/2024 6:04 PM
89	I'm not aware of allocated tee times being unused.	3/14/2024 6:02 PM
90	2024 2nd round Jock hutch ...40 mins before R&A the and hour in the afternoon and they are dark times !!	3/14/2024 5:52 PM
91	When the frost policy comes into force there's hardly no times to reallocate	3/14/2024 5:41 PM
92	Membership St Andrews GC caused their own problems by increasing their membership of people outside NE Fife and supporting the Links Trust proposal to allow TLC tickets. This is what puts unnecessary pressure on St Andrews GC allocated tee times.	3/14/2024 5:37 PM
93	I dont know if the club find the times allocated sufficient or not so i cannot comment	3/14/2024 5:35 PM
94	I don't know the 'proportionate allocation values.	3/14/2024 5:33 PM
95	I do not think we get enough times for all members to play in the competitions.	3/14/2024 5:30 PM
96	I rarely play in club competitions.	3/14/2024 5:27 PM
97	Doesn't seem to be enough tee times for club members for club comps .	3/14/2024 5:27 PM
98	There seems like on occasion there are big gaps between competitions then other times there are competitions on both Saturday and Sunday.	3/14/2024 5:23 PM

99	I have little information to object or agree.	3/14/2024 5:16 PM
100	My perception is that there are less times available for club competitions but this is also exacerbated by there being more playing members competing for the times.	3/14/2024 5:08 PM
101	Insufficient data.	3/14/2024 5:05 PM
102	I'm not well enough informed to answer this. It sometimes feejj on a like we get fewer times now than before but sometimes not all times are used up so I don't think we can complain too much.	3/14/2024 5:04 PM
103	Local Clubs and players being squeezed out by visitors. Not enough times and a lot of competitions are now balloted due to lack of times.	3/14/2024 5:04 PM
104	Visitors Our medals are getting pushed more on the jubilee and Eden because of the packages the links are doing for the old and new	3/14/2024 5:03 PM
105	Often very few times	3/14/2024 5:01 PM
106	placing gurst in amongst members competitions is a recipe for disaster	3/14/2024 5:01 PM
107	Visitors As I said in my previous comments the links trust has lost there identity to the locals now it's all down to money now you increased our links ticket price yet the worst it has ever been it's time you guys listened and stop hiding	3/14/2024 4:59 PM
108	I am actually surprised that the Links Trust allows us to reschedule entire competitions due to the first tee time being frosted off for example.	3/14/2024 4:57 PM
109	Seems to be fewer available tee times for comps than there used to be.	3/14/2024 4:55 PM
110	Seem to be a lot of withdrawals	3/14/2024 4:54 PM
111	I am a relative new member so it's very difficult to judge	3/14/2024 4:51 PM
112	I'm not sure on this one. Play in the existing tourneys I qualify for but not knowledgeable on how the Club procures their times.	3/14/2024 4:49 PM
113	Most competitions are fully booked quickly leaving many members without a time	3/14/2024 4:48 PM
114	Not now! We either have more members playing in comps or less times. Perhaps both. First time in 50 years i couldn't get a time for a competition!	3/14/2024 4:47 PM
115	Not enough tee times for the amount of people that want to play	3/14/2024 4:44 PM
116	I would think that almost every member would want more times	3/14/2024 4:43 PM
117	I am not there often enough to know.	3/14/2024 4:41 PM
118	Not sure, I always seem to be able to get a time, as long as I am quick when the times are released. I am unaware if there is a waiting list and how successful that is.	3/14/2024 4:40 PM
119	Not enough information to have a valid opinion.	3/14/2024 4:38 PM
120	Don't play StAndrews club competitions	3/14/2024 4:38 PM
121	Unsure how it works	3/14/2024 4:36 PM
122	I am not familiar enough to answer this question as I am in town only one week a year.	3/14/2024 4:33 PM
123	I don't know what the other clubs get but always find it challenging getting a tee time in a competition.	3/14/2024 4:33 PM
124	Probably something the club can answer better in terms of how full the allocated slots are.	3/14/2024 4:32 PM

Q14 In your experience have you witnessed an increase in golfers playing the St Andrews Links Trust courses?

Answered: 722 Skipped: 29



	ALWAYS	OFTEN	NOT REALLY	ALMOST NEVER	NEVER	TOTAL	WEIGHTED AVERAGE
(no label)	39.06%	41.97%	18.70%	0.14%	0.14%	722	1.80
	282	303	135	1	1		

#	PLEASE ADD ANY COMMENTS	DATE
1	Visitors We know that the links draws visitors and it is nice to see that, however, the links are neglecting their responsibility to ensure that they are legitimate golfers in all respects.	4/5/2024 12:32 PM
2	Ballot Students Visitors There is a noticeable increase in non ticket holders playing. Tickets holder numbers have also increased as the university numbers increase and housing in St A increases. University Students receive the same privileges as residents however they do not pay council tax or are registered in St A as their permanent address. This reduces the number of available times to book for ticket holder. This is especially true of Old Course Local Ballot times. These are limited anyway without adding students who are not permanent residents. Students I believe can join the St A Uni GC and gain local times even if they don't live in St A. Overall - visitor, ticket holder and University numbers have increased making tee times availability less.	4/5/2024 10:37 AM
3	The Links Trust promotes winter golf packages. Creating a demand that did not previously exist.	4/2/2024 3:17 PM
4	Ballot New The courses are much busier now throughout the year, not just in the peak months. It has become very difficult to get into the Old course ballot or to get onto the New, and this seems to be a common experience, talking to other local members.	4/2/2024 3:07 PM
5	Ballot Tee times always seem very busy and becomes much more difficult to secure a tee time. The Old Course ballot has become close to impossible to get a time compared to previous years where it felt that most ballot entries were successful, whereas now very few entries are successful.	4/1/2024 11:18 PM
6	Only my 3rd season so not sure.	4/1/2024 11:32 AM
7	Since restrictions lifted on travel the course have been extremely busy. Last year although quite wet was the busiest I have seen it.	3/30/2024 7:38 AM
8	Ballot As you would expect courses packed in high season. Play Old a few times over winter period due to improved ballot success-little chance in summer months.	3/29/2024 7:07 PM
9	Visitors Seems to be the case since Covid era. Is this visitors or club members playing more or both?	3/29/2024 7:01 PM
10	There are too many offers with hotels from the links trust	3/29/2024 5:38 PM

11	Students Too many tourists and students!!!	3/27/2024 9:28 PM
12	Visitors It is quite obvious to see that there is an increase in visitors.	3/27/2024 10:10 AM
13	In recent years the Links Trust has been increasing its Commercial activities using the courses . In doing so reducing the availability of tee times to Yearly ticket holders.	3/23/2024 3:58 PM
14	Always busy	3/23/2024 12:37 PM
15	There certainly does not seem to be as many on the courses late afternoon early evening.	3/23/2024 11:18 AM
16	Post Covid, people are making up for "lost" time	3/23/2024 11:09 AM
17	Getting harder to book times - even in the winter there are often no times available for on the day.	3/22/2024 8:33 PM
18	Over the past 5 to 7 years the number of people playing the links has increased considerably to the detriment of getting a tee time.	3/22/2024 8:05 PM
19	Ballot There is an issue with the number of Link Ticket Holders which causes an issue during the winter months, a period when accessing the courses was easy making up for the summer chaos. The Links Management increase the number of ticket holders annually thus exasperating the problem. In summer the Links Marketing Team (no need for this team) sell 3 Dat and 7 Day tickets which allow those golfers access to the courses as and when they wish. This has caused the chaos for the Residents and Ticket Holders accessing the courses. The original Tour Operators with times on the Old Course has been fine in the past however there are new random tour operators starting every year and now they are booking their clients over all courses and into what were times used by Resident and Ticket holder golfers who have stopped balloting for the Old Course due to the poor access and time per taken round.	3/22/2024 7:50 PM
20	Ballot Very definitely - highlighted by how difficult it is to get through Old Course ballot.	3/22/2024 5:39 PM
21	Ballot since COVID there seems to be much less ticketholders playing the old course and in the high season getting a ballot is almost impossible.	3/22/2024 10:37 AM
22	Visitors Visitor income is a priority for the Links Trust , and now a lot of new houses will bring more ticket holders.	3/22/2024 8:24 AM
23	The courses have always been busy which is no bad thing in itself so I should perhaps qualify this choice by saying an increase in golfers 'trying to get times'.	3/21/2024 9:47 AM
24	Visitors I felt last summer was particularly busy with high volumes of visitors throughout	3/20/2024 9:50 PM
25	Visitors Too busy and too slow, feels to have been a steady progression over several years. Appears that local golfers are not valued and the focus is entirely on visitors or members of the R&A.	3/19/2024 4:50 PM
26	Visitors Seems to be a lot of visitor pre booked times compared to recent past	3/19/2024 4:27 PM
27	Students Particularly the number of St Andrews students has seen a massive increase over recent years.	3/19/2024 11:00 AM
28	Visitors Visitors are playing more months of the year than they used to. Local golfers increasing as the town expands. Town boundary keeps moving outwards. People retire to St Andrews and immediately receive a local ticket, and don't even have to join a local club, perhaps they should have to wait 5 years before receiving this benefit.	3/18/2024 10:16 PM
29	The new single player booking system on The Old will detract from the experience for Links Ticketholders. For example, if I wanted to play with a relative from abroad who was playing the Old for the first and maybe only, time, to then have 2 single players join us, with caddies, say, would change the whole experience. Removing the option to not have people join is not ideal, from my point-of-view. I'm sure I'm not alone in this, but my feeling is that there is a definite sense of changes being made to increase playing numbers, and following on from that, revenue, to the detriment of the Links Ticketholders.	3/18/2024 9:33 PM
30	I haven't had a ticket long enough to answer this question.	3/18/2024 9:24 PM
31	Too many rounds played on the New Course and Jubilee Course and due to this the courses have become scrappy and untidy with divots everywhere.	3/18/2024 7:53 PM
32	Students Mainly as a result of The Links Trust issuing too many Links Tickets to those who regularly travel over an hour to play their golf. The competition ticket needs to be scrapped. Was brought in to help clubs memberships. All clubs now have waiting lists. Needs scrapped. As well as The Links selling too many guaranteed tee times to tourists. The	3/18/2024 1:14 PM

place is like Disney Land for golfers from May-October. Embarrassing. Also too many student tickets. The university has doubled in size and there are too many students who are on the courses and unable to play to a level which requires them to get round in good time. They need restricted to the Balgove, Strathtyrum and Eden, with only university squad players allowed on the other courses.

33	Visitors As a charity with clear aims to support golf the Trust should operate to a budget each year and once the budgeted income is achieved the number of further visitors bookings should be considerably reduced to favour members. Evidence would probably indicate money chasing	3/18/2024 12:41 PM
34	Having only got ticket in 2020 which was outlier, I assume at weekends which is when I generally try to play it has always been busy.	3/18/2024 10:48 AM
35	N/A	3/18/2024 10:12 AM
36	Booking in advance usually attracts advice on heavily booked periods to avoid.	3/17/2024 6:37 PM
37	Especially summer period	3/16/2024 8:13 PM
38	Since Covid it's become almost impossible at times to get a tee time	3/16/2024 6:32 PM
39	Obviously lockdown limited play, it's great to see the courses played now that travel is encouraged again. What better way to promote St Andrews than to have such well maintained golf courses.	3/16/2024 1:05 PM
40	There was definitely a lull during the pandemic but the recent increase appears worse than pre pandemic levels	3/16/2024 12:21 PM
41	There are too many additional competitions being introduced by the Links. And too many tour operator access times	3/16/2024 11:46 AM
42	Visitors there are far too many visitors. When you see caddies out on the strathtyrum with visitors you know that there is not any times on the other courses due to high visitor demand. There is too much visitor marketing and play in the winter which does not give the courses time to recover.	3/16/2024 11:33 AM
43	Visitors Since covid numbers visitor numbers appear th have increased substantially.	3/16/2024 10:13 AM
44	The increase has been notable in last 10 years, compared to 90s and early part pf 21st century. This is inevitable gic=ven the improvement in facilities. However I do think there are too many players from outside NE Fife coming to play, and the number of Open tickets should be reduced and NE Fife allocation increased. This would encourage more local players, which is more sustainable (reduced car travel) but also the courses belong to St Andrews and should favour local people	3/16/2024 9:37 AM
45	Courses have always been busy, biggest issue can be getting a time on your preferred course	3/15/2024 9:31 PM
46	Visitors Does seem there are more visitors	3/15/2024 8:21 PM
47	The golfing season has increased in length, with visiting golfers coming to St.Andrews through out the winter. Ticket holders are also playing more through out the year as the age profile gets older.	3/15/2024 7:43 PM
48	Visitors St Andrews is becoming a golfing holiday resort and I appreciate why, because of its history etc. There are more and more visitors coming to play which is a good thing however, this appears to be the only thing the Links Trust is interested in, tourists. The Links Trust make millions of ££s a year and yet year on year they keep increasing the ticket price and reduce the amount points a person can have on their card and reduce the discount for bringing a friend/ guest up to play.	3/15/2024 7:02 PM
49	There are more competitions brought to the courses by the links therefore reducing tee times	3/15/2024 5:13 PM
50	Visitors Once or twice a year I book a month ahead to guarantee a time for my guest visitors. Usually this is not a problem but this year when trying a few weeks ago for a time at the end of May I was told that all the Courses were more or less fully booked right through from May-August so had to take one in April	3/15/2024 4:58 PM
51	Yes where tees can be sold they are, link's tickets holders get what's left.	3/15/2024 4:23 PM
52	Year on year it gets busier and this year I think I will be unable to play as it is impossible to book a time. Phone at 9am on the dot and you end up 80th on the telephone queue, that is a nonsense	3/15/2024 3:40 PM

53	New Over the 10 years I've been playing, there has been a great increase. Everything from the singles queue for the Old to the New has changed dramatically with wait times greatly increased. Getting a time on the Jub or Eden has also become incredibly difficult and requires the entire fourball to set alarms and race to the computer, etc. This is not reasonable for a club golfer to have to do to play his home courses. Many of my friends in and around St Andrews have had to take a secondary local membership at Crail or somewhere similar to have ready access to tee times and a decent pace of play. This is also not reasonable to require of a local club golfer and not something many can afford.	3/15/2024 3:35 PM
54	New Far more pay to play. Almost impossible to get on New Course	3/15/2024 3:09 PM
55	I'm a concierge driver for the visiting golfers so I'm aware of the volume of golfers clampering for tee times	3/15/2024 3:04 PM
56	I also caddy at the Links and it is rammed; the playing standard of visiting golfers is generally poor; they should be playing on the Strathtyrum and the Eden Courses, but then it is all about the \$\$\$\$\$.	3/15/2024 1:40 PM
57	Since the 90's the volume of tourists have increased. Over the past 5-8 years the levels of golfers playing the courses will have remained the same. It you wish to play during peak season, you can almost walk onto any course and tee off (apart from the Old and Castle). There is far too much demand for tee times between 7am-10am. Slow play has meant that Old Course times between 5pm-6pm are disappearing due to daylight. Additional tee times on the Old from 3pm onwards (during peak season) should be for local resident ticket holders only, with any untaken times then given to other ticket holders and then to tourists.	3/15/2024 1:01 PM
58	Students I think this additional play is from all different areas, increased local play, students and visitors.	3/15/2024 12:27 PM
59	The Links have actively sold more and more golf packages and tee times on all of the courses. This has the effect of reducing the amount of tee times available to via phone booking and online booking for links ticket holders.	3/15/2024 12:03 PM
60	Visitors There is no doubt that visitor volumes are up, the latest Old 'singles sign up list' is further evidence of the burgeoning commercial operation.	3/15/2024 11:43 AM
61	Yes, since lock down there seems to be a huge uptick in golfers.	3/15/2024 11:19 AM
62	Students To many students and tourist tour allocations	3/15/2024 11:14 AM
63	In recent years I find the Strath is always busy and I have to wait on every tee despite varying my tee off time.	3/15/2024 11:06 AM
64	THATS HOW IT SEEMS	3/15/2024 10:57 AM
65	These Courses are not the property of St. Andrews Links Trust they are looking after them for the people and golfers of St.Andrews.	3/15/2024 10:53 AM
66	Far too many tourists.	3/15/2024 10:44 AM
67	The number of visiting groups of 4s with caddies playing The Jubilee, The New and Castle courses seems to be increasing year on year. This is very good for The Links in regards of money taken through green fees and is very good for caddies, but it seems to be detrimental to the local club players as the groups are not always keeping up with the group in front.	3/15/2024 10:23 AM
68	The courses do seem to be busier even in winter months it seems more difficult to get times than pre COVID	3/15/2024 9:44 AM
69	There seem to be more corporate bookings than usual limiting access to the majority of courses.	3/15/2024 8:29 AM
70	Especially in the summer months can't access T times unless very late in the day so can only play 9 holes	3/15/2024 5:49 AM
71	This last year when I was visiting the place was packed and housing costs were ridiculous.	3/15/2024 5:35 AM
72	Yes especially in the summer with the amount of tournaments that are being played.	3/15/2024 4:00 AM
73	Post Covid period tended to show more growth.	3/15/2024 3:09 AM
74	Visitors SALT selling the winter packages for visitors has had an effect on local golfers, SALT need to remember that links ticket holders are customers too.	3/14/2024 11:26 PM
75	Visitors I work as a golf tour driver and I have seen visitor numbers steadily increasing over the years	3/14/2024 11:07 PM

76	Visitors Participation in golf is greater everywhere, particularly since COVID. It's no surprise the amount of play by locals & visitors is high(er) than might have historically been the case. And the town is constantly growing as well.	3/14/2024 10:53 PM
77	Visitors More and more pre booked times to visitors , towns people should come first weather you're a member of a club or not . About an 80/20 split links ticket holders/ visitors and increase visitor prices	3/14/2024 10:52 PM
78	Would like to see more tee times on the Old Course for Links Ticket Holders	3/14/2024 10:49 PM
79	every year the links are pushing more people out by reducing the time between tee offs. so with the preferential times the links sells off they are flooding the times with holiday makers as they make more money from them than from locals. We even had our tickets raised after covid by a £100 to help outside members get a better deal? I don't remember any other golf courses giving me a better deal?	3/14/2024 10:19 PM
80	New Students Visitors More non UK visitors particularly on the New and Jubilee courses. Also more University students and St Leonards pupils	3/14/2024 10:04 PM
81	A lot busier on all courses	3/14/2024 9:55 PM
82	Visitors There seems to be an increase in visitors numbers year on year	3/14/2024 9:48 PM
83	Our first trip to Scotland was 1991, we have come around 40 times since then. The amount of play has clearly grown over the years. To be honest the last few years seems to be down a bit from its peak around 2015 or 2016, maybe that is just a CoVid thing.	3/14/2024 9:26 PM
84	More tourists even in winter!	3/14/2024 9:21 PM
85	Ballot Old Course ballot in the Winter time used to have e a number of free times on a daily basis. This is not the case anymore. Castle Course rounds of play has increased hugely in the past few years. It is extremely hard to book a tee time, however, it is uncanny how many times you can be out on the courses and see barely any groups out there. Why were all the tee times gone!?	3/14/2024 9:06 PM
86	Some days there are three groups playing same holes! Group on tee, group at drives and group putting on green ahead....slow frustrating playing and too busy.	3/14/2024 9:02 PM
87	University players taking up a lot of dark times and playing slow.	3/14/2024 9:02 PM
88	Varies depending on the world economy	3/14/2024 8:50 PM
89	The courses have never been busier.	3/14/2024 8:45 PM
90	Visitors Lots of visitors returning back since covid. Larger increase in fees paid by ticket holders without many added perks or more playing opportunities	3/14/2024 8:38 PM
91	Ballot Students Visitors There seems to have been an enormous increase in recent years to the numbers of University students availing themselves of their privilege to obtain a local rate Links ticket. I have on occasion, having been successful in the Old Course lottery as a 2 ball, having agreed to 'pair up with another 2 ball, 2 local students. One was a 36 handicapper who did not complete a single hole. How sad if had he been paired with a visitor making a pilgrimage to The home of Golf , from a far away place, paying the full price for a round. There should be some kind of handicap limit, or course access limit, to prevent this. I look at The ballot most days and am amazed at the numbers of St. Andrews University students who are successful most days.	3/14/2024 8:36 PM
92	It used to be relatively easy to get a favourable tee time. Now it's almost impossible	3/14/2024 8:21 PM
93	Like othrt sports there are lots more playing Golf and that is encouraged by the influx of youngsters getting teaching in the game.	3/14/2024 8:07 PM
94	Visitors Yes - post covid the number of visitors has increased significantly making it very hard for LTH's to get tee times or get round in good time.	3/14/2024 8:05 PM
95	Post Covid has been rammed, I guess tourist catch up.	3/14/2024 8:03 PM
96	Ballot Students Way too many people with Links tickets. More students. I thought the initiative of having a competition ticket was a good one, but now too many people are entering comps and getting balloted out.	3/14/2024 7:59 PM
97	Too many TCT and ticket holders. Far too many admitted every year and despite promises from the Links Trust to reduce this has a major impact on local Clubs who lose members!!	3/14/2024 7:52 PM
98	Visitors Post Covid there appears to be a large increase in visitor tee times being allocated	3/14/2024 7:51 PM

99	I don't play enough to give any opinion here	3/14/2024 7:46 PM
100	Visitors At all times of the year. I'd be interested to know if the Competition Ticket has had an effect on all clubs competitions. Even in winter the packages on offer to visitors has a detrimental impact on ticketholders.	3/14/2024 7:46 PM
101	This year will be our 4th visit in 5 years and it certainly seems there are more people playing.	3/14/2024 7:45 PM
102	No relevant experience to allow comment	3/14/2024 7:30 PM
103	Visitors Since Covid there's definitely an increase in visitors, good for the trust but sometimes frustrating for ticket holders.	3/14/2024 7:09 PM
104	Far too many visitors with caddies.	3/14/2024 7:06 PM
105	Students There has been a very notable increase in the numbers using the Links which is hardly surprising given the rise in the student body, the increase in housing and the popularity of the town as a retiral destination. Add to that the apparent obsession of the Trust in attracting ever increasing tourists - and offering it seems local times - and we have a finite availability of tee times being overtaken by demand. Each year , the Trust seems to add yet another tournament to its schedule which compounds the problem as the average golfers are squeezed onto fewer courses.	3/14/2024 7:03 PM
106	New Increasingly difficult to play Jubilee and New courses at desired times due to what seem to be increased demand	3/14/2024 7:01 PM
107	Much more difficult to get a time on the old course. Other courses have heavy numbers trying to book tee times. Cheap " Special " offers by the links in winter of the old and another course should be stopped as September to April are the months locals get a chance to play the courses of their choice.	3/14/2024 6:58 PM
108	Visitors I would be interested to know how many extra links tickets the trust have issued over the years as the whole booking process seems overwhelmed. It seems like they are just desperate to grab cash from either more ticket holders/visitors at every turn to pay for unnecessary gilt lined facilities. At one time the waiting list for tickets was closed for years and rarely opened.	3/14/2024 6:58 PM
109	Post Covid the courses are swamped	3/14/2024 6:57 PM
110	There's definitely way more people playing in the desired tee times on all courses, even during the Winter. I understand there's additional capacity due to booking system loopholes and double bookings...	3/14/2024 6:50 PM
111	Links Trust tickets are great value but there should be a better and fairer booking system on line should be more available for a start and 5 days in advance would be more appropriate.	3/14/2024 6:49 PM
112	The open and competition tickets are not helpful at all, I've stopped playing in match play competitions as it's very difficult trying to organise them,	3/14/2024 6:44 PM
113	Certainly difficult to get on during holiday season.	3/14/2024 6:44 PM
114	Visitors The volume has increased significantly particularly visitor numbers which reduces the opportunities for Links ticket holders to play.	3/14/2024 6:44 PM
115	As I only visit every 12-18 months I have no opinion on this.	3/14/2024 6:39 PM
116	Since COVID.	3/14/2024 6:32 PM
117	Visitors There is an obvious increase in visitors playing the courses year round. However for a non profit organization, the drastic increase in expensive visitors tee times compared to local tee times seems awfully convenient.	3/14/2024 6:32 PM
118	Yes, divot repair is inadequate. I have contacted the links trust about this issue & in my opinion my comments were brushed aside, blaming Crows for the problem! Since covid there has been a deterioration in maintaining the superb condition of the courses. I have had to apologise to some of my guests about this. The courses are being overplayed	3/14/2024 6:29 PM
119	Visitors Almost always see more and more visitors Any marketing material always for visitors never for locals	3/14/2024 6:23 PM
120	The fact that tee times are much harder to book shows that the numbers of players has gone up significantly over the last few years.	3/14/2024 6:20 PM
121	Myself and playing partners always liked to play early, when we did you only saw a few times in front of us booked, now it appears nose to tail from first tee time.	3/14/2024 6:19 PM

122	Visitors Even in winter now there is far more visitors. Many club members from outwith the town and surrounding area in all the town clubs . Resident and NE fife tickets should have more benefits than other links ticket holders, not just price.	3/14/2024 6:16 PM
123	Visitors Tour companies are allowed too many tee times. The season for these visitors has been extended by the Links Trust.	3/14/2024 6:16 PM
124	Winter months are the busiest with less daylight hours to play and many golfers coming from their home courses to play on the links.	3/14/2024 6:12 PM
125	As the course are always in such great condition I would always expect them to appear busy. Especially at times I tend to play between 1100hrs/1200hrs to 1430hrs/1530hrs.	3/14/2024 6:12 PM
126	Although sometimes difficult to get a Tee Time, when on the course it does not appear overly busy. (Eden and Strathtyrum)	3/14/2024 6:12 PM
127	Visitors Caddies do not improve speed of play for visitors in my opinion	3/14/2024 6:04 PM
128	We joined during covid, so saw not sure if current levels are similar to pre covid.	3/14/2024 6:00 PM
129	Visitors My Observation is that there are many more visitors on the courses other than the Old	3/14/2024 5:58 PM
130	Definitely more than in the past.	3/14/2024 5:57 PM
131	Particularly in the morning but not so much later in the day.	3/14/2024 5:55 PM
132	Since Covid the courses are busier than ever.	3/14/2024 5:53 PM
133	3 day packages massively increased	3/14/2024 5:52 PM
134	Especially old and castle course, I've found it hard to get a time in winter on old due to there winter packages.	3/14/2024 5:51 PM
135	High Season increase of footfall traffic slows play up.	3/14/2024 5:50 PM
136	Used to be easy to get a tee time, especially in winter - not any more.	3/14/2024 5:43 PM
137	30,000 rounds of an increase in one year	3/14/2024 5:41 PM
138	Visitors St Andrews Links Trust is always actively increasing numbers of visitors playing the courses. Old Course is full so many package are being pushed for the other courses. The Links Trust cannot officially make a profit so staff and director performance is based on turnover, i.e. so the pressure to increase the number of visitor rounds which decreases availability to Season ticket holders.	3/14/2024 5:37 PM
139	Visitors Seems to be a greater number of visitors now playing	3/14/2024 5:34 PM
140	Visitors In the summer visitors seem to get the pick of times by pre booking.	3/14/2024 5:30 PM
141	Ballot Its far too busy and I rarely get the ballot any more	3/14/2024 5:30 PM
142	Too many tourists	3/14/2024 5:29 PM
143	Courses are full all year round. It's now obvious caddy's are working 12 months a year that alone tells you of the increase in numbers	3/14/2024 5:28 PM
144	Ballot It seems to me that there is a large increase in tour-company sold tee times, particularly on the Old Course, and during peak periods. The Links Trust likes to "brag" about so many times being available by ballot on the Old Course, but in my opinion most of the ballot-available tee times are not at a time of year in which I would prefer to travel to Scotland to play rounds of golf.	3/14/2024 5:27 PM
145	Always busy	3/14/2024 5:27 PM
146	I go past the courses most late afternoons and occasionally walk my dog in the evenings, and I'm always struck how quiet courses are. I feel there is much more scope for people to be able to play in the evenings especially in the summer but the tee times booking are not late enough.	3/14/2024 5:25 PM
147	Coulson wants to make money not manage the Links as he should	3/14/2024 5:25 PM
148	After covid big increase.	3/14/2024 5:24 PM
149	Yes, it definitely feels that the courses are busier - you see caddies on pretty much all the courses now. That's great, but makes getting times more difficult,	3/14/2024 5:24 PM

150	Courses have become very busy since Covid. It feels like the links are trying to maximize income at the expense of members.	3/14/2024 5:23 PM
151	Students Mainly students, over the years I've seen an increase.	3/14/2024 5:22 PM
152	It's just not worth playing in the summer months as it's so slow and that's if you manage to get a tee time in the first place.	3/14/2024 5:21 PM
153	New Visitors Huge increase in visitor numbers since pandemic. Presume Links packages may have a big effect but we are kept very much in the dark as to how many are being sold. New course bookings as part of package is a big issue - as we can't book!!	3/14/2024 5:16 PM
154	In the spring summer months, definitely yes. In the autumn winter I don't think it is nearly so busy and that is why I think Tickerholders could be offered more enhanced benefits like additional winter points, one guaranteed Old Course date, more tee times., member guest days etc	3/14/2024 5:15 PM
155	Visitors Visitors playing at local times	3/14/2024 5:13 PM
156	Ballot More and more tour operator times.this undermines the ballot not just for locals but for everybody else, all so the LT can make more profit, when it is set up as a CHARITY	3/14/2024 5:11 PM
157	Doesn't seem any busier than prior years but more definitely more difficult to get times. Have been in the phone queue #5 or lower and times gone.	3/14/2024 5:09 PM
158	Visitors There appears to be more visitors and ladies playing now.not that I am against ladies taking up the sport it is just seeing more on the courses.	3/14/2024 5:07 PM
159	Visitors Especially visitors.	3/14/2024 5:05 PM
160	Yes on the Old course, no on the other courses.	3/14/2024 5:04 PM
161	I was born (1951) and brought up in St.Andrews and so I can speak with experience. As a boy playing in the sixties I could almost walk on to the Old to play at any time, particularly after school. All courses are overbooked and not fair at all on the Locals who have been squeezed out for commercial and greed reasons by the present Links Trust Managements,	3/14/2024 5:04 PM
162	Ballot What I have noticed is it almost impossible to get an online tee time but people simply not turning up to play the courses they have booked out. I also notice the same names getting the ballot seemingly all the time.	3/14/2024 5:03 PM
163	With all the links packages and competition tickets there are thousands more playing	3/14/2024 5:03 PM
164	Visitors massive increase in visitors playing courses other than the old. the visitors packages have a massive impact on times available to ticketholders	3/14/2024 5:01 PM
165	I'm surprised you want it's to answer that question	3/14/2024 4:59 PM
166	Which adds to slow play from what I've observed.	3/14/2024 4:58 PM
167	Links Trust forget the people of the town own the course not them ! And are only interested in the money now. I'd strongly suggest that is a fact.	3/14/2024 4:58 PM
168	Far too many guest slots	3/14/2024 4:58 PM
169	Unsure	3/14/2024 4:57 PM
170	The St.Andrews Links promote off season golf deals for visitors.This does not benefit local golfers. Also the many golfing days lost to National Competitions and Open compilations has increased incredibly over the years!	3/14/2024 4:53 PM
171	Too many members have made it almost impossible to book medals.	3/14/2024 4:52 PM
172	Ballot Very rarely get a time in the ballot from April - September	3/14/2024 4:50 PM
173	Having come over now for ten years, there seems to be a noticeable increase the past few. Again, I am coming over in high season and for longer duration so that could explain it. We'll see what it's like this summer? Every golfer in the world wants to come to the Home course.	3/14/2024 4:49 PM
174	Visitors Following on from Covid there has been a definite increase in visitors	3/14/2024 4:48 PM
175	Visitors Presumably following Covid many visitors are taking up previously cancelled trips.	3/14/2024 4:47 PM
176	No doubt but St Andrews has increased greatly in size and there are many businesses marketing golf in St Andrews	3/14/2024 4:47 PM
177	I thought last summer was the busiest since I got my links ticket - over 20 years ago	3/14/2024 4:46 PM

178	Depends on the time of year.	3/14/2024 4:44 PM
179	Visitors Visitors should not have access to early times.	3/14/2024 4:44 PM
180	Ballot Visitors There seems to be more visitors and the ballot success is a rare occurrence.	3/14/2024 4:44 PM
181	Visitors Fewer available times due to volume of visitors.	3/14/2024 4:42 PM
182	But you can never get a tee time in the old vourse	3/14/2024 4:39 PM
183	New It's very hard to turn up and book a time on the new.	3/14/2024 4:36 PM
184	Links ticket holders who are members of a local club should be afforded the ability to book times at least a month in advance.	3/14/2024 4:34 PM
185	It gets busier every year and the opportunities for links ticket holders to play is reducing year on year.	3/14/2024 4:33 PM
186	New Recently (over Winter) the courses seemed a lot busier than before. Much longer wait times encountered when using the queuing system on the New Course. I used to say "we'll get out within 1 hour" but this hasn't been the case recently.	3/14/2024 4:32 PM
187	At the moment, I feel there are too many packages offered by the Links Trust reducing our chances of obtaining a tee time.	3/14/2024 4:30 PM
188	Old Course always busy but feels noticeably busier on the other course as well. Assume this shows the regular promotions by Links Trust is working but less good for ticket holders.	3/14/2024 4:30 PM
189	The 3 day unlimited ticket has greatly increased use of the courses especially at night . Also made booking even more difficult	3/14/2024 4:27 PM

Q15 Please share any other comments you have below:

Answered: 226 Skipped: 525

#	RESPONSES	DATE
1	Slow play The links should also either ensure visitors have either adequate personal insurance or included an additional levy into the booking system, because of the non-golfing tourists that visit and walk the courses, at sometime, someone is going to be severely injured. Better signage is absolutely required to keep tourists aware of how dangerous a golf course can be.	4/5/2024 12:32 PM
2	Profit Slow play I am aware of the increased visitor golf on the courses as I experience it while playing. I believe these may be packages sold by the links trust which are advance bookings on specific dates. However these booked tee times are not visible online to the ticket holder when booking. These booked times cannot be seen online which results in less slots available to ticket holders. Available slots should be visible to all and advance bookings should be visible. This is only fair as the ticket holder could be waiting in a call queue of 100 golfers when slots are already booked by packages sold to visitors by the links trust or other golf booking agents. The ST A links courses are owned by the residents of St A I believe and the Links Trust is employed to manage the asset for them. The preferred golf times and amenities should be for the ticket holder priority and not the visitor. Overall a more robust, fair and less cumbersome method of booking is required. Speed of play should be addressed by rangers at the time and not left to clog up courses. The Old Course and other more difficult courses should be handicap limited to increase the speed of play. Less experienced and higher handicap golfers should be limited to easier courses which are more appropriate to their level of skill.	4/5/2024 10:37 AM
3	Booking system My suggestion would be to improve the tee-booking system for transparency and ease of use to all - members and visitors alike.	4/1/2024 11:32 AM
4	Quality The character and quality of St Andrews golf really is incomparable.	4/1/2024 7:22 AM
5	Links Trust have lost the ethos of golf in St Andrews	3/29/2024 5:38 PM
6	Quality You all do a wonderful job protecting the game and those beautiful Courses in St Andrews—it is an honor to play and support your organization.	3/29/2024 5:23 PM
7	Quality Being a member at The St Andrews Golf Club and having the Links ticket has been the highlight of my life. Thank you. Eric Peterson	3/29/2024 4:04 AM
8	As an International member I've completed as much as I could - cheers	3/25/2024 6:40 PM
9	Points It would be good if 'unspent' guest points could be carried in some way to the next year, e.g. 50% of any 'unspent' to next year, or carried for next year only up to a certain maximum	3/25/2024 11:40 AM
10	Profit In my opinion, the Links Trust appear to be more interested in accommodating visitors rather than looking after the interests of local golf clubs and their members.	3/24/2024 10:14 PM
11	Joined the Dukes so I could have access to a quieter course to be able to play 9 holes after work, without too much hassle. links ticket good value, don't play enough club competitions to have a strong view on them. Though when played previously seems difficult to get a time due to level of players in SAGC competitions.	3/24/2024 9:34 AM
12	Ticket holders I wonder how far from the original requirements of the Links Trust in 1974 , they have expanded into so many other commercial activities, to the detriment of the ticket holders they were meant to represent.	3/23/2024 3:58 PM
13	Ticket holders Overall there will always be a need to balance availability of tee times for ticket holders, guests, visitors and Club competitions. Seems a reasonable balance is operated currently. It does need to be continually monitored tho.	3/23/2024 3:27 PM
14	Improvements would include more tee times on popular courses including old	3/23/2024 12:37 PM
15	Booking system If I know when I am going to be playing and try to book ahead whether by phone or online they are invariably booked. I am seriously thinking of joining another golf club if things don't change.	3/23/2024 11:18 AM
16	SINCE I AM AN OVERSEAS MEMBER, MOST OF THE ABOVE DOES NOT REGARD	3/23/2024 9:06 AM

	ME....	
17	Booking system It's certainly becoming more difficult to book certain courses in the summer months for non competition rounds, but with advance planning it's doable.	3/22/2024 9:09 PM
18	New course The latest from the club about signing in to the jubilee and then playing the new course seems punitive to anyone who doesn't sign in via the app and instead signs in before leaving home. This will affect the older members in general. Maybe if the Links Trust made local times available on the New this would be a non issue - surely the R&A have been repaid for funding the course nearly 130 years ago. Maybe that should be raised and an actual answer asked for?	3/22/2024 8:33 PM
19	Ticket holders Over the years as a new CEO and his regime takes office the Resident and Ticket Holders access to the courses becomes more difficult. The last few years access has become fairly intolerable for many with the management numbers and salaries increasing exponentially, this is not in keeping with how the originators of the Act would have envisaged the outcome. Many of the Trustees do not have any interest in golf nor St Andrews and therefore may require to be revised so that local golf clubs and residents can rein in an out of control management team.	3/22/2024 7:50 PM
20	Booking system Will there be a survey about the club? This just seems to be about the Links Trust and tee times, which seems a bit one sided. I think the links ticket offers great value. The Trust could benefit from a new booking system and that would certainly help members see what's available, however it is a very busy place.	3/22/2024 7:45 PM
21	Along with the increased difficulty of getting a time to play on the course you'd like to play, I have a feeling that the Links are pushing locals (Links Ticket holders) towards the Eden and the Strath, reducing our ability to play the "premium" courses.	3/22/2024 5:45 PM
22	Ticket holders Links will never get it right for everyone - but they could do better for LTHs and be more open with their information.	3/22/2024 5:39 PM
23	Ticket holders appreciate the visitors are what keep our ticket prices low and it is very good value but it feels more and more these days that ticketholders are almost an unwanted nuisance to the Links, particularly on the old course.	3/22/2024 10:37 AM
24	Ticket holders The Links Trust need to recognise a balance between the local community and the Visitor income they now prioritise. However I can only surmise that the relationship between the local Clubs and SALT has deteriorated over the last 20 years , and now there is no sensible dialogue in the Clubs favour.	3/22/2024 8:24 AM
25	As an international member, I wish we had more events. I realize that a Member-Guest style tournament may not be appealing to the local members, but they are wildly popular here in the USA. I have served committees for these events and have many ideas as to how it might work there if there was an appetite from the power-at-be to hear those ideas.	3/21/2024 8:59 PM
26	Profit Ticket holders I do wonder if the original objectives of the links trust is being eroded by a focus on visitors rather than the residents of St Andrews. I fully accept that our visitors bring in a valuable revenue stream which we all benefit from but perhaps the pendulum has swung too far in favour of non-locals	3/20/2024 9:50 PM
27	Well done with completing a survey of the membership. I hope the data proves to be useful and leads to a positive change.	3/19/2024 4:50 PM
28	Comps Ticket holders The Linjs Trust is a charity that cloaks everything in secrecy and poor transparency so it's impossible to have a debate about any potential misuse. Another issue is the rule of 3 balls in competitions when the golf courses are full of 4 balls. The catering facility in our Club is particularly poor and needs to be addressed. Surely a project team could be put together to resolve these matters in a timely fashion.	3/19/2024 11:00 AM
29	Castle The restricted ticket should include the Castle course. Don't understand why the Castle and Old are linked together. I would be happy to forgo the Old course, but do like the occasional game at the Castle.	3/18/2024 10:16 PM
30	Profit Ticket holders St Andrews Links has become way too commercial and is not now there as the 1974 act depicts for the people of St Andrews	3/18/2024 7:53 PM
31	Profit The Links Trust need to remember what they were established to do. Maintain the courses for the benefit of the people of St Andrews. They are too commercial and only looking for ways to make more money, spend more money, and get big bonuses. Tourism needs to be curtailed.	3/18/2024 1:14 PM
32	Whilst being very happy to see this initiative the Committee could have better explained its purpose, what might subsequently happen, whether other clubs are working in a similar way	3/18/2024 12:41 PM

and why they decided to take this action now

33	Rangers Lack of rangers on the smaller courses to speed up play	3/18/2024 11:50 AM
34	Ticket holders I've been a member of the Club and had a Links ticket for over 20 years and it's never been harder to get a game of golf. The courses are mobbed all the time. To many golf tours and times allocated to visitors.	3/18/2024 9:48 AM
35	Quality Staff ar in Reservations , Starters and Greenkeepers are always helpful and pleasant.	3/17/2024 6:37 PM
36	Waste of my time	3/16/2024 8:43 PM
37	Booking system The majority of my friends and club members, are all singing from the same hymn sheet regarding the booking system. If this can be addressed and altered then I for one would give the Links 100%, but as it stands they only deserve 80%. The senior Management need to hear and listen and act on what the people are saying, not just hearing	3/16/2024 8:17 PM
38	Quality Although some nrgative comments, I am overall happy with what I've got	3/16/2024 8:13 PM
39	It is very difficult to provide subjective answers to a lot of the questions without the actual data for each Club and visitors	3/16/2024 2:45 PM
40	I am unsure what the Links ticket has to do with the St Andrews Golf Club. I will need to look back at the minutes of the meeting where the issue was brought up. If this survey was referring to a golf course owned by the St Andrews Club then I would see the relevance of this survey. It does seem like it's a witch hunt against the Links St Andrews. It is important to remember that the St Andrews Links is the reason the St Andrews Golf Club can be successful.	3/16/2024 1:05 PM
41	Profit PERHAPS TOO MUCH PRIORITY GIVEN TO TRAVEL COMPANIES	3/16/2024 12:36 PM
42	New Club has decreed that only one competition can be entered for one round. This means the long established tradition of entering a SAGC and New Club competition on the same round cannot occur. I gather this is due to Scottish Golf not recognising the unique situation of St Andrews links. It would be good if this was sorted out.	3/16/2024 12:21 PM
43	Ticket holders Can the club please raise the issues of lack of residents and ticket holder times and pace of play with the links. The condition of the courses continues to deteriorate due to overplay and this should also be highlighted.	3/16/2024 11:33 AM
44	Ticket holders The promotion of visitors wishing to play golf on the links courses has reached a peak and every year after the Open increases again	3/16/2024 10:50 AM
45	Booking system Please simplify the system. In addition it would be good to know how many tee times are allocated to sport tour companies.	3/16/2024 10:13 AM
46	Booking system Quality Overall the experience at the links is good, getting a time to play can be frustrating	3/15/2024 9:31 PM
47	All ticket holders whether full or restricted should have the same rights as per the conditions of their ticket as each other and pay the same amount.	3/15/2024 8:36 PM
48	Good idea of golf club to survey members on important matters.	3/15/2024 7:43 PM
49	Profit This year there is the Ladies Open, Eden Trophy, The Links Trophy, Collegiate Competition etc. There is no discount on a ticket price when there is a major tournament being played , Open Championship, British Ladies Open. All in all I think the Links Trust have lost sight of why they where set up and seem to be an unregulated body running the courses, unaccountable to anyone.	3/15/2024 7:02 PM
50	Ticket holders Links trust need to stop referring to links ticket holders. There are residents which is stated in the links act.	3/15/2024 5:13 PM
51	Quality Overall great value if you avoid the busy times / courses	3/15/2024 4:58 PM
52	Ticket holders Whilst I appreciate the need for visitor revenue, it has become harder year on year to obtain tee times. The aim of maximising revenue for the Links Trust seems to be the overriding factor in determining tee time availability for ticket holders.	3/15/2024 4:37 PM
53	Booking system Booking by telephone should start earlier each day	3/15/2024 4:35 PM
54	Ticket holders Wouldn't it be great if I didn't feel like a second class citizen as far as the links trust is concerned. I am definitely not a valued customer but thanks for allowing me on the courses some of the time.	3/15/2024 4:23 PM

55	Ticket holders It is so disappointing as St Andrews was such a special place to play golf but now there is no special feeling as it is too busy, impossible to get times and I think in my opinion members are treated terribly like we should not be there and our money is not wanted . This is not a reflection on the club as the one thing that keeps me paying my fees is that I am a member of the St Andrews club and do like being part of that but the links are ruining it members but as I say I would assume that is the plan given the huge increase in a full ticket, again by design so non local members do not take that option leaving the links more times to sell at a premium and can only surmise this was the business plan say three years to go get the money back that was lost. But huge amounts of money can spent year on year on buildings towards year end !!!	3/15/2024 3:40 PM
56	Thank you for taking this up. It is of great importance and very timely. I think the New Golf Club will have similar frustrations and working with them would increase the impact when presented to ICLC and the Links. Best of luck, Andy	3/15/2024 3:35 PM
57	For the money being paid now in a season ticket compared to years gone by, it is less appealing, as ticket costs have increased hugely for the same/similar service, thus making it a poor return or suspect value for money!	3/15/2024 3:14 PM
58	Ticket holders Links ticketholders seem to be at the bottom of the pile. More money rules...	3/15/2024 3:09 PM
59	The links trust need occasional reminders that they are primarily there to run a charity for the people of St Andrews	3/15/2024 3:04 PM
60	Price should be lower & Guests points should be increased for St Andrews residents	3/15/2024 2:23 PM
61	Thanks for everything you guys do.	3/15/2024 1:48 PM
62	Profit The St Andrews Links Trust has developed far outside it's original remit. It has become a massive organisation, with Directors on massive salaries, that requires the volume of income to support it's functions.	3/15/2024 1:40 PM
63	Members new to the club find it difficult to get regular games as there are no walkup groups that I am aware of - say on a weekly basis, meet at 9am, work out who is playing with who, time and course	3/15/2024 1:31 PM
64	Booking system The focus of the Links is to maintain the golf courses on behalf of the local residents. Tee times and booking systems should therefore be focused on this before opening up tee times and booking systems for other ticket holders. All local Golf Clubs should receive proportionately the same amount of tee times/days in a fair and just society.	3/15/2024 1:01 PM
65	Ticket holders I'd like to see locals being able to book all times within 2 hours of the first start time being made available to local ticket holders 24 hours before they are available for visitors to book. It can be frustrating to have a time at 7.30am to play a tie and find yourself behind 3 x four balls of visitors.	3/15/2024 12:27 PM
66	Booking system Ticket holders The booking system is cumbersome to navigate and use, unfair towards links ticket holders and it discourages me from playing at St Andrews in club competitions, general play and bringing guests. I do remember a time "pre Covid" where I was able to book tee times as a ticket holder well in advance which allowed me to plan ahead, arrange family life (child care etc), invite friends and guests and just generally be better organised which meant I played more and seen value in being a links ticket holder. The booking system now seems somewhat "anti links ticket holders" and ultimately leads to a stressful T minus 7 days before I plan to play (usually committed long before this with friends or guest) tirelessly trying to be either the fastest on the buzzer or most patient in the call queue. This then leads to disappointment of some kind, either a playing different course from the one we had hoped, an unsuitable tee time seeing as the slots are scarce and at appear to be the dregs of the barrel, or just not getting a game at all. The amount of times I have ended up along at Crail, Lundin Link or Leven for a game is frankly ridiculous. I know I'm not the only one with similar views and experiences, in fact it's the vast majority of people I speak to. It would be nice to feel wanted by the links trust again. On a positive note, I love being a member of the St Andrews Club and hope to start bringing my daughter along in the coming years.	3/15/2024 12:13 PM
67	Profit Ticket holders The Links Trust need to be reminded what they were formed for, to maintain the courses, to provide facilities for the residents and local golf clubs. Not visitors first! The Links Trust has become a money making machine. The Trustees and The LMC should be holding The Links to account.	3/15/2024 12:03 PM
68	Since Covid I have play mainly in Kinghorn	3/15/2024 11:38 AM
69	Considering that the Links Trust is hosting more and more tournaments we seem to be paying more for the opportunities to play golf reducing.	3/15/2024 11:19 AM

70	Ticket holders Full links tickets holders need better access to the courses	3/15/2024 11:14 AM
71	Booking system I KNOW ITS NOT EASY BUT WITH MODERN AI SYSTEMS IT COULD BE IMPROVED. SEEMS THAT SOME COMPANIES HAVE FORCED INFERIOR PRODUCTS ON THE LINKS AND WERE STUCK WITH THEM	3/15/2024 10:57 AM
72	Profit The Links Trust may have lost the TRUST of the locals. As they seem more intent on building an Empire for themselves with huge salaries for themselves. See	3/15/2024 10:53 AM
73	Booking system Ticket holders Early times on all courses should be allocated to Residents.	3/15/2024 10:44 AM
74	Why does Resident and NE Fife links ticket holders receive more concession points to introduce visitors than ORD ticket holders?	3/15/2024 10:23 AM
75	See above.	3/15/2024 10:01 AM
76	Booking system BOOKING SHOULD BE MUCH EASIER IN THIS AGE OF ONE LINE SYSTEMS	3/15/2024 9:59 AM
77	Thank you for doing this survey!	3/15/2024 8:28 AM
78	Castle Consider a two tee start booking system at the Castle Course and also extend opening for 10 or 12 months of the year.	3/15/2024 7:43 AM
79	Mats I am very disappointed that the links does not properly policy the "mat" policy in the winter, especially on the Strathtyrum, juniors in particular, I spoken to a number of groups this winter and raised it with the links to no avail. This policy is about protecting the courses and not using a mat should be punished with a suspension	3/15/2024 7:28 AM
80	Many people now having to resort to playing only 9 holes later in the day because can't get access to earlier T times because the links trust have sold them to visitors	3/15/2024 5:49 AM
81	Na	3/15/2024 4:00 AM
82	Ticket holders My biggest complaint is that as a home owner in St Andrews for over 35 years, and a local golf club member for over 25 years, I do not have access to the tee times on the Old Course reserved for local residents.	3/15/2024 3:09 AM
83	As an overseas member, I was a Links Trust Yearly member, however the cost was prohibitive. Since I have limited access, only for the short time that I visit, it became clear it a lot of money to participate in a lottery 10-20 days a year.	3/15/2024 1:01 AM
84	It would be great to have more advance tee times for the St Andrews GC. It is quite difficult to rely so heavily on the ballot system.	3/15/2024 12:09 AM
85	Students Too many visitors now on the links and they seem to get preference over Links Ticket holders, remember we are customers too and the Links Ticket prices for residents is controlled by the Linka Act and is not the fault of the residents of the town, but we are being punished for living here. St Andrews students should not be regarded at local golfers as they do not reside in the town all year round and St Andrews is not their permanent residence as they have homes to go back to at the end of each term. There are also many more students in the town than when the Links Act was formed and the St Andrews University actively promote golf as a benefit of studying in St Andrews.	3/14/2024 11:26 PM
86	Sign in As a club SAGC should not be allowing sign in to competitions in the clubhouse prior to times being available on HDID. This is neither fair and discriminates against the many members who are not local.	3/14/2024 10:59 PM
87	Quality For anyone who has a Links ticket this is the best golf deal on the planet, bar none. Anyone who currently believes they are being hard done by needs to have a reality check.	3/14/2024 10:53 PM
88	Clubs must take a stand against the people running the trust as not running it for the people of the town	3/14/2024 10:52 PM
89	Way too focussed on visitors and R and A members	3/14/2024 10:33 PM
90	I think the links trust need to understand that not everyone in St Andrews is a millionaire unlike some of the links workers i don't get paid a six figure wage. So how about getting your act together and allowing the locals to pay by direct debit. Remember your a trust hired to look after the courses you don't own. them we do.	3/14/2024 10:19 PM
91	Ticket holders I think first 2 hours on Eden,Strathtyrum,New & Jubilee should be locals only.	3/14/2024 10:04 PM

92	Profit Trust is getting to greedy, the have forgotten they are running it for the town	3/14/2024 9:55 PM
93	The restrictions on Ordinary links ticket holders accessing times on the Old course is very unfair given that the R&A or "The Club" in the Act can access times irrespective of residency.	3/14/2024 9:35 PM
94	Thanks for asking our opinion, it is always nice to have a voice	3/14/2024 9:26 PM
95	More tourist cash should mean cheaper links tickets or cheaper range balls.	3/14/2024 9:21 PM
96	Thank you for allowing some comments. The links trust survey did not.	3/14/2024 9:17 PM
97	Ticket holders Having moved to Aberdeenshire I am questioning maintaining my Links ticket. I enjoy playing all courses but find it difficult to get on to the Old Course. It was definitley easier several years ago. Have they reduce the Clubs allocation of tee times - certainly feels like it.	3/14/2024 9:13 PM
98	Booking system I play much more regularly in winter due to working in the golf industry. I have notice the last 2 winters there has been a significant increase in visiting golfers (winter package) daily playing between 10-12 on the Old Course (pre booked non ballot time) therefore drastically limits options to play...even as a local it therefore only allows local times (1 hour) per day or you will lot get round with a dark time. Twice this winter I have had to abandon a round in dark times on the Old Course!! This is an increasing issue with many & strongly believe this needs to change as we already sacrifice many tee times over the summer.	3/14/2024 9:10 PM
99	Booking system The booking system is archaic and is structured for visitors paying full green fees.	3/14/2024 9:06 PM
100	As an overseas member I would prefer to be allocated one tee time every other year. I don't even know if that is possible.	3/14/2024 9:01 PM
101	In the summer there is literally no chance of being successful in the ballot as a ticket holder but not local	3/14/2024 8:57 PM
102	Profit The links are now seen as a cash cow for the trust where the pursuit of the visitors money is what drives everything. The links are not there to be enjoyed by ticket holders anymore but simply a way for the people who run it to enhance their bonuses due to increased revenue	3/14/2024 8:45 PM
103	Ordinary links ticket holders have significantly less points and reduced booking privilege that NEF or local players. Old course ballot - priority for twos happy to be paired versus those that don't!	3/14/2024 8:38 PM
104	Booking system Every time you try to get a tee time in the morning the same names always beat you to it ?.??????????	3/14/2024 8:09 PM
105	I have A great Admiration and I am proud to have been a member for a very long tim a Member of St. Andrews Golf Club	3/14/2024 8:07 PM
106	Quality I think we have fantastic value on what we pay, and the walk on to the New is a good means of getting quality golf without booking a time etc. So overall its not too bad really.	3/14/2024 8:03 PM
107	Quality Massive thanks to the green keeping staff for their hard work in trying conditions. It is fantastic to play on great condition courses and I really appreciate the planning and care that goes into their work and maintenance of all the courses. Bernie Li	3/14/2024 7:59 PM
108	Ticket holders Please listen, feedback and change!! Links Trust have lost the patience and confidence of ticket holders and risk serious kick back.	3/14/2024 7:52 PM
109	I find it very hard to get a tee time on the Old Course. I have never been successful in an Old Course ballot in 4 attempts.	3/14/2024 7:52 PM
110	Profit R&A members who live outside NE Fife have an advantage over ticketholders of local clubs who are also outside that area. Easier access to the ballot for the Old and lack of transparency on the website as to how many points they are entitled to for their guests. I don't expect this to ever change. It would appear that the Links Management are being driven by financial gain through visitor fees and as a result ticketholder allocation of times comes last in their priorities.	3/14/2024 7:46 PM
111	I would take anything I say with a huge grain of salt. My opinion is based on a VERY small sample set. I enjoy being a member of the St. Andrews Golf Club and trust their efforts are with the best intentions and for the benefit of all members.	3/14/2024 7:45 PM

112	Some groups of people book different courses for the same day and enter the ballot this should not be allowed	3/14/2024 7:43 PM
113	Wonderful to get out on a summers' evening and whack a ball. Will probably never hold a handicap, but I am still a winner - Golf does wonders for my T2D !	3/14/2024 7:42 PM
114	Rangers Almost not worth playing Old, New, Jub any time between May and Sept, unless you are first thing, as Links Trust now do not patrol these courses properly with any desire to increase the pace of play. Lip services at best. Utter couldn't care at worst. Also the timings that are now used for an 'acceptable' pace on these courses is now 4.15. For courses with no walk between greens and tees, and often around 6k yards. 4 hr should be a max accepted and when a full course in middle of summer, 4.30 at the most. Quite possibly 8 min tee times in the summer is not working. See very regularly 4 ball after 4 ball walk off after 8 holes or so on New and Jub through these months. Have also regularly seen 3hrs to the turn on New and Jub regularly last summer. Ridiculous. More rangers needed and a proper plan and incentives needed. Even heard a few years ago on the 6th of the Jub from a ranger, 'the sooner the course f***ed, the sooner I don't have to do anything'. Unacceptable but seems to be the way looking in.	3/14/2024 7:21 PM
115	Profit The Links seems to be focused on the tour operators and not the ticket holders.	3/14/2024 7:19 PM
116	Booking system Reducing the opening hours for telephone bookings hasn't worked given the minimal number of online times.	3/14/2024 7:12 PM
117	Booking system Free up more times for locals and make all tee times bookable online.	3/14/2024 7:06 PM
118	As above, if the R & A members took their turn like everyone else. the New would be less congested.	3/14/2024 7:04 PM
119	Booking system The Links ticket is very good value but the booking system requires to be modernised in order to give all golfers reasonable access to desired courses. Many friends are being forced to play Eden or Strathtyrum courses because of demand on New and Jubilee and this erodes this value of the Links ticket. Being able to see the full tee sheet for courses would be helpful in allowing golfers to book empty slots rather than telephoning the Links bookings who do not control internet times	3/14/2024 7:01 PM
120	Mats Rangers Employ more rangers. Instruct rangers to police the courses and record details of golfers observed taking fairway divots during winter months when mats should be used. There are also excessive amounts of unrepaired pitch marks, especially on Strathtyrum greens which tend to be softer. The presence of rangers, observing golfers not repairing pitch marks can only benefit the course conditions.	3/14/2024 6:59 PM
121	Profit Get proper figures out of the links for the number of local and visitor times each year for the last 15 years played month to month on the old, new, Eden and jubilee so we can see the real position.	3/14/2024 6:58 PM
122	Profit Please a more equitable crack if the whip for local golfers / local clubs, the ethos of the Links has changed, now a revenue generating business	3/14/2024 6:57 PM
123	Club should be far more inclusive- have female members and mixed competitions	3/14/2024 6:49 PM
124	Having 2 qué and play courses like the New might ease the times better	3/14/2024 6:48 PM
125	New course The R&A having an hour of tee times on the old course should be abolished, it's an absolute joke that they have that and every second tee time on the new course at certain times of the day!	3/14/2024 6:44 PM
126	Profit I think the links trust think they own the courses. Though I understand they can't please everyone all of the time they certainly seem to prefer visitors to locals.	3/14/2024 6:44 PM
127	Profit There should be reduction in the number of visitor times to give better value to Links Ticket holders. The costs of the ticket has increase dramatically over the last 10 years reducing the playing value which is very frustrating. I prefer to play outwith the summer season now given the volume of visitors.	3/14/2024 6:44 PM
128	Rangers Not enough rangers away from the Old and must be given powers to keep play moving	3/14/2024 6:42 PM
129	Quality All of your employees are always professional and helpful and are a credit to the St Andrews Links Trust and I'm honored to be a member.	3/14/2024 6:39 PM
130	New course Ticket holders Do feel local times are being eroded slowly but surely by stealth.	3/14/2024 6:37 PM
131	New course I think a change is long overdue for the New Course. I don't have ac problem	3/14/2024 6:33 PM

	with the R&A having privileges but not being able to book at all and having to queue with no certainty of when you are going to play because of the alternate time policy is just ridiculous in this day and age. I know members of all clubs often book the jubilee and will try the New when they arrive meaning that the booked time is released at short notice. It's really annoying to go down when you can't book a time on any course and find the New is free and available.	
132	I am incredibly proud to say I'm a links ticket holder however in recent years I have seriously considered taking out membership elsewhere simply so that I can actually have to option to get tee times when I want.	3/14/2024 6:32 PM
133	Please take recognisance of my comments, thank you	3/14/2024 6:29 PM
134	I would like to know with all the new houses being built within St Andrews area, which will be over 2000 new houses and the St Andrews Uni student population growing each year. This could add a large number of new ticket holders over the coming years. Due to the increasing number of visitors and new ticket holders, it is going to be increasingly hard to get a time in the years to come. I would like to know what the Links Trusts future plans are regarding the number of link's tickets being issued across all categories. It has to come to a point where Links ticket numbers are cap.	3/14/2024 6:26 PM
135	Marketing offers etc always for visitors Newsletter slanted towards visitors state of courses not very good with the no. of person employed because they get played too often	3/14/2024 6:23 PM
136	Ticket holders On The Old Course the locals are given times between 8:00 - 10:00. Majority of us would rather be out first ahead of the tourists, so you can play your game and get on with your day. But the tourists are still allowed to play from 6:30 to 8am. Again the slow pace of play is set for the day. The tourists want to play at their pace, but the locals don't want to and shouldn't have to,	3/14/2024 6:20 PM
137	Booking system The fact the dukes course is offering a special membership for links ticket holders it is obvious there are issues people getting tee times on the links. I am going to join Dukes so I can get summer golf . There was a day last summer I was lucky enough to get 20th in line by using multiple phones only to be told earliest time was 17.10 on Castle course, I had asked for any course! That should be impossible.	3/14/2024 6:16 PM
138	Profit The Links Trust financial statements mention their satisfaction that the Trust is back in PROFIT. This shows the mindset of the Trust is as a money making enterprise As a charity their focus should never be on squeezing as much profit as possible from the assets.	3/14/2024 6:16 PM
139	Booking system It generally feels harder to book a tee time these days.	3/14/2024 6:12 PM
140	I don't understand why we are so limited with guest points either - I could be playing with two guests and a friend - the two Guests would bring extra revenue - it's short sighted	3/14/2024 6:11 PM
141	Local clubs should have same benefits as R&A members Especially those R&A members from overseas	3/14/2024 6:00 PM
142	I think that clubs in general should maybe get more preferential times on Old Course and this should be opened up to all ticket holders, not just locals. Mainly because non local members ticket pay a higher rate and perhaps don't have the same opportunity to play due to the distance they need to travel.	3/14/2024 6:00 PM
143	Profit I have a feeling that the Links are being driven by making money.	3/14/2024 5:58 PM
144	Walk on times after 3.30pm should be introduced.	3/14/2024 5:55 PM
145	Points The limit of 20 points for signing on guests is also way to low and this system is also so out dated! Other prestigious courses (Carnoustie for example) have stopped such a system. Member taking up a tee time anyway so why not allow us to play with guests?! Why not just limit the amount of times the same guest can play with a member instead? (Ladybank golf club for example allows unlimited guest sign ons and same guest can't play more than 6 times per year)	3/14/2024 5:52 PM
146	Castle Points How long before the Castle is playable in winter? Would like more guest points as well.	3/14/2024 5:43 PM
147	Challenging the trust and the R&A is not controversial it's in our interest as local club remember the history is in the golf clubs not in the links trust it's only 50 years old	3/14/2024 5:41 PM
148	Why do non local R and A members have accèss rights to times, children's tickets, SALJGA etc when these are all saturated?	3/14/2024 5:40 PM
149	Booking system Telephone system of booking times is very difficult, time consuming and	3/14/2024 5:40 PM

	not helpful to planning golf in advance	
150	Ticket holders It seems the Trust aren't interested in tickets holder, I pay the full amount while a resident of Fife and still don't get the benefits of St Andrews residents while paying a vast amount more. And find it increasingly difficult to get a tee time. It seems the Trust don't want Tickets holders.	3/14/2024 5:37 PM
151	See feedback in question 14.	3/14/2024 5:37 PM
152	Love my time in St. Andrew's. I live in Wash.,DC, USA.	3/14/2024 5:37 PM
153	Cost of the range for locals and links ticket holders is excessive and exploitative- these facilities are in trust for the people of st andrews - perhaps a number of free ball credits should be applied eqch year to local links card holders and free use of the practice area	3/14/2024 5:35 PM
154	Booking system Brought to my attention today by Links Management Trust that TCT ticketholders, such as myself, cannot book times via the phone booking system. This I find very rstrictive.	3/14/2024 5:34 PM
155	In response to the Links Trust's CEO's invitation (in his newsletters), for feedback, I have sent emails which have gone unanswered! In the end, I sent a final email stating 'message received'!.....the invitation in his emails are simply 'blah blah! Sorry to sound like an angry man!.....I do fear that this and the current Links Trust surveys are just box -ticking exercises that ultimately change nothing.	3/14/2024 5:33 PM
156	Booking system It seems to be complicated the way we book times you would think they are trying to hide the true story of certain groups getting the pick off times in the summer.	3/14/2024 5:30 PM
157	Quality On the times I have been able to play, everything seemed to be in good order.	3/14/2024 5:29 PM
158	New course Stop letting the new take so many pre booked pre paid tee times. That would help links tickets	3/14/2024 5:28 PM
159	The old and new for people with an ORD ticket are unplayable now out with the club	3/14/2024 5:27 PM
160	My answers are based on my typically visiting St Andrews for 6 weeks each year. I wish that the Links Trust would stop trying to make the St Andrews golf experience so high-end, with more of everything that does not relate to golf. In the many years in which I have played golf in St Andrews, I have consistently played with people who are ecstatic to be playing there. When talking with them, their fondest memories are not of the hotels, spas, food, etc. but of the courses and camaraderie they enjoyed while playing in such a fantastic setting.	3/14/2024 5:27 PM
161	N/a	3/14/2024 5:27 PM
162	My children both have links tickets as they go to school in the town, we live 2 miles from the town, however at the current rate they will be adults before I can join them, personally feel that for NEF residents with children entitled to a ticket a restricted ticket should be available to the parent to enable children to play with their parent (appreciate this a less commom scenario). I am on the waiting list which has grown significantly in last few years and is clearly being throttled despite obvious capacity. I believe this is because the trust wants to keep times for visitors to generate more income (when their bank position is very healthy already) I also feel NEF residents should get priority over ordinary categories as this clearly ponders to the rich. This year 75 places have been made available to the waiting list, but these could all be people who live overseas or some distance from St Andrew's and therefore would have a huge difference compared to if the 75 were NEF residents. How can they plan usage in this way? Therefore it is clearly just about revenue. The temp. Comp ticket is a good alternative but I'd be far more likely to pay in club competitions if I just had a ticket, as I don't feel the comp ticket is good value.	3/14/2024 5:25 PM
163	I'm personally extremely disappointed in what's happening to the LINKS period. Trees being cut down,gorse being cut back and also removed,fairways being widened. The head greenkeeper needs to take a good look at his garden as that's what it's becoming. I'm surprised he hasn't started filling in the bunkers and doing away with all remaining trees,gorse,bushes and all other impediments in his way. I was just thinking the other day that Arnold Palmer would never recognise the LINKS as they now are. Shoot the gardener and save the courses.	3/14/2024 5:25 PM
164	Coulson wants to make money that is why he is even encouraging people on the New to go to the half way house on the Old which makes London look cheap every time I am down there	3/14/2024 5:25 PM
165	New course An allocation of tee times on the New Course similar to those on the other courses would be appreciated.	3/14/2024 5:19 PM

166	Profit Very much appreciate that the Links cannot satisfy everyone - but the local ticket and access is a major part of the Links Act and the Links must be forced to react to this. Links appears to be far too corporate currently and their direction must be directed far more toward local issues.	3/14/2024 5:16 PM
167	There seems to be a large discrepancy between visitors and ticket holders in the ballot) Why did the links stop publishing the number of left over ballots? Why are there so many presold times for the old?	3/14/2024 5:16 PM
168	As noted above I have a number of ideas that would add revenue for the Links as well as enhance the value and experience for the Ticketholders but the Links have not replied to any of my letters. I am happy to help the club develop more ideas if it is helpful.	3/14/2024 5:15 PM
169	All local players names should be entered at time of booking .	3/14/2024 5:13 PM
170	Profit The LT gets worse every year because they have not been challenged . 2 points. 1 they are nie running as a profit maximising body for the benefit of the highly paid managers, completely contralto the Act. 2By selling tour operators so many times they are breaking the law by undermining or by passing the ballot	3/14/2024 5:11 PM
171	Ticket holders The Links Trust appear to have no interest in local golfers.	3/14/2024 5:05 PM
172	Profit Reduce the Links Trust Management and cut their salaries.	3/14/2024 5:04 PM
173	Booking system In short the links trust needs to drastically redo the booking system to favour clubs equally, no special treatment for the R and A. The courses belong to the town, not the R and A and as such they should get the same access and the same treatment as other clubs. Its No use in this age of equality for the R and A to be seen as some sort of Orwellian dictator in Animal Farm.	3/14/2024 5:03 PM
174	The links trust is there to look after the local golfers not the season ticket holder who come from all over Britain	3/14/2024 5:03 PM
175	Shouldn't have sold all those blocks to the overpriced US commercial arrangements	3/14/2024 5:02 PM
176	Students Very difficult to get a t time on the old course. Why should students get priority over ordinary ticket holders. The students are only here for a few years where the ordinary members stay close to the links.	3/14/2024 5:02 PM
177	Old course ballot tee times should be transparent, seems to be the same name successful in a regular basis	3/14/2024 5:01 PM
178	Quality It is expensive to upkeep the courses to a good standard and so a balance has to be struck between visitor access and season tickets. Given the prices that we pay for the standard of courses then it must be around the best value golf in the world. With a resident ticket costing in the region of £350 then this must be judged with cost of local courses eg Ladybank is in the region of £650 and even Cupar golf club in the region of £300	3/14/2024 5:01 PM
179	as an ordinary ticket holder. I balloted to play the old frequently and was never drawn from the ballot. as my ticket is significant more expensive than nef and residents it is frustrating that I can't play mid season on the old outwith the 2 club competitions this doesn't warrant the increased fee I pay.	3/14/2024 5:01 PM
180	Booking system Profit I was going to give my season ticket up getting a tea time it's actually become a joke now As I said start listening to people these courses are there for the people off Standrews and that should always be the case money is not everything	3/14/2024 4:59 PM
181	Links Trust need to bring back the senior categories they had previously	3/14/2024 4:59 PM
182	Booking system New course I would like to see better online management of tee times in particular times where only ticket holders can book. In addition I would ask the links trust to improve online access to the New Course.	3/14/2024 4:58 PM
183	New course The accessibility to the New Course is a joke. Every 2nd tee time for R&A members is embarrassing, archaic and should be removed.	3/14/2024 4:58 PM
184	I would suggest the parking needs addressing down at the New and Jubilee car park. Most days its full to capacity and 50 % of users are not golfing.	3/14/2024 4:58 PM
185	The Links Trust appears to favour revenue maximisation over other factors. Success in Old Course ballot is a forlorn hope in summer months.	3/14/2024 4:56 PM
186	I would like to see better on-course refreshment facilities. Over and above the halfway house on the Old.	3/14/2024 4:56 PM
187	Booking system New course Students Old course ballot isn't random certain people	3/14/2024 4:54 PM

	play it 4/5 times per week. Can't book the New course online is antiquated system, students are classed as locals	
188	Q9 better answer is seldom rather than often or almost never.	3/14/2024 4:54 PM
189	The Links care more about visitors than local golfers even when their original remit was to protect the courses and the rights of local golfers!	3/14/2024 4:53 PM
190	Limited experience to base any feedback.	3/14/2024 4:52 PM
191	It feels that the objective of The Links is to increase links ticket holders much to the dismay of current ticket holders who can't access tee times as it stands. It's poor to see the competition ticket still available and guests on this ticket have the same preferences for competitions as full paying ticket holders.	3/14/2024 4:52 PM
192	Biggest issues for Ordinary ticket holders is access to The Old Course and annual cost has risen significantly post covid.	3/14/2024 4:51 PM
193	Points I would like to receive more points to sign guests on the courses.	3/14/2024 4:50 PM
194	Quality Overall - very happy with the courses and tee times relating to the club. Could do with more modern options for booking and potentially more links ticket holder times available on weekends	3/14/2024 4:50 PM
195	Profit As mentioed previously the links ticket in my case ne/ fife is relatively cheap but when you actually sit down and analize what's available to the non visitor it is quite expensive . Spring ,summer and autumn is really busy with accomadating visiting golfers - tour operators and the drive to make as much revenue as possible, now even targeting winter golf to attract visiting golfers if the lunks is beong run as a private business thats well and good and understandable but if it is still a reg charity it should be covering costs and that's it - only my humble oppinion.	3/14/2024 4:50 PM
196	New course The New Course. I do not understand why a proportion of times are not made available for booking. No doubt the R and A priority is a constitutional matter but surely this can be reviewed so that all links ticket holders may have equitable and bookable access to this wonderful course.	3/14/2024 4:50 PM
197	Feel it is a great privilege to be a member of the SAGC. Hope my answers help.	3/14/2024 4:49 PM
198	Mats Mats are in operation for too long and on too many of the links. Suggest that at least one of the Jubilee or New course's is not on mats each year. Perhaps alternate this each week, month or year so golfers always have one choice of courses that are not on mats.	3/14/2024 4:49 PM
199	I think the club need to do more for individuals that potentially want to play competitions but do not have a partner to play with. A singles forum would make the attainment of rounds far more accessible. Something similar to how the Monthly Medals are booked.	3/14/2024 4:48 PM
200	The increase in annual subs is worrying especially as the Links is a non profitable organisation. Also I would like a club representative to have more of a say on all Links matters and to be kept more informed of proposed projects	3/14/2024 4:48 PM
201	Mats New course I feel it is now time that the Links Trust prevent players cancelling a tee time to go and play the new course. Golfers should remain on the course they have booked and be directed accordingly by links staff. This not a club requirement and its not always ticket holder's who are doing this. People not taking mats in the winter should be dealt with by the Links Trust staff.	3/14/2024 4:48 PM
202	Whilst the Links Trust seem happy with the balance of 50/50 ticket holder/visitor games I'd be interested to see how that is split April-Sept and Oct-March.	3/14/2024 4:47 PM
203	Booking system The on line booking system would be hugely improved if there was more time slots available to book on line and more visibility of which times have been taken up by phone bookings . Thanks Craig	3/14/2024 4:47 PM
204	It's certainly harder to play golf in St Andrews now whether in a competition or playing a bounce game. The days of 4 out and 4 in are a distant memory. I could ho on and on but one thing is that Competition tickets need looking at	3/14/2024 4:47 PM
205	New to the club and glad to be a member. Struggling to find folk to play with on a Thursday medal but I'm hoping to get that sorted this season.	3/14/2024 4:45 PM
206	Hi, I think the St Andrews golf club should have set tee-times for midweek medals	3/14/2024 4:45 PM
207	If we are to face increases in a links ticket, greater access to times should be a top priority. More transparency from the Links Trust on decisions and listening to the clubs.	3/14/2024 4:44 PM

208	Is there any contingency for future years flood protection for the courses.	3/14/2024 4:44 PM
209	Just my points about visitor points above	3/14/2024 4:43 PM
210	Points More points for introducing guests as a NE Fife member 20 points is somewhat limited	3/14/2024 4:42 PM
211	The R&A and corporate companies seem to have too many tee times on the old course. I come 2/3 times a year with guests but never get a tee time on the old. I do not mind playing the other courses but my guests go away disappointed	3/14/2024 4:39 PM
212	St Andrews Golf club might get more support for competitions if they did some kind of induction for members/ new members	3/14/2024 4:38 PM
213	Difficult one - visitor fees are important so it's a balancing act but it would be good to have more teetimes	3/14/2024 4:37 PM
214	Allow ticket holders a certain amount of passes say 30 per year to book a time in advance	3/14/2024 4:36 PM
215	There seems to be more external competitions lately on the courses (meaning courses are unavailable) but this could be my imagination!	3/14/2024 4:36 PM
216	Need more clothing available from on line store	3/14/2024 4:35 PM
217	Rangers Still think more rangers are required to stop slow play, should never be a gap of 2 holes between tee times which happens quite often the later you play	3/14/2024 4:34 PM
218	Comps Quality Green keepers do an amazing job the courses are always in top condition.	3/14/2024 4:34 PM
219	Profit I have joined the Duke's club because of the regular issues I have getting a tee time. Feel we are being ripped off by the Links Trust in their quest for ever increasing profits.	3/14/2024 4:33 PM
220	I would like to suggest that pace of play during the summer could be helped by not allowing visitors out in front of ticket holders, especially on the Old.	3/14/2024 4:33 PM
221	The pace of play is often ridiculously slow and the marshals seem reluctant to sort the problems in case they offend visitors. I have also noticed that the booking system has become significantly more congested since covid due to the Trust pushing for more visitors to recoup lost revenue. As a Links Ticketholder I feel like a second class customer. This feeling has just occurred in the last two or three years.	3/14/2024 4:32 PM
222	It does feel that chances for Old Course ballot have reduced in 2023 (7 ballots with 0 success personally) which is a source of frustration as this is one of the great appeals of the Links Ticket. Winter golf has become particularly frustrating in recent years with courses often closed well beyond what it feels they would have been previously for 'frost'. A lot of frustrations and issues could be resolved if the communication around this was handled better.	3/14/2024 4:31 PM
223	I would love to have more access to the Old Course when traveling to Scotland! Thank you for this survey.	3/14/2024 4:29 PM
224	The system for member golfers to get a competition tee time is as bad as trying to get a tee time from the Links Trust. It favours those that stay in St Andrews or forced people to complete a 40 mile round trip just to access the booking point. This has resulted in me rarely playing club competitions, however during COVID I would play a lot more as time could be accessed remotely. The club should move with the times and look at how they can move to a fairer system that gives all members a fair chance to secure a tee time. Other clubs all have the same system for all members.	3/14/2024 4:28 PM
225	I am an overseas member and have not been to St. Andrews for since 2018. I will comment that it's been my feeling for many years that the R&A is the owner of this "public" golf course. I learned many years ago how many times are devoted to them; not only for their spring and fall meetings but also other times (I recall seeing August filled with R&A times ... leading up to their fall meeting).	3/14/2024 4:28 PM
226	Booking system It seems increasingly difficult to get a time, especially if on a morning. Phoning up as lines open seems to at best not get you a tee time until 11am, if you are even 10 minutes beyond that there nothing till the afternoon.	3/14/2024 4:23 PM